

**From:** [REDACTED] >  
**To:** Amex Centurian Travel <[REDACTED]>  
**Subject:** Re: Travel & Hotel for [REDACTED] [Email Ref: 150723-000218]  
**Date:** Wed, 22 Jul 2015 19:41:07 +0000

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ok so book the Puli Hotel and Spa instead for [REDACTED]...I did not realize the Siwssotel Grand was an apartment?!!

On Jul 22, 2015, at 2:34 PM, Natalia Molotkova <[REDACTED]> wrote:

 Centurion Banner

**Response (Natalia Molotkova) 07/22/2015 02:34 PM**

I can't book apartment, only web sites like [REDACTED] and etc, are offering it, I can't book there...

Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

**Response (Natalia Molotkova) 07/22/2015 02:17 PM**

Hotels: SWISSOTEL GRAND SHANGHAI 1 YU YUAN ROAD SHANGHAI CN 200040  
CLASSIC ROOM KING-35SQM MODERN DESIGN - 180.73 USd per night plus tax THE  
PULI HOTEL AND SPA 1 CHANGDE RD-JINGAN DISTRICT SHANGHAI CN 200040  
GRAND KING ROOM - 276.51USD per night plus tax Other hotels I didn't find in our  
reservation system, will have to reach out to them directly.

Regards,  
Natalia Molotkova  
Centurion Relationship Manager  
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

**Customer ([REDACTED]) 07/22/2015 01:42 PM**

it is ok...do the direct flight...thanks On Jul 22, 2015, at 1:18 PM, Natalia Molotkova wrote: >  
> > Response (Natalia Molotkova) 07/22/2015 01:18 PM > The only one direct non stop  
flight from Rome to Shanghai is China Eastern, but outbound is available only in business. 1  
MU 788 02AUG FCO PVG 0910P 0245P - business 2 MU 787 25AUG PVG FCO 1230P  
0710P - coach 1ADT 2446.40 TOTAL FARE - USD 2446.40 Can be refunded with  
120.00EUR cancellation fee, change fee is also 120.00EUR. Is it OK or should I look fro  
connecting flights? I can wait list her in coach on the outbound as well. Working on hotels. >  
Regards. > Natalia Molotkova > Centurion Relationship Manager

> [REDACTED] > [REDACTED] > Hours: Monday through Friday  
10:30am to 7:00pm EST >> Customer ([REDACTED]) 07/22/2015 01:10 PM >

thank you! and I have a list of hotels...any one of them will do...regular room (which ever has  
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hotel On Jul 22, 2015, at 1:06 PM, Natalia Molotkova wrote: >>> Response (Natalia  
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Centurion Relationship Manager > [REDACTED] > [REDACTED] >

Hours: Monday through Friday 10:30am to 7:00pm EST >> Customer  
([REDACTED]) 07/22/2015 01:04 PM > HI Natasha...can you please put on HOLD a  
ticket for [REDACTED], round trip Rome/Shanghi (dates below) coach, as well as a centrally  
located hotel (something along the lines of a Marriott or hyatt is perfect) attached is passport  
Travel Dates: Aug 2 - 25 Depart: Rome Arrival: Shanghi i assume we will need a round trip  
airfare along with hotel for 23 nights FROM : [REDACTED] SUBJECT: PASSPORT  
[REDACTED] DATE: July 22, 2015 at 11:04:42 AM EDT TO: Richard  
Kahn===== image File Attachment =====

IMG\_1203.jpg, 119419 bytes, Added to incident > Privacy Statement | Visit the Centurion Card website > To learn more about e-mail security or report a suspicious e-mail, please visit [REDACTED] >> © 2015 American Express. All rights reserved >>

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CST#1022318, Washington UBI#600-469-694, Iowa IA#002, Nevada NV#2001-0126 >>> Ref#150723-000218 >> Response (Natalia Molotkova) 07/22/2015 01:06 PM > Sure, on it... > Regards. > Natalia Molotkova > Centurion Relationship Manager

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