

From: [REDACTED] >
To: [REDACTED] >
Cc: Bella Klein <[REDACTED]>

Subject: Re: Booking confirmation on www.s7.ru. St Petersburg 03.08 → Moscow 03.08 → Ulan-Ude
Date: Sat, 01 Aug 2015 22:29:50 +0000

Bella, S7 Airlines are giving us a hard time even when we provided the proper documents...I have told [REDACTED] to have her father purchase the ticket and you will reimburse her for the ticket. thanks, [REDACTED]

On Aug 1, 2015, at 2:02 PM, [REDACTED] > wrote:

Hi [REDACTED]

I received a weird email from S7 saying that they suspected the transaction and payment method. They asking to send as code approval from the bank, a front side of the bank card showing only first 6 and last 4 digits and back side of the card with hidden CVCcode but w signature of the card holder and sent copy of the passport of the card holder; of those request won't be received within 24 hrs than transaction will be canceled... It's nonsense but I guess this is bc of a payment comes from a foreign country... I doubt that JE wants to give a such info so I was thinking may be we should use either mine or my father card and just refund the payment ?

On Saturday, August 1, 2015, [REDACTED] > wrote:

Great thank you so much [REDACTED]! Can't thank you enough!!! ;) have a great weekend!

On Saturday, August 1, 2015, [REDACTED] > wrote:

For [REDACTED] Dad!!...on JE's Visa...this airline does not accept Amex...

[REDACTED], I had to give the airline your cell number (I don't have a number for your father) Also, he will need to get his luggage upon arrival in STP (if he is checking luggage) and take with him to S7 Airlines...

:) [REDACTED]

Begin forwarded message:

From: "S7" <etix.aero@s7.ru>
Subject: Booking confirmation on www.s7.ru. St Petersburg 03.08 → Moscow 03.08 → Ulan-Ude
Date: August 1, 2015 at 11:52:47 AM EDT
To: [REDACTED]

S7 Priority >



All required travel documents you will find in the attachment.

Your booking № [REDACTED]

All times are local

S7 050	St Petersburg, Pulkovo (1) 03 Aug 2015, 17:15	>	Moscow, Domodedovo 03 Aug 2015, 18:50
S7 115	Moscow, Domodedovo 03 Aug 2015, 21:10	>	Ulan-Ude, Baikal 04 Aug 2015, 08:10

PASSENGERS

[REDACTED], passport [REDACTED]

CHANGE AND REFUND TERM AND CONDITIONS

- Change and refund term and conditions are determined by chosen fare
- In a case of no-show for any flight without advising us in advance your subsequent return or onward flight will be cancelled

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Sincerely

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Sincerely