

**From:** [REDACTED]

**To:** [REDACTED]

**Subject:** Travel & Hotel for [REDACTED] [Email Ref: 150723-000218]

**Date:** Wed, 22 Jul 2015 19:05:57 +0000

**Attachments:** IMG\_1203.jpg

 Centurion Banner

**Response** [REDACTED] **07/22/2015 03:05 PM**

I emailed you hotel info, you haven't received? Holding flights as well (emailed it to you too), will wait list in coach on the outbound.

Regards,

[REDACTED]

Centurion Relationship Manager

[REDACTED]

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer** [REDACTED] **07/22/2015 02:57 PM**

how is this coming along? I am being asked for the ticket and hotel...DO wait list for coach...

On Jul 22, 2015, at 1:18 PM, [REDACTED] wrote: >>> Response [REDACTED]

07/22/2015 01:18 PM > The only one direct non stop flight from Rome to Shanghai is China Eastern, but outbound is available only in business. 1 MU 788 02AUG FCO PVG 0910P 0245P - business 2 MU 787 25AUG PVG FCO 1230P 0710P - coach 1ADT 2446.40 TOTAL FARE - USD 2446.40 Can be refunded with 120.00EUR cancellation fee, change fee is also 120.00EUR. Is it OK or should I look fro connecting flights? I can wait list her in coach on the outbound as well. Working on hotels. > Regards > [REDACTED] > Centurion

Relationship Manager > [REDACTED] > (877) 877-0987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED]

07/22/2015 01:10 PM > thank you! and I have a list of hotels...any one of them will

do...regular room (which ever has best deal!) > Hotels in Shanghai: >> 1) Swissotel grand

Shanghai > 2) delight Palace Jingan service apartment > 3) The Puli hotel and spa > 4)

Yan'an hotel > 5) Pei Mansion hotel On Jul 22, 2015, at 1:06 PM, [REDACTED] wrote:

>>> Response [REDACTED] 07/22/2015 01:06 PM > Sure, on it. > Regards >

[REDACTED] > Centurion Relationship Manager [REDACTED]

(877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer

[REDACTED] 07/22/2015 01:04 PM > HI [REDACTED].can you please put on HOLD a

ticket for [REDACTED] round trip Rome/Shanghi (dates below) coach, as well as a centrally

located hotel (something along the lines of a Marriott or hyatt is perfect) attached is passport

Travel Dates: Aug 2 - 25 Depart: Rome Arrival: Shanghi i assume we will need a round trip

airfare along with hotel for 23 nights FROM [REDACTED] SUBJECT: PASSPORT

[REDACTED] DATE: July 22, 2015 at 11:04:42 AM EDT TO: [REDACTED]

[REDACTED]

===== image File Attachment =====

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**Response** [REDACTED] **07/22/2015 02:34 PM**

I can't book apartment, only web sites like hotels.com and etc, are offering it, I can't book there...

Regards,

[REDACTED]  
Centurion Relationship Manager  
[REDACTED]  
(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

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**Response** [REDACTED] **07/22/2015 02:17 PM**

Hotels: SWISSOTEL GRAND SHANGHAI 1 YU YUAN ROAD SHANGHAI CN 200040 CLASSIC ROOM KING-35SQM MODERN DESIGN - 180.73 USd per night plus tax THE PULI HOTEL AND SPA 1 CHANGDE RD-JINGAN DISTRICT SHANGHAI CN 200040 GRAND KING ROOM - 276.51USD per night plus tax Other hotels I didn't find in our reservation system, will have to reach out to them directly.

Regards,

[REDACTED]  
Centurion Relationship Manager  
[REDACTED]  
(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Customer** [REDACTED] **07/22/2015 01:42 PM**

it is ok...do the direct flight...thanks On Jul 22, 2015, at 1:18 PM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 01:18 PM > The only one direct non stop flight from Rome to Shanghai is China Eastern, but outbound is available only in business. 1 MU 788 02AUG FCO PVG 0910P 0245P - business 2 MU 787 25AUG PVG FCO 1230P 0710P - coach 1ADT 2446.40 TOTAL FARE - USD 2446.40 Can be refunded with 120.00EUR cancellation fee, change fee is also 120.00EUR. Is it OK or should I look for connecting flights? I can wait list her in coach on the outbound as well. Working on hotels. >

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