

**From:** [REDACTED] >

**To:** "[REDACTED]" <[REDACTED]>

**Subject:** Travel & Hotel for [REDACTED] [Email Ref: [REDACTED]]

**Date:** Wed, 22 Jul 2015 17:18:33 +0000

**Attachments:** IMG\_1203.jpg

 Centurion Banner

**Response** [REDACTED] 7/22/2015 01:18 PM

The only one direct non stop flight from Rome to Shanghai is China Eastern, but outbound is available only in business. 1 MU 788 02AUG FCO PVG 0910P 0245P - business 2 MU 787 25AUG PVG FCO 1230P 0710P - coach 1ADT 2446.40 TOTAL FARE - USD 2446.40 Can be refunded with 120.00EUR cancellation fee, change fee is also 120.00EUR. Is it OK or should I look fro connecting flights? I can wait list her in coach on the outbound as well. Working on hotels.

Regards

[REDACTED]  
Centurion Relationship Manager

[REDACTED]  
(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer** ([REDACTED]) 07/22/2015 01:10 PM

thank you! and I have a list of hotels...any one of them will do...regular room (which ever has best deal!) > Hotels in Shanghai: > > 1) Swissotel grand Shanghai > 2) delight Palace Jingan service apartment > 3) The Puli hotel and spa > 4) Yan'an hotel > 5) Pei Mansion hotel On Jul 22, 2015, at 1:06 PM, [REDACTED] wrote: > > Response [REDACTED]

07/22/2015 01:06 PM > Sure, on it... > Regards [REDACTED] Centurion Relationship Manager > [REDACTED] > (877) 877-0987 > Hours: Monday through Friday 10:30am to 7:00pm EST > > Customer ([REDACTED])

07/22/2015 01:04 PM > HI Natasha...can you please put on HOLD a ticket for [REDACTED] round trip Rome/Shanghi (dates below) coach, as well as a centrally located hotel (something along the lines of a Marriott or hyatt is perfect) attached is passport Travel Dates: Aug 2 - 25 Depart: Rome Arrival: Shanghi i assume we will need a round trip airfare along with hotel for 23 nights FROM: [REDACTED] SUBJECT: PASSPORT [REDACTED] DATE: July 22, 2015 at 11:04:42 AM EDT TO [REDACTED] image File

Attachment ===== IMG\_1203.jpg, 119419 bytes, Added to incident >

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**Response** [REDACTED] 07/22/2015 01:06 PM

Sure, on it...

Regards,

[REDACTED]  
Centurion Relationship Manager  
[REDACTED]  
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

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**Customer ( [REDACTED] )** 07/22/2015 01:04 PM

H [REDACTED], can you please put on HOLD a ticket for [REDACTED], round trip Rome/Shanghai (dates below) coach, as well as a centrally located hotel (something along the lines of a Marriott or Hyatt is perfect) attached is passport Travel Dates: Aug 2 - 25 Depart: Rome Arrival: Shanghai i assume we will need a round trip airfare along with hotel for 23 nights FROM: [REDACTED] SUBJECT: PASSPORT [REDACTED] DATE: July 22, 2015 at 11:04:42 AM EDT TO: [REDACTED] ===== image File Attachment  
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