

**From:** [REDACTED]

**To:** [REDACTED]

**Subject:** Germany/Boston Tix...seats [Email Ref: 150723-000076]

**Date:** Wed, 22 Jul 2015 18:19:12 +0000

**Attachments:** LOGO\_lufthansa.png; LOGO\_lufthansa(1).png

 Centurion Banner

**Response** [REDACTED] **07/22/2015 02:19 PM**

I am not sure if they will allow assigning seats free 24 hours prior. At the airport on the day of departure.

Regards,

[REDACTED]  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer** [REDACTED] **07/22/2015 01:42 PM**

ok, lets just leave without seats...when can they go to the airport for seats? now or do they have to wait for 24 hours before flight? On Jul 22, 2015, at 1:19 PM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 01:19 PM > Lufthansa will try, but it all depends what will be available at the airport, at this point they have plenty of seats available > Regards > [REDACTED] > Centurion Relationship Manager >

[REDACTED] (877) 877-0987 > Hours: Monday through Friday

10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 01:15 PM > I

think they should be fine without buying seats, right? They are a family so they will seat them together I'd think.. On Jul 22, 2015, at 1:10 PM, [REDACTED] wrote: >>>

Response [REDACTED] 07/22/2015 01:10 PM > LH 193 17AUG TXL FRA 345P 455P - 15.00USD per seat LH 422 18AUG FRA BOS 1240P 235P - 35.00USD per seat, 100.00 - fro extra leg room seat LH 423 14JUL BOS FRA 440P 540A - 35.00USD per seat, 100.00 - fro extra leg room seat LH 174 15JUL FRA TXL 745A 855A - 15.00USD per seat >

Regards > [REDACTED] > Centurion Relationship Manager >

[REDACTED] (877) 877-0987 > Hours: Monday through Friday

10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 01:05 PM > Let me

have a look > Regards > [REDACTED] Centurion Relationship Manager

[REDACTED] (877) 877-0987 > Hours: Monday through Friday

10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 01:04 PM > do

you know what the fee is? On Jul 22, 2015, at 12:10 PM, [REDACTED] wrote: >>>

Response [REDACTED] 07/22/2015 12:10 PM > [REDACTED], for coach cabin Lufthansa only allows to pre-assign seats for fee, once tickets are issued, or at the airport for free. What would you like to do? > Regards > [REDACTED] > Centurion Relationship Manager

[REDACTED] (877) 877-0987 > Hours: Monday through Friday

10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:59 AM >

sounds good. On Jul 22, 2015, at 11:48 AM, [REDACTED] wrote: >>> Response

[REDACTED] 07/22/2015 11:48 AM > Special meal for him will be confirmed only on the long haul flight, over the water > Regards > [REDACTED] > Centurion

Relationship Manager [REDACTED] (877) 877-0987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED]

07/22/2015 11:28 AM > Perfect!! Thank you!!! > Regards, > [REDACTED] a > Centurion

Relationship Manager [REDACTED] (877) 877-0987 > Hours:  
Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED]  
07/22/2015 11:27 AM > I have better info for you! [REDACTED] is a vegetarian...please specify  
specific meal..YES. issue tickets (thanks for figuring out they wanted to stay overnight)

[REDACTED] born [REDACTED] current address of residence [REDACTED]  
[REDACTED] citizenship and country of birth: Germany Passport number:  
[REDACTED] valid until Jan 28 2020 meal requirements on flights: vegetarian [REDACTED]  
[REDACTED] female born [REDACTED] valid until 07/16/2023 [REDACTED]  
[REDACTED] male born [REDACTED] valid until 03/17/2020 [REDACTED]  
[REDACTED] female born [REDACTED] valid until 11/03/2019 On

Jul 22, 2015, at 11:12 AM, [REDACTED] wrote: >>> Response [REDACTED]  
07/22/2015 11:12 AM > Lesley, Do you know if [REDACTED] is a boy? Also, is it possible to get  
their passport's expiration dates? Thank you. > Regards. > [REDACTED] > Centurion  
Relationship Manager [REDACTED] (877) 877-0987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED]  
07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according  
to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in  
Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG  
FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA  
TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD  
3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value  
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Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED]  
07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking our flight  
from Germany to Boston? That would be most wonderful! Thank you and kind regards,  
[REDACTED] — The following connection would be very good: Flight Monday, 17.08.2015 from  
Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min  
Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----  
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----- Flight  
Tuesday, 18.08.2015 from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main  
International (FRA) Lufthansa Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan  
International, MA (BOS) Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40  
Boston - Logan International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423  
05:40 +1 Tag Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45  
+1 Tag Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa  
LH174 08:55 +1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our  
daughter [REDACTED] will be below [REDACTED] but on the return from Boston, she will be [REDACTED] Here are our  
data (same as last time): [REDACTED]

[REDACTED] born [REDACTED]  
[REDACTED] born [REDACTED] in Berlin, Germany. [REDACTED] born [REDACTED]  
in Berlin, Germany. Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]  
[REDACTED] 02139 Phone [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin.  
They should be ready before the 18th, but there is no guarantee for that. -- please note The  
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California CST#1022318, Washington UBI#600-469-694 Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >> Customer [REDACTED] 07/22/2015 11:27 AM > I don't know but will find out...and Yes, I can get the expiration dates... On Jul 22, 2015, at 11:12 AM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED], Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you > Regards > [REDACTED] > Centurion Relationship Manager [REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 L H 423 14JUL B OS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value fro the future. May I issue the tickets? > Regards > [REDACTED] > Centurion Relationship Manager > [REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED]

07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking our flight from Germany to Boston? That would be most wonderful! Thank you and kind regards, Joscha — The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

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[REDACTED] Phone [REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved ----- image File Attachment -----

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have better info for you! [REDACTED] is a vegetarian...please specify specific meal..YES. issue tickets (thanks for figuring out they wanted to stay overnight) [REDACTED] born [REDACTED]

[REDACTED] current address of residence: [REDACTED] citizenship and country of birth: Germany Passport number: [REDACTED] valid until Jan 28 2020 meal

requirements on flights: vegetarian [redacted] female born [redacted]  
[redacted] valid until 07/16/2023 [redacted] male born [redacted]  
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be below [redacted] but on the return from Boston, she will be [redacted] Here are our data (same as last  
time): [redacted] born [redacted] in Weimar, Germany. Passport [redacted]  
born [redacted] in Berlin, Germany. Passport [redacted] born [redacted] in  
Be rlin, Germany. Passport [redacted] born [redacted] in Berlin, Germany,  
Passport [redacted] we are all German citizens Address in the US: [redacted]

[redacted] We wi ll  
get new visas from the US embassy in Berlin. They should be ready before the 18th, but there  
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===== image File Attachment =====

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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >> Customer [REDACTED] 07/22/2015 11:27

AM > I don't know but will find out...and Yes, I can get the expiration dates... On Jul 22, 2015, at 11:12 AM, [REDACTED] wrote: >>> Response ([REDACTED])

07/22/2015 11:12 AM > [REDACTED], Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you. > Regards. > [REDACTED] > Centurion Relationship Manager > [REDACTED] > (877) 877-0987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >>> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value from the future. May I issue the tickets? > Regards. > [REDACTED] > Centurion Relationship Manager > [REDACTED] > (877) 877-0987 > Hours:

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[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Un authorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved

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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >>> Response [REDACTED] 07/22/2015 12:10 PM >

[REDACTED] for coach cabin Lufthansa only allows to pre-assign seats for fee, once tickets are issued, or at the airport for free. What would you like to do? > Regards > [REDACTED]

> Centurion Relationship Manager [REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer

[REDACTED] 07/22/2015 11:59 AM > sounds good. On Jul 22, 2015, at 11:48 AM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:48 AM >

Special meal for him will be confirmed only on the long haul flight, over the water. > Regards > [REDACTED] > Centurion Relationship Manager

[REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:28 AM >

Perfect!! Thank you!!! > Regards > [REDACTED] Centurion Relationship Manager [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:27 AM > I

have better info for you! [REDACTED] is a vegetarian...please specify specific meal..YES, issue tickets (thanks for figuring out they wanted to stay overnight [REDACTED] born [REDACTED] current address of residence [REDACTED] citizenship and country of birth: Germany Passport number: [REDACTED], valid until Jan 28 2020 meal

requirements on flights: vegetarian [REDACTED] female born [REDACTED]  
[REDACTED] valid until 07/16/2023 [REDACTED] male born [REDACTED]  
[REDACTED] valid until 03/17/2020 [REDACTED] female born [REDACTED]  
[REDACTED] valid until 11/03/2019 On Jul 22, 2015, at 11:12 AM  
wrote: >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED] Do you know if  
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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Re f#150723-000076 >> Response [REDACTED] 07/22/2015 11:12 AM >

[REDACTED]. Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you. > Regards, > [REDACTED] > Centurion Relationship Manager >

[REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I

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[REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:05 AM > Dear

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[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved ===== image File Attachment

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[REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >>> Response [REDACTED] 07/22/2015 11:28 AM > Perfect!! Thank you!!! > Regards, [REDACTED] > Centurion Relationship Manager

[REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >>> Customer [REDACTED] 07/22/2015 11:27 AM > I have better info for you! [REDACTED] is a vegetarian...please specify specific meal..YES, issue tickets (thanks for figuring out they wanted to stay overnight) [REDACTED] born [REDACTED] current address of residence: [REDACTED] citizenship and country of birth: Germany Passport number [REDACTED] valid until Jan 28 2020 meal requirements on flights: vegetarian [REDACTED] female born [REDACTED] [REDACTED] valid until 07/16/2023 [REDACTED] male born [REDACTED] [REDACTED] valid until 03/17/2020 [REDACTED] female born [REDACTED] [REDACTED] valid until 11/03/2019 On Jul 22, 2015, at 11:12 AM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED] Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you, >

Regards, > [REDACTED] Centurion Relationship Manager

[REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value fro the future. May I issue the tickets? > Regards > [REDACTED] Centurion Relationship Manager >

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[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved ===== image File Attachment =====

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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >> Customer [REDACTED] 07/22/2015 11:27 AM > I don't know but will find out...and Yes, I can get the expiration dates... On Jul 22, 2015, at 11:12 AM [REDACTED] wrote: >>> Response ( [REDACTED] 07/22/2015 11:12 AM > [REDACTED], Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you. > Regards, > [REDACTED] > Centurion Relationship Manager > [REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0 440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value from the future. May I issue the tickets? > Regards, > [REDACTED] > Centurion Relationship Manager > [REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking our flight from Germany to Boston? That would be most wonderful! Thank you and kind regards, [REDACTED] — The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----  
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Boston - Logan International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 08:55 +1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter Aino will be below 2yrs, but on the return from Boston, she will be >2. Here are our data (same as last time): [REDACTED] born [REDACTED] in Weimar, Germany. Passport [REDACTED] born [REDACTED] in Berlin, Germany. Passport [REDACTED] born [REDACTED] in Berlin, Germany. Passport [REDACTED] born [REDACTED] in Berlin, Germany. Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]

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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >> Response [REDACTED] 07/22/2015 01:10 PM > LH 193 17AUG TXL FRA 345P 455P - 15.00USD per seat LH 422 18AUG FRA BOS 1240P 235P - 35.00USD per seat, 100.00 - fro extra leg room seat LH 423 14JUL BOS FRA 440P 540A - 35.00USD per seat, 100.00 - fro extra leg room seat LH 174 15JUL FRA TXL 745A 855A - 15.00USD per seat > Regards > [REDACTED] > Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 01:05 PM >

Let me have a look. > Regards > [REDACTED] > Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 01:04 PM > do you know what the fee is? On Jul 22, 2015, at 12:10 PM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 12:10 PM > [REDACTED], for coach cabin Lufthansa only allows to pre-assign seats foe fee, once tickets are issued, or at the airport for free. What would you like to do? > Regards > [REDACTED] > Centurion Relationship Manager

[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:59 AM > sounds good. On Jul 22, 2015, at 11:48 AM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:48 AM > Special meal fro him will be confirmed only on the long haul flight, over the water > Regards > [REDACTED] > Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:28 AM > Perfect!! Thank you!!! > Regards > [REDACTED] > Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED]

07/22/2015 11:27 AM > I have better info for you! [REDACTED] is a vegetarian...please specify specific meal..YES.. issue tickets (thanks for figuring out they wanted to stay overnight)

[REDACTED] born [REDACTED] current address of residence: [REDACTED]  
[REDACTED] citizenship and country of birth: Germany Passport number: [REDACTED]  
[REDACTED] valid until Jan 28 2020 meal requirements on flights: vegetarian [REDACTED]  
[REDACTED] female born [REDACTED] valid until 07/16/2023 [REDACTED]  
[REDACTED] male born [REDACTED] valid until 03/17/2020 [REDACTED]  
[REDACTED] female born [REDACTED] valid until 11/03/2019 On

Jul 22, 2015, at 11:12 AM [REDACTED] wrote: >>> Response [REDACTED]  
07/22/2015 11:12 AM > [REDACTED] Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you, > Regards, > [REDACTED] Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED]  
07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value from the future. May I issue the tickets? > Regards, > [REDACTED] Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED]  
07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking our flight from Germany to Boston? That would be most wonderful! Thank you and kind regards, [REDACTED] — The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

----- Flight  
Tuesday, 18.08.2015 from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main International (FRA) Lufthansa Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan International, MA (BOS) Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40 Boston - Logan International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 08:55 +1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will be below [REDACTED] but on the return from Boston, she will be [REDACTED] Here are our data (same as last time): [REDACTED], born [REDACTED] in Weimar, Germany, Passport [REDACTED] [REDACTED] born 02/05/1977 in Berlin, Germany, Passport [REDACTED] [REDACTED], born [REDACTED] in Berlin, Germany, Passport [REDACTED] [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved ===== image File Attachment =====

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California CST#1022318, Washington UBI#600-469-694 Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >>> Customer [REDACTED] 07/22/2015 11:27 AM > I don't know but will find out... and Yes, I can get the expiration dates... On Jul 22, 2015, at 11:12 AM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED], Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you. > Regards. > [REDACTED] Centurion Relationship Manager [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >>> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 L H 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value from the future. May I issue the tickets? > Regards. > [REDACTED] Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >>> Customer [REDACTED] 07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking our flight from Germany to Boston? That would be most wonderful! Thank you and kind regards, [REDACTED]

— The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

----- Flight Tuesday, 18.08.2015 from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main International (FRA) Lufthansa Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan International, MA (BOS) Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40 Boston - Logan International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 08:55 +1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will be below [REDACTED] but on the return from Boston, she will be [REDACTED] Here are our data (same as last time): [REDACTED] born [REDACTED] in Weimar, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved ===== image File Attachment =====

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[REDACTED]. Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you. > Regards, > [REDACTED] Centurion Relationship Manager >

[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value for the future. May I issue the tickets? > Regards, > [REDACTED] Centurion Relationship Manager >

[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking our [REDACTED] from Germany to Boston? That would be most wonderful! Thank you and kind regards, [REDACTED] - The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

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[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately

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Special meal fro him will be confirmed only on the long haul flight, over the water. >

Regards, > [REDACTED] Centurion Relationship Manager

[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:28 AM >

Perfect!! Thank you!!! > Regards, > [REDACTED] Centurion Relationship Manager

[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:27 AM > I

have better info for you! [REDACTED] is a vegetarian...please specify specific meal..YES, issue tickets (thanks for figuring out they wanted to stay overnight [REDACTED] born [REDACTED]

[REDACTED] citizenship and country of birth: Germany Passport number [REDACTED] valid until Jan 28 2020 meal requirements on flights: vegetarian [REDACTED] female born [REDACTED] [REDACTED] valid until 07/16/2023 [REDACTED] male born [REDACTED]

valid until 03/17/2020 female born  
valid until 11/03/2019 On Jul 22, 2015, at 11:12 AM, Natalia Molótkova wrote: >>> Response 07/22/2015 11:12 AM > Do you know if is a boy? Also, is it possible to get their passport's expiration dates? Thank you, > Regards, > Centurion Relationship Manager

(877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value fro the future. May I iss ue the tickets? > Regards, > Centurion Relationship Manager >

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We wi ll get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- pl ease note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by (mailto:), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved ===== image File Attachment

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California CST#1022318, Washington UBI#600-469-694 Iowa TA#002, Nevada NV#2001-

0126 >>> Ref#150723-000076 >> Customer [REDACTED] 07/22/2015 11:27

AM > I don't know but will find out...and Yes, I can get the expiration dates... On Jul 22,

2015, at 11:12 AM, [REDACTED] wrote: >>> Response [REDACTED]

07/22/2015 11:12 AM > [REDACTED], Do you know if [REDACTED] is a boy? Also, is it possible to get

their passport's expiration dates? Thank you, > Regards, > [REDACTED]

Relationship Manager [REDACTED] (877) 877-0987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED]

07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according

to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in

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FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA

TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD

3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value

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Relationship Manager > [REDACTED] (877) 877-0987 > Hours:

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(TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min

Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

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Tuesday, 18.08.2015 from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main International (FRA) Lufthansa Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan International, MA (BOS) Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40 Boston - Logan International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag Frankfurt/Main International (FRA) Lufthansa Re isezeit: 01h 10min Lufthansa LH174 08:55 +1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will be below [REDACTED] but on the return from Boston, she will be [REDACTED] Here are our data (same as last time): [REDACTED], born [REDACTED] in Weimar, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Un authorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved ===== image File Attachment =====

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> sounds good. On Jul 22, 2015, at 11:48 AM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:48 AM > Special meal for him will be confirmed only on the long haul flight, over the water > Regards > [REDACTED] > Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:28 AM > Perfect!! Thank you!!! > Regards > [REDACTED] > Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:27 AM > I have better info for you! [REDACTED] is a vegetarian...please specify specific meal..YES. issue tickets (thanks for figuring out they wanted to stay overnight)

[REDACTED] born [REDACTED] current address of residence [REDACTED] citizenship and country of birth: Germany Passport number: [REDACTED] valid until Jan 28 2020 meal requirements on flights: vegetarian [REDACTED] female born [REDACTED] valid until 07/16/2023 [REDACTED] male born [REDACTED] valid until 03/17/2020 [REDACTED]

female born [redacted] valid until 11/03/2019 On Jul 22, 2015, at 11:12 AM, [redacted] wrote: >>> Response [redacted] 07/22/2015 11:12 AM > [redacted], Do you know if [redacted] is a boy? Also, is it possible to get their passport's expiration dates? Thank you, > Regards, > [redacted] > Centurion Relationship Manager > [redacted] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [redacted] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value fro the future. May I issue the tickets? > Regards > [redacted] > Centurion Relationship Manager > [redacted] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [redacted] 07/22/2015 11:05 AM > Dear [redacted], could you please help us again with booking our flight from Germany to Boston? That would be most wonderful! Thank yo u and kind regards, [redacted] — The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----  
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[REDACTED] current address of residence: [REDACTED] citizenship  
and country of birth: Germany Passport number: [REDACTED] valid until Jan 28 2020 meal  
requirements on flights: vegetarian [REDACTED] female born [REDACTED]  
[REDACTED] valid until 07/16/2023 [REDACTED] male born [REDACTED]  
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California CST#1022318, Washington UBI#600 469 694 Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >> Customer [REDACTED] 07/22/2015 11:27 AM >

I don't know but will find out...and Yes, I can get the expiration dates... On Jul 22, 2015, at 11:12 AM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED], Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you, > Regards, > [REDACTED] Centurion Relationship Manager [REDACTED] (877) 877-0987 > Hours:

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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >>> Response (Natalia Molotkova) 07/22/2015 11:12 AM >

██████████ Do you know if ██████████ is a boy? Also, is it possible to get their passport's expiration dates? Thank you. > Regards. > ██████████ > Centurion Relationship Manager >

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**Response** [REDACTED] 07/22/2015 01:19 PM

Lufthansa will try, but it all depends what will be available at the airport, at this point they have plenty of seats available.

Regards,

[REDACTED]  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer** [REDACTED] 07/22/2015 01:15 PM

I think the [REDACTED] seats, right? They are a family so they will seat them together I'd think.. On Jul 22, 2015, at 1:10 PM, [REDACTED] wrote: >>>

Response [REDACTED] 07/22/2015 01:10 PM > LH 193 17AUG TXL FRA 345P 455P - 15.00USD per seat LH 422 18AUG FRA BOS 1240P 235P - 35.00USD per seat, 100.00 - fro extra leg room seat LH 423 14JUL BOS FRA 440P 540A - 35.00USD per seat, 100.00 - fro extra leg room seat LH 174 15JUL FRA TXL 745A 855A - 15.00USD per seat >

Regards, [REDACTED] Centurion Relationship Manager >

[REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 01:05 PM > Let me

have a look > Regards, [REDACTED] Centurion Relationship Manager >

[REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 01:04 PM > do

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born [REDACTED] in Berlin, Germany, Passport [REDACTED], born [REDACTED] in Berlin, Germany, Passport [REDACTED] we are all German citizens Address in the US [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved ===== image File Attachment =====

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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Re f#150723-000076 >> Response [REDACTED] 07/22/2015 11:12 AM >

[REDACTED] Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you. > Regards, > [REDACTED] > Centurion Relationship Manager >

[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value for the future. May I issue the tickets? > Regards, > [REDACTED] > Centurion Relationship Manager >

[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking our flight from Germany to Boston? That would be most wonderful! Thank you and kind regards, [REDACTED] - The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

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+1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will be below [REDACTED] but on the return from Boston, she will be [REDACTED]. Here are our data (same as last time): [REDACTED] born [REDACTED] Weimar, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved ===== image File Attachment

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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >>> Response [REDACTED] 07/22/2015 11:48 AM >

Special meal fro him will be confirmed only on the long haul flight, over the water. >

Regards, > [REDACTED] Centurion Relationship Manager

[REDACTED] (877) 877-0987 > Hours: Monday through Friday

10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:28 AM >

Perfect!! Thank you!!! > Regards, [REDACTED] Centurion Relationship Manager

[REDACTED] (877) 877-0987 > Hours: Monday through Friday

10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:27 AM > I

have better info for you! [REDACTED] is a vegetarian...please specify specific meal..YES, issue

tickets (thanks for figuring out they wanted to stay overnight) [REDACTED] born [REDACTED]

[REDACTED] current address of residence: [REDACTED] citizenship

and country of birth: Germany Passport number: [REDACTED] valid until Jan 28 2020 meal

requirements on flights: vegetarian [REDACTED] male born [REDACTED]

[REDACTED] valid until 07/16/2023 [REDACTED] male born [REDACTED]

[REDACTED] valid until 03/17/2020 [REDACTED] female born [REDACTED]

[REDACTED] valid until 11/03/2019 On Jul 22, 2015, at 11:12 AM, Natalia Molotkova

wrote: >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED] Do you know if

[REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you, >

Regards, > [REDACTED] Centurion Relationship Manager

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Frankfurt/Main International (FRA) Economy (V) -----

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----- Flight Tuesday, 18.08.2015

from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main International (FRA) Lufthansa

Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan International, MA (BOS)

Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40 Bos ton - Logan

International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag

Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag

Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 08:55

+1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will

be below [REDACTED] but on the return from Boston, she will be [REDACTED] Here are our data (same as last

time): [REDACTED] born [REDACTED] Weimar, Germany, Passpor [REDACTED]

born [REDACTED] in Berlin, Germany, Passpor [REDACTED] born [REDACTED] in

Berlin, Germany, Passpor [REDACTED] born [REDACTED] in Berlin, Germany,

Passpor [REDACTED] we are all German citizens Address in the US [REDACTED]

[REDACTED] We wi ll

get new visas from the US embassy in Berlin. They should be ready before the 18th, but there

is no guarantee for that. -- pl ease note The information contained in this communication is

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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >> Customer [REDACTED] 07/22/2015 11:27 AM > I don't know but will find out... and Yes, I can get the expiration dates... On Jul 22, 2015, at 11:12 AM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED], Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you > Regards > [REDACTED] Centurion Relationship Manager [REDACTED] (877) 877-0987 > Hours:

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the long haul flight, over the water. > Regards, [REDACTED] > Centurion  
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specific meal..YES, issue tickets (thanks for figuring out they wanted to stay overnight)  
[REDACTED] born [REDACTED] current address of residence: [REDACTED]  
[REDACTED] citizenship and country of birth: Germany Passport number:  
[REDACTED] valid until Jan 28 2020 meal requirements on flights: vegetarian [REDACTED]  
[REDACTED] female born [REDACTED] valid until 07/16/2023 [REDACTED]  
[REDACTED] male born [REDACTED] valid until 03/17/2020 [REDACTED]  
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[REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED]  
[REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED]  
in Berlin, Germany, Passport [REDACTED] we are all German citizens Address in the US [REDACTED]  
[REDACTED]

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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >> Customer [REDACTED] 07/22/2015 11:27 AM > I don't know but will find out... and Yes, I can get the expiration dates... On Jul 22, 2015, at 11:12 AM [REDACTED] wrote: >> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED], Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you. > Regards, [REDACTED] > Centurion Relationship Manager [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD

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We will

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[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 7/22/2015 11:28 AM > Perfect!! Thank you!!! > Regards [REDACTED] Centurion Relationship Manager >

[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer ([REDACTED]) 7/22/2015 11:27 AM > I

have better info for you! [REDACTED] is a vegetarian...please specify specific meal..YES, issue tickets (thanks for figuring out they wanted to stay overnight) [REDACTED] born [REDACTED] citizenship and country of birth: Germany Passport number: [REDACTED] valid until Jan 28 2020 meal requirements on flights: vegetarian [REDACTED] female born [REDACTED] [REDACTED] valid until 07/16/2025 [REDACTED] male born [REDACTED] [REDACTED] valid until 03/17/2020 [REDACTED] female born [REDACTED] [REDACTED] valid until 11/03/2019 On Jul 22, 2015, at 11:12 AM [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED]. Do you know if Taiyo is a boy? Also, is it possible to get their passport's expiration dates? Thank you, > Regards, [REDACTED] Centurion Relationship Manager >

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[REDACTED] Do you know if [REDACTED] a boy? Also [REDACTED] more to get their passport's expiration dates? Thank you > Regards > [REDACTED] Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value for the future. May I issue the tickets? > Regards > [REDACTED] Centurion Relationship Manager >

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----- Flight Tuesday, 18.08.2015 from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main International (FRA) Lufthansa Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan International, MA (BOS) Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40 Boston - Logan International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 08:55 +1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will be below [REDACTED] but on the return from Boston, she will be [REDACTED] Here are our data (some as last time): [REDACTED] born [REDACTED] in Weimar, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately

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**Response** [REDACTED] **07/22/2015 01:10 PM**

LH 193 17AUG TXL FRA 345P 455P - 15.00USD per seat LH 422 18AUG FRA BOS 1240P 235P - 35.00USD per seat, 100.00 - fro extra leg room seat LH 423 14JUL BOS FRA 440P 540A - 35.00USD per seat, 100.00 - fro extra leg room seat LH 174 15JUL FRA TXL 745A 855A - 15.00USD per seat

[REDACTED]  
Centurion Relationship Manager  
[REDACTED]

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

**Response** [REDACTED] 07/22/2015 01:05 PM

Let me have a look..

Regards,

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer** [REDACTED] 07/22/2015 01:04 PM

do you know what the fee is? On Jul 22, 2015, at 12:10 PM, [REDACTED] wrote: >>>  
Response [REDACTED] 07/22/2015 12:10 PM > [REDACTED], for coach cabin Lufthansa  
only allows to pre-assign seats for fee, once tickets are issued, or at the airport for free. What  
would you like to do? > Regards, [REDACTED] Centurion Relationship Manager >

[REDACTED] > (877) 877-0987 > Hours: Monday through Friday  
10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:59 AM >  
sounds good. On Jul 22, 2015, at 11:48 AM, [REDACTED] wrote: >>> Response  
[REDACTED] 07/22/2015 11:48 AM > Special meal from him will be confirmed only on  
the long haul flight, over the water > Regards, [REDACTED] Centurion

Relationship Manager > [REDACTED] (877) 877-0987 > Hours:  
Monday through Friday 10:30am to 7:00pm EST >> Respo [REDACTED]  
07/22/2015 11:28 AM > Perfect!! Thank you!!! > Regards, [REDACTED] Centurion  
Relationship Manager [REDACTED] (877) 877-0987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED]  
07/22/2015 11:27 AM > I have better info for you [REDACTED] is a vegetarian, please [REDACTED]  
specific meal..YES, issue tickets (thanks for figuring out they wanted to stay overnight)

[REDACTED] born [REDACTED] current address of residence: [REDACTED]  
[REDACTED] citizenship and country of birth: Germany Passport number:  
[REDACTED] valid until Jan 28 2020 meal requirements on flights: vegetarian [REDACTED]  
female born [REDACTED] valid until 07/16/2023 [REDACTED]  
male born [REDACTED] valid until 03/17/2020 [REDACTED]  
female born [REDACTED] valid until 11/03/2019 On

Jul 22, 2015, at 11:12 AM, [REDACTED] >>> Response [REDACTED]  
07/22/2015 11:12 AM > [REDACTED], Do you know [REDACTED] is a boy? Also, is it possible to get  
their passport's expiration dates? Thank you. > Regards, [REDACTED] Centurion  
Relationship Manager > [REDACTED] (877) 877-0987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED]  
07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according  
to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in  
Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG  
FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA  
TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD  
3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value  
from the future. May I issue the tickets? > Regards, [REDACTED] Centurion

Relationship Manager [REDACTED] > (877) 877-0987 > Hours:  
Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED]  
07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking our flight  
from Germany to Boston? That would be most wonderful! Thank you and kind regards,  
Joscha — The following connection would be very good: Flight Monday, 17.08.2015 from

Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min  
Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----  
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----- Flight  
Tuesday, 18.08.2015 from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main  
International (FRA) Lufthansa Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan  
International, MA (BOS) Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40  
Boston - Logan International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423  
05:40 +1 Tag Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45  
+1 Tag Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa  
LH174 08:55 +1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our  
daughter [REDACTED] will be below [REDACTED] but on the return from Boston, she will be [REDACTED] Here are our  
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[REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED]  
[REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED]  
in Berlin, Germany, Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin.  
They should be ready before the 18th, but there is no guarantee for that. -- please note The  
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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >>> Customer [REDACTED] 07/22/2015 11:27

AM > I don't know but will find out. and Yes, I can get the expiration dates. On Jul 22, 2015, at 11:12 AM [REDACTED] wrote: >>> Respons [REDACTED]

07/22/2015 11:12 AM > [REDACTED], Do you know [REDACTED] a boy? Also, is it possible to get their passport's expiration dates? Thank you, > Regards, > [REDACTED] > Centurion Relationship Manager > [REDACTED] > (877) 877-0987 > Hours:

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[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this

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California CST#1022318, Washington UBI#600-469-694 Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >> Response [REDACTED] 07/22/2015 11:48 AM > Special meal for him will be confirmed only on the long haul flight, over the water. >

Regards > [REDACTED] Centurion Relationship Manager >

[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:28 AM >

Perfect!! Thank you!! > Regards > [REDACTED] Centurion Relationship Manager >

[REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:27 AM > I

have better info for you [REDACTED] is a vegetarian...please specify specific meal..YES, issue tickets (thanks for figuring out they wanted to stay overnight [REDACTED] born [REDACTED]

[REDACTED] current address of residence: [REDACTED] citizenship and country of birth: Germany Passport number: [REDACTED] valid until Jan 28 2020 meal

requirements on flights: vegetarian [REDACTED] female born [REDACTED] valid until 07/16/2023 [REDACTED] male born [REDACTED]

[REDACTED] valid until 03/17/2020 [REDACTED] female born [REDACTED] valid until 11/03/2019 On Jul 22, 2015, at 11:12 AM,

[REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED] Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you, >

Regards, > [REDACTED] Centurion Relationship Manager > [REDACTED] > (877) 877-0987 > Hours: Monday through Friday

10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt,

that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value for the future. May I issue the

tickets? > Regards > [REDACTED] Centurion Relationship Manager > [REDACTED] > (877) 877-0987 > Hours: Monday through Friday

10:30am to 7:00pm EST >> Customer [REDACTED] 07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking our [REDACTED] from Germany to Boston? That

would be most wonderful! Thank you and kind regards, [REDACTED] — The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA)

15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

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----- Flight Tuesday, 18.08.2015

from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main International (FRA) Lufthansa  
Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan International, MA (BOS)  
Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40 Boston - Logan  
International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag  
Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag  
Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 08:55  
+1 Tag Berlin - Tegel (TXL) Economy (L) On the flight to Berlin, our daughter will  
be below [REDACTED] on the return from Boston, she will be [REDACTED] here are our data (same as last  
time) [REDACTED], born [REDACTED] in Weimar, Germany, Passport [REDACTED]  
born [REDACTED] in Berlin, Germany, Passport [REDACTED] born [REDACTED] in  
Berlin, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany,  
Passport [REDACTED] we are all German citizens Address in the US [REDACTED]

[REDACTED] We will  
get new visas from the US embassy in Berlin. They should be ready before the 18th, but there  
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California CST#1022318, Washington UBI#600 469 694 Iowa TA#002 Nevada NV#2001-0126 >>> Ref#150723-000076 >>> Customer [REDACTED] 07/22/2015 11:27 AM > I don't know but will find out... and Yes, I can get the expiration dates... On Jul 22, 2015, at 11:12 AM, [REDACTED] wrote: >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED], Do you know if Taiyo is a boy... able to get their passport's expiration dates? Thank you > Regards [REDACTED] Centurion Relationship Manager [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >>> Response [REDACTED]

07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value fro the future. May I issue the tickets? > Regards, > [REDACTED] Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST >>> Customer [REDACTED]

07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking a flight from Germany to Boston? That would be most wonderful! Thank you and kind regards [REDACTED] — The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

----- Flight Tuesday, 18.08.2015 from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main International (FRA) Lufthansa Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan International, MA (BOS) Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40 Boston - Logan International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 08:55 +1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will be below [REDACTED] but on the return from Boston, she will be [REDACTED] Here are our data (same as last time): [REDACTED] born [REDACTED] in Weimar, Germany, Passport [REDACTED] [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] [REDACTED] we are all German citizens Address in the US: [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright -all rights reserved ===== image File Attachment ===== LOGO\_lufthansa.png, 757 bytes, Added to incident ===== image File

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California CST#1022318, Washington UBI#600-469-694 Iowa TA#002, Nevada NV#2001-  
0126 >>> Ref#150723-000076 >>> Response [REDACTED] 07/22/2015 11:12 AM >  
[REDACTED], Do you know if [REDACTED] is a boy? Also, is it possible to get their passport's expiration  
dates? Thank you, > Regards, [REDACTED] Centurion Relationship Manager >  
[REDACTED] > Hours: Monday through Friday  
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found my mistake - they wanted to stay [REDACTED] to their email - in Frankfurt,  
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193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423  
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**Response** [REDACTED] 07/22/2015 12:10 PM

[REDACTED] for coach cabin Lufthansa only allows to pre-assign seats for fee, once tickets are issued, or at the airport for free. What would you like to do?

[REDACTED]  
Centurion Relationship Manager

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer** [REDACTED] 07/22/2015 11:50 AM

sounds good... 2015, at 11:48 AM [REDACTED] e: >>> Response  
[REDACTED] 07/22/2015 11:48 AM > Special meal for him will be confirmed only on  
the long haul flight, over the water > Regards > [REDACTED] Centurion  
Relationship Manager > [REDACTED] 7-0987 > Hours:  
Monday through Friday 10:30am to 7:00pm EST >> Res  
07/22/2015 11:28 AM > [REDACTED] Centurion  
Relationship Manager > [REDACTED] > (877) 877-0987 > Hours:  
Monday through Friday 10:30am to 7:00pm EST  
07/22/2015 11:27 AM > I have better info for you [REDACTED] a vegetarian...please specify  
specific meal. YES, issue tickets (thanks for figuring out they wanted to stay overnight)

[REDACTED] born [REDACTED] current address of residence: [REDACTED]  
[REDACTED] citizenship and country of birth: Germany Passport no [REDACTED]  
[REDACTED] valid until Jan 28 2020 meal requirements on flights: vegetarian  
[REDACTED] female born [REDACTED] valid until 07/16/2021  
[REDACTED] male born [REDACTED] valid until 03/17/2020  
[REDACTED] female born [REDACTED] valid until 11/03/2020

Jul 22, 2015, at 11:12 AM [REDACTED] wrote: >>> Response  
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LH174 08:55 +1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our  
daughter [REDACTED] will be below [REDACTED] on the return from Boston, she will be [REDACTED] here are our  
data (same [REDACTED] born [REDACTED] in Weimar, Germany, Passport [REDACTED]  
[REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED]  
[REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED]  
[REDACTED] in Berlin, Germany, Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]  
[REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin.  
They should be ready before the 18th, but there is no guarantee for that. -- please note The  
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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126 >>> Ref#150723-000076 >> Customer [REDACTED] 07/22/2015 11:27

AM > I don't know [REDACTED] and Yes, I can get the exchange [REDACTED] 2015, at 11:12 AM [REDACTED] wrote: > [REDACTED] response [REDACTED] 07/22/2015 11:12 AM > [REDACTED], Do you know if [REDACTED] is able to get their passport's expiration date? Thank you > [REDACTED] Centurion Relationship Manager [REDACTED] (770) 777-1987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >> Respo [REDACTED]

07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value from the future. May I issue the tickets? > Regards, [REDACTED] Centurion Relationship Manager [REDACTED] (770) 777-1987 > Hours:

Monday through Friday 10:30am to 7:00pm EST >> Customer [REDACTED]

07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking our flight from Germany to Boston? That would be most wonderful! Thank you and kind regards, Joscha — The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

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----- Flight

Tuesday, 18.08.2015 from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main International (FRA) Lufthansa Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan International, MA (BOS) Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40 Boston - Logan International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 0 [REDACTED] 1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will be below [REDACTED] on the return from Boston, she will be [REDACTED] Here are our data (same as last time) [REDACTED] born [REDACTED] in Weimar, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany, [REDACTED] born [REDACTED] in Berlin, Germany, Passport [REDACTED] in Berlin, Germany, Passport [REDACTED] we are all German [REDACTED] address in the US [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client

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tickets? > Regards [REDACTED] Centurion Relationship Manager >  
[REDACTED] 277.0987 > Hours: Monday through Friday  
10:30am to 7:00pm EST > Customer [REDACTED] 07/22/2015 11:05 AM > Dear  
[REDACTED], could you please help us again with booking a flight from Germany to Boston? That  
would be most wonderful! Thank you and kind regards [REDACTED] - The following connection  
would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA)  
15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55  
Frankfurt/Main International (FRA) Economy (V) -----  
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from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main International (FRA) Lufthansa  
Reisezeit: 07h 55m in Lufthansa LH422 14:35 Boston - Logan International, MA (BOS)  
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International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag  
Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag  
Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 08:55  
+1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will  
be [REDACTED] the return from Boston, she will be [REDACTED] Here are our data [REDACTED]  
[REDACTED] born [REDACTED] in Weimar, Germany. [REDACTED]  
born [REDACTED] in Berlin, Germany. Passport [REDACTED] born [REDACTED] in  
Berlin, Germany. Passport [REDACTED] in Berlin, Germany,  
Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]

[REDACTED] We will  
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**Response** [REDACTED] 07/22/2015 11:48 AM

Special meal fro him will be confirmed only on the long haul flight, over the water.

Regards,

[REDACTED] Relationship Manager

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Response** [REDACTED] /22/2015 11:28 AM

Perfect!! Thank you!!!

Regards,

[REDACTED] Relationship Manager

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

---

**Customer** [REDACTED] 7/22/2015 11:27 AM

I have better info for you! [REDACTED] a vegetarian...please specify specific meal..YES, issue tickets (thanks for figuring out they wanted to stay overnight) [REDACTED] born [REDACTED]

[REDACTED] current address of residence [REDACTED] citizenship and country of birth: Germany Passport number: [REDACTED] valid until Jan 28 2020 meal

requirements on flights: vegetarian [REDACTED] male born [REDACTED] valid until 07/16/20 [REDACTED] male born [REDACTED]

[REDACTED] valid until 03/17/2020 [REDACTED] remale born [REDACTED] Jul 22, 2015, at 11:12 AM

[REDACTED] ns [REDACTED] 7/22/2015 11:12 AM > [REDACTED] Do you know if [REDACTED] p, is it possible to get their passport's expiration dates? Thank you, >

[REDACTED] Relationship Manager >

[REDACTED] Hours: Monday through Friday 10:30am to 7:00pm EST >>> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I

found my mistake - they wanted to stay over night - according to their email - in Frankfurt,

that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change

[REDACTED] Centurion Relationship Manager >  
[REDACTED] (877) 877-0987 > Hours: Monday through Friday  
10:30am to 7:00pm EST >> Custom [REDACTED] 07/22/2015 11:05 AM > Dear [REDACTED], could you please help us again with booking [REDACTED] from Germany to Boston? That would be most wonderful! Thank you and kind regards [REDACTED]. The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

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[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is confidential, may be attorney-client privileged, may constitute inside information, and is intended only for the use of the addressee. It is the property of JEE Unauthorized use, disclosure or copying of this communication or any part thereof is strictly prohibited and may be unlawful. If you have received this communication in error, please notify us immediately by return e-mail or by e-mail to [REDACTED] (mailto:[REDACTED]), and destroy this communication and all copies thereof, including all attachments. copyright - all rights reserved ===== image File Attachment

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**Customer** [REDACTED] 07/22/2015 11:27 AM

I don't know but will find out... and Yes, I can get the expiration dates... On Jul 22, 2015, at 11:12 AM [REDACTED] >>> Response [REDACTED] 07/22/2015 11:12 AM > [REDACTED] Do you know [REDACTED] is a boy? Also, is it possible to get their passport's expiration dates? Thank you, > Regards, [REDACTED] Centurion Relationship Manager > [REDACTED] (877) 877-0987 > Hours: Monday through

Friday 10:30am to 7:00pm EST >> Response [REDACTED] 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with over night in Frankfurt the price will be: 1 LH 193 17AUG TXL FRA 0345P 0455P 2 LH 422 18AUG FRA BOS 1240P 0235P 3 LH 423 14JUL BOS FRA 0440P 0540A 3 LH 174 15JUL FRA TXL 0745A 0855A 2ADT 1012.50 2025.00 2CNN 877.50 1755.00 TOTAL FARE - USD 3780.00 Non refundable coach with 130.00EUR change fee. In case of cancellation, no value for the future. May I issue the tickets? > Regards, [REDACTED] Centurion Relationship Manager >

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Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 08:55  
+1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will  
be below [REDACTED] on the return from Boston, she will be [REDACTED] here are our data (same as last  
time): [REDACTED], born [REDACTED] in Weimar, Germany, [REDACTED]  
born [REDACTED] Berlin, Germany, Passport [REDACTED] born [REDACTED] in  
Berlin, Germany, Passport [REDACTED] born [REDACTED] in Berlin, Germany,  
Passport [REDACTED] we are all German citizens Address in the US: [REDACTED]

[REDACTED] We will  
get new visas from the US embassy in Berlin. They should be ready before the 18th, but there  
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California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-

0126 >>> Ref#150723-000076 >

**Response** [REDACTED] 07/22/2015 11:12 AM

[REDACTED] Do [REDACTED] a boy? Also, is it possible to get their passport's expiration dates? Thank you, [REDACTED]

[REDACTED]  
[REDACTED] ship Manager

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

**Response** [REDACTED] 07/22/2015 11:07 AM

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[REDACTED]  
[REDACTED] ship Manager

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Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer** [REDACTED] 7/22/2015 11:05 AM

Dear [REDACTED], could you please help us again with booking our flight [REDACTED] Germany to Boston? That would be most wonderful! Thank you and kind regards [REDACTED] - The following connection would be very good: Flight Monday, 17.08.2015 from Berlin (TXL) to Frankfurt (FRA) 15:45 Berlin - Tegel (TXL) Lufthansa Reisezeit: 01h 10min Lufthansa LH193 16:55 Frankfurt/Main International (FRA) Economy (V) -----

----- Flight Tuesday, 18.08.2015  
from Frankfurt (FRA) to Boston (BOS) 12:40 Frankfurt/Main International (FRA) Lufthansa Reisezeit: 07h 55min Lufthansa LH422 14:35 Boston - Logan International, MA (BOS) Economy (V) Thursday, 14.07.2016 from Boston to Berlin 16:40 Boston - Logan International, MA (BOS) Lufthansa Reisezeit: 07h 00min Lufthansa LH423 05:40 +1 Tag Frankfurt/Main International (FRA) Economy (L) Aufenthalt: 02h 05min 07:45 +1 Tag Frankfurt/Main International (FRA) Lufthansa Reisezeit: 01h 10min Lufthansa LH174 08:55 +1 Tag Berlin - Tegel (TXL) Economy (L) On the flight from Berlin, our daughter [REDACTED] will be below [REDACTED] on the return from Boston, she will be [REDACTED] here [REDACTED] st tim [REDACTED] h, born [REDACTED] Weimar, Germany. Passport [REDACTED] born [REDACTED] in Berlin, Germany. Passport [REDACTED] born [REDACTED] in Berlin, Germany. Passport [REDACTED] born [REDACTED] in Berlin, Germany. Passport [REDACTED] we are all German citizens. Address in the US: [REDACTED]

[REDACTED] We will get new visas from the US embassy in Berlin. They should be ready before the 18th, but there is no guarantee for that. -- please note The information contained in this communication is

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