

**From:** [REDACTED] >  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Change Date for [REDACTED] [REDACTED] to Moscow (Rec [REDACTED]) [Email Ref: [REDACTED]]  
**Date:** Tue, 18 Aug 2015 16:20:59 +0000

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Natasha, Jeffrey is asking if we can extend the ticket at all (which I don't think we can...but...) and if we can't then forget it...(no need to reserve Dec flight)

On Aug 18, 2015, at 11:53 AM, Natalia Molotkova <[REDACTED]> wrote:

 Centurion Banner

**Response (Natalia Molotkova) 08/18/2015 11:53 AM**

Let me find the best new fare, but I am still waiting fro the respond from the rate desk, might take up to 48 hours.

Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]  
(877) 877-0987  
Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer ([REDACTED]) 08/18/2015 11:39 AM**

This is true...we have changed this ticket a few times. I guess it is all we can do is rebook a new ticket...can you Reserve a ticket to Moscow for her in December and let me know the price of this reservation as well as the price we paid for this current ticket for Aug. 31 that we will have to forfeit the funds on...

On Aug 18, 2015, at 11:13 AM, Natalia Molotkova <[REDACTED]> wrote:

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> Response (Natalia Molotkova) 08/18/2015 11:13 AM  
> Lesley, according to the fare rules, we can't change the return date to December, due to it is way past the maximum stay, you will have to purchase new ticket for her. Do you want me to price new one?  
>  
> I did email it to the rate desk fro them to double check the rules again, due to the original ticket was exchanged couple time.  
> Regards,  
> Natalia Molotkova  
> Centurion Relationship Manager  
> [REDACTED]  
> (877) 877-0987  
> Hours: Monday through Friday 10:30am to 7:00pm EST  
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> Response (Natalia Molotkova) 08/18/2015 10:34 AM  
> Sure, let me have a look..  
> Regards,  
> Natalia Molotkova  
> Centurion Relationship Manager  
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> Hours: Monday through Friday 10:30am to 7:00pm EST  
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> Response (Administrator) 08/18/2015 07:48 AM  
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> Customer ( [REDACTED] ) 08/18/2015 07:48 AM  
> Good morning Natasha...can you please change this ticket for [REDACTED] [REDACTED] to Moscow to December...like Dec. 17,18,19,20,21...what ever day is the best price to fly or closest to the price we have paid...I know I won't hear from you until after 10am when your shift starts....!  
>  
> Thanks, Lesley  
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>> From: "American Express Travel" < [REDACTED] >  
>> Date: June 26, 2015 at 6:34:07 PM EDT  
>> To: [REDACTED]  
>> Subject: Invoice [REDACTED] for [REDACTED] 31AUG15 [REDACTED]  
>>  
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>>  
>> Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:  
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>> Friday 03 Jul 15  
>> Other Information  
>>  
>> CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT  
>> Monday 31 Aug 15  
>> Flight Information  
>>  
>> Date 31 Aug 2015  
>> Airline Aeroflot  
>> Airline Record Locator [REDACTED]  
>> Flight/Class SU103 L Economy Class  
>> Origin New York, John F Kennedy International  
>> Destination Moscow, Sheremetyevo  
>> Departing 07:10 PM  
>> Arriving 11:25 AM / 01 Sep 2015  
>> Departure Terminal Terminal 1  
>> Arrival Terminal Terminal D - Domestic/Intl  
>> Estimated Time 9 Hrs 15 Mins  
>> Stops Non-stop  
>> Seats 18K  
>> Confirmed  
>> Entry and Exit Information for Travel  
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> >> Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.  
> >>  
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> >>  
> >> California State Seller of Travel Registration Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.  
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