

**From:** [REDACTED] >  
**To:** [REDACTED] >  
**Subject:** Re: Booking confirmation on [www.s7.ru](http://www.s7.ru). St Petersburg 03.08 → Moscow 03.08 → Ulan-Ude  
**Date:** Sat, 01 Aug 2015 20:19:07 +0000

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Yes great Now I got it so weird but I didn't receive it first time ... Similar happened to tickets to Broadway show...

On Saturday, August 1, 2015, [REDACTED] > wrote:  
I just sent the email again...in the subject line I put: Documentation for S7 Airlines...  
Let me know if you receive...I show it went to you twice now. to your email ..

On Aug 1, 2015, at 3:37 PM, [REDACTED] > wrote:

[REDACTED] I did not received any attachment accept the ticket you sent me in the first email others are empty I mean just texts

On Saturday, August 1, 2015, [REDACTED] > wrote:  
I have never been asked for a passport before but I SNET you a copy of Jeffrey's passport ask well. Continue scrolling down I the email I sent you.

Sent from my iPhone

On Aug 1, 2015, at 2:45 PM, [REDACTED] > wrote:

Great but I think they want a copy of the passport to who the bank card belongs that what they said ... How did you usually solve such an issue?

On Saturday, August 1, 2015, [REDACTED] > wrote:  
please let me know when all is well!  
)  
thanks

On Aug 1, 2015, at 2:02 PM, [REDACTED] > wrote:

Hi [REDACTED]

I received a weird email from S7 saying that they suspected the transaction and payment method. They asking to send as code approval from the bank, a front side of the bank card showing only first 6 and last 4 digits and back side of the card with hidden CVCcode but w signature of the card holder and sent copy of the passport of the card holder; of those request won't be received within 24 hrs than transaction will be canceled... It's nonsense but I guess this is bc of a payment comes from a foreign country... I doubt that JE wants to give a such info so I was thinking may be we should use either mine or my father card and just refund the payment ?

On Saturday, August 1, 2015, [REDACTED] > wrote:  
Great thank you so much [REDACTED]! Can't thank you enough!!! ;) have a great weekend!

On Saturday, August 1, 2015, [REDACTED] > wrote:  
For [REDACTED] Dad!!...on JE's Visa...this airline does not accept Amex...  
[REDACTED], I had to give the airline your cell number (I don't have a number for your father) Also, he will need to get his luggage upon arrival in STP (if he is checking luggage) and take with him to S7 Airlines...  
) [REDACTED]

Begin forwarded message:

**From:** "S7" <etix.aero@s7.ru>  
**Subject:** Booking confirmation on [www.s7.ru](http://www.s7.ru). St Petersburg 03.08 → Moscow 03.08 → Ulan-Ude  
**Date:** August 1, 2015 at 11:52:47 AM EDT  
**To:** [REDACTED]

S7 Priority >



All required travel documents you will find in the attachment.

## Your booking № [REDACTED]

All times are local

S7 050	St Petersburg, Pulkovo (1) 03 Aug 2015, 17:15	>	Moscow, Domodedovo 03 Aug 2015, 18:50
S7 115	Moscow, Domodedovo 03 Aug 2015, 21:10	>	Ulan-Ude, Baikal 04 Aug 2015, 08:10

## PASSENGERS

[REDACTED], passport [REDACTED]

## CHANGE AND REFUND TERM AND CONDITIONS

- Change and refund term and conditions are determined by chosen fare
- In a case of no-show for any flight without advising us in advance your subsequent return or onward flight will be cancelled

Book a hotel at [www.s7.ru](http://www.s7.ru)

 S7 Airlines  
забронировать отель

If you are certain that you will need a hotel, book a room in advance at our website. Here you can find a hotel with a suitable star rating and location (suburbs, downtown, seaside etc.) in Russia or abroad.

[Make a booking](#)

New service – car rentals at [www.s7.ru](http://www.s7.ru)

 S7 Airlines  
забронировать автомобиль

Rent a modern car to travel comfortably in or outside of town. You can pick up the car in town and drop it off at a different destination point.

[Make a booking](#)

Online transfer booking

 Онлайн-бронирование  
трансфера

Travel conveniently to or from the airport on i'way Taxi. Order and relax! We meet you and take you in comfort to your destination, at a fixed price. i'way Taxi is available in Russia, the CIS, and in non-CIS countries too.

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Got any questions? Contact us 24/7 via contact form  
or 8-800-200-000-7  
or +7(495)777-9999

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Sincerely



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