

From: [REDACTED] >
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Germany/Boston Tix...seats [Email Ref: 150723-000076]
Date: Wed, 22 Jul 2015 17:37:07 +0000

ok, lets just leave without seats...when can they go to the airport for seats? now or do they have to wait for 24 hours before flight?

On Jul 22, 2015, at 1:19 PM, Natalia Molotkova <[REDACTED]> wrote:

 Centurion Banner

Response (Natalia Molotkova) 07/22/2015 01:19 PM

Lufthansa will try, but it all depends what will be available at teh airport, at this point they have plenty of seats available.

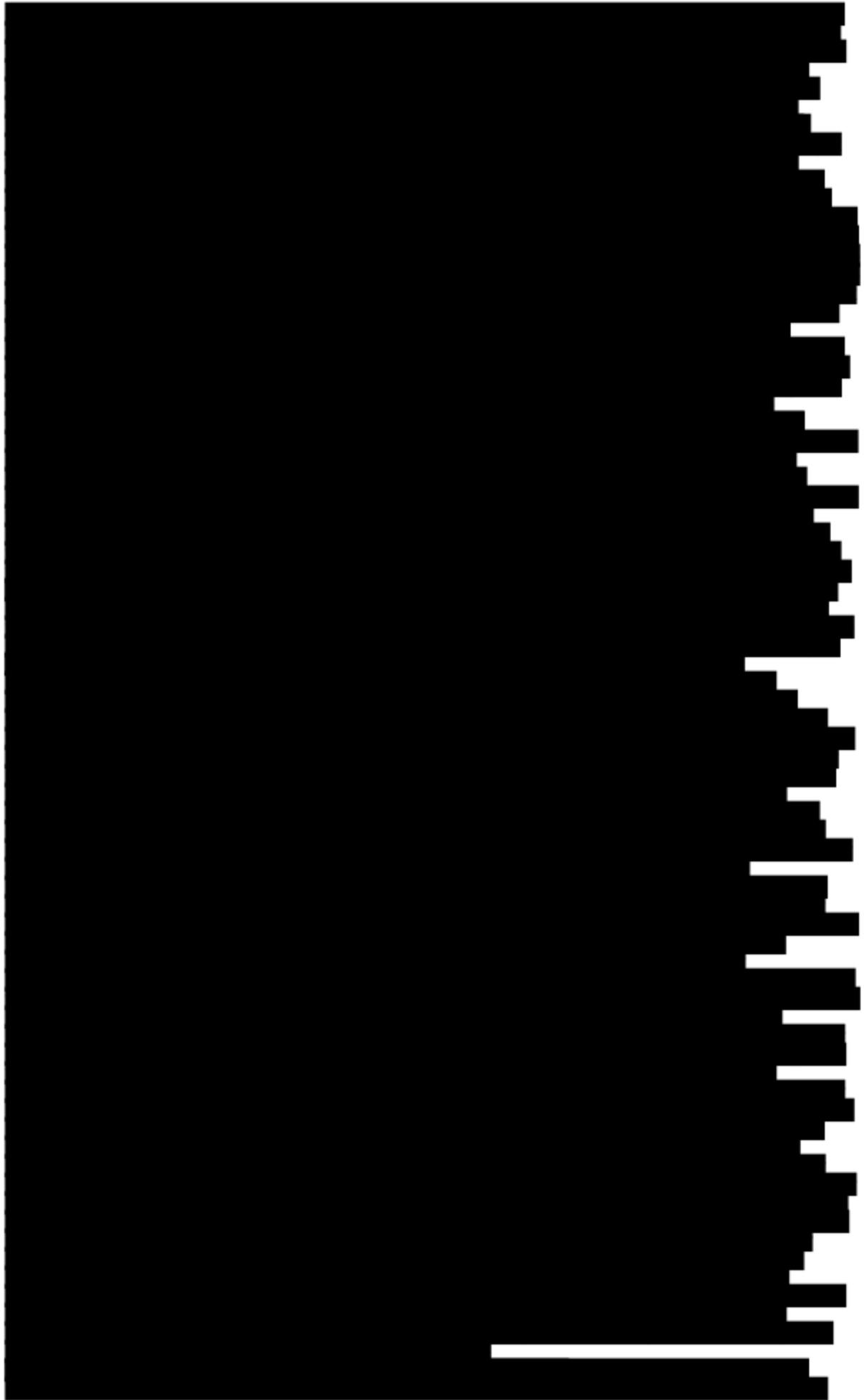
Regards,
Natalia Molotkova
Centurion Relationship Manager

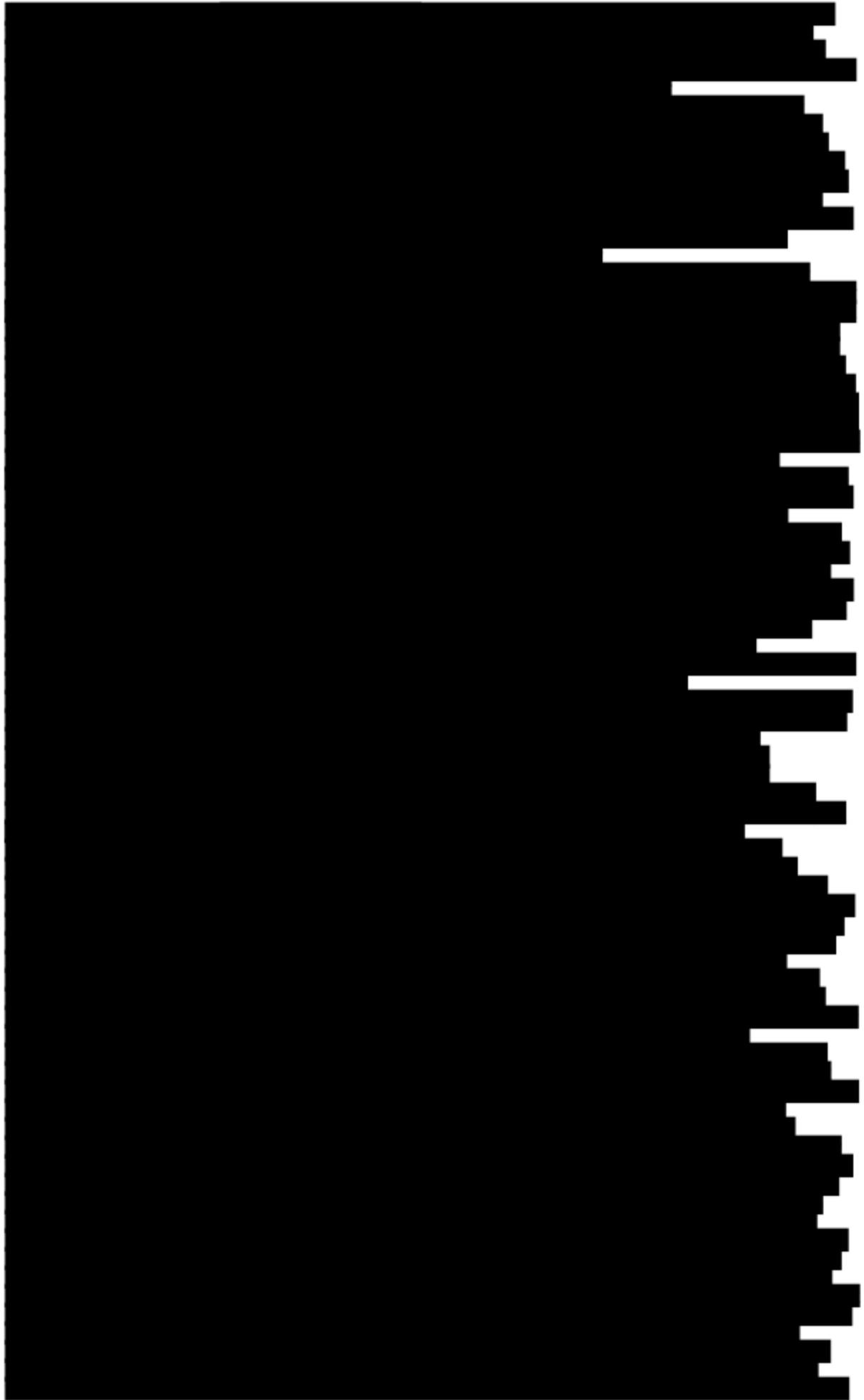
[REDACTED]
Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 07/22/2015 01:15 PM

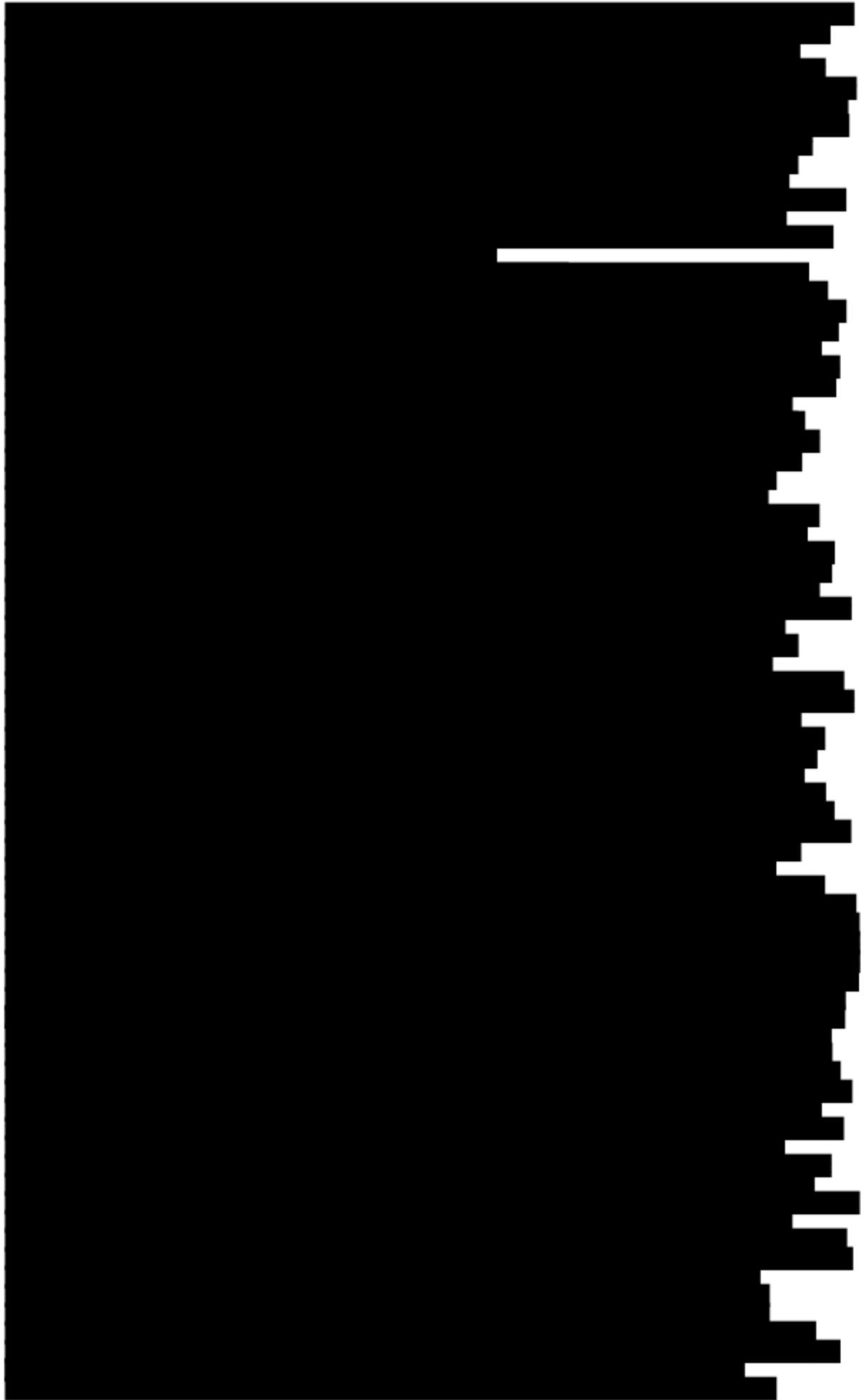
I think they should be fine without buying seats, right? They are a family so they will seat them together [REDACTED] think.. On Jul 22, 2015, at 1:10 PM, Natalia Molotkova wrote: > > >
Response (Natalia Molotkova) 07/22/2015 01:10 PM > LH 193 17AUG TXL FRA 345P 455P - 15.00USD per seat LH 422 18AUG FRA BOS 1240P 235P - 35.00USD per seat, 100.00 - fro extra leg room seat LH 423 14JUL BOS FRA 440P 540A - 35.00USD per seat, 100.00 - fro extra leg room seat LH 174 15JUL FRA TXL 745A 855A - 15.00USD per seat > Regards, > Natalia Molotkova > Centurion Relationship Manager
> [REDACTED] > [REDACTED] > Hours: Monday through Friday 10:30am to 7:00pm EST > > Response (Natalia Molotkova) 07/22/2015 01:05 PM > Let me have a look. > Regards. > Natalia Molotkova > Centurion Relationship Manager
> [REDACTED] > [REDACTED] > Hours: Monday through Friday 10:30am to 7:00pm EST > > Customer ([REDACTED]) 07/22/2015 01:04 PM > do you know what the fee is? On Jul 22, 2015, at 12:10 PM, Natalia Molotkova wrote: > > >
Response (Natalia Molotkova) 07/22/2015 12:10 PM > [REDACTED] for coach cabin Lufthansa only allows to pre-assign seats foe fee, once tickets are issued, or at the airport for free. What would you like to do? > Regards. > Natalia Molotkova > Centurion Relationship Manager > [REDACTED] > [REDACTED] > Hours: Monday through Friday 10:30am to 7:00pm EST > > Customer ([REDACTED]) 07/22/2015 11:59 AM > sounds good. On Jul 22, 2015, at 11:48 AM, Natalia Molotkova wrote: > > > Response (Natalia Molotkova) 07/22/2015 11:48 AM > Special meal fro him will be confirmed only on the long haul flight over the water. > Regards, > Natalia Molotkova > Centurion Relationship Manager > [REDACTED] > [REDACTED] > Hours: Monday through Friday 10:30am to 7:00pm EST > > Response (Natalia Molotkova) 07/22/2015 11:28 AM > Perfect!! Thank you!!! > Regards. > Natalia Molotkova > Centurion Relationship Manager > [REDACTED] > [REDACTED] > Hours: Monday through Friday 10:30am to 7:00pm EST > > Customer ([REDACTED]) 07/22/2015 11:27 AM > I have better info for you! Joscha is a vegetarian...please specify specific meal. YES, issue tickets. (thanks for figuring out they wanted to stay overnight)

[REDACTED] > Lesl ey, Do you know if Taiyo is a boy? Also, is it possible to get their passport's expiration dates? Thank you. > Regards. > Natalia Molotkova > Centurion Relationship Manager > [REDACTED] > [REDACTED] > Hours: Monday through Friday 10:30am to 7:00pm EST > > Response (Natalia Molotkova) 07/22/2015 11:07 AM > Ok, I found my mistake - they wanted to stay over night - according to their email - in Frankfurt, that is why the flight at 12:40 pm. So, with

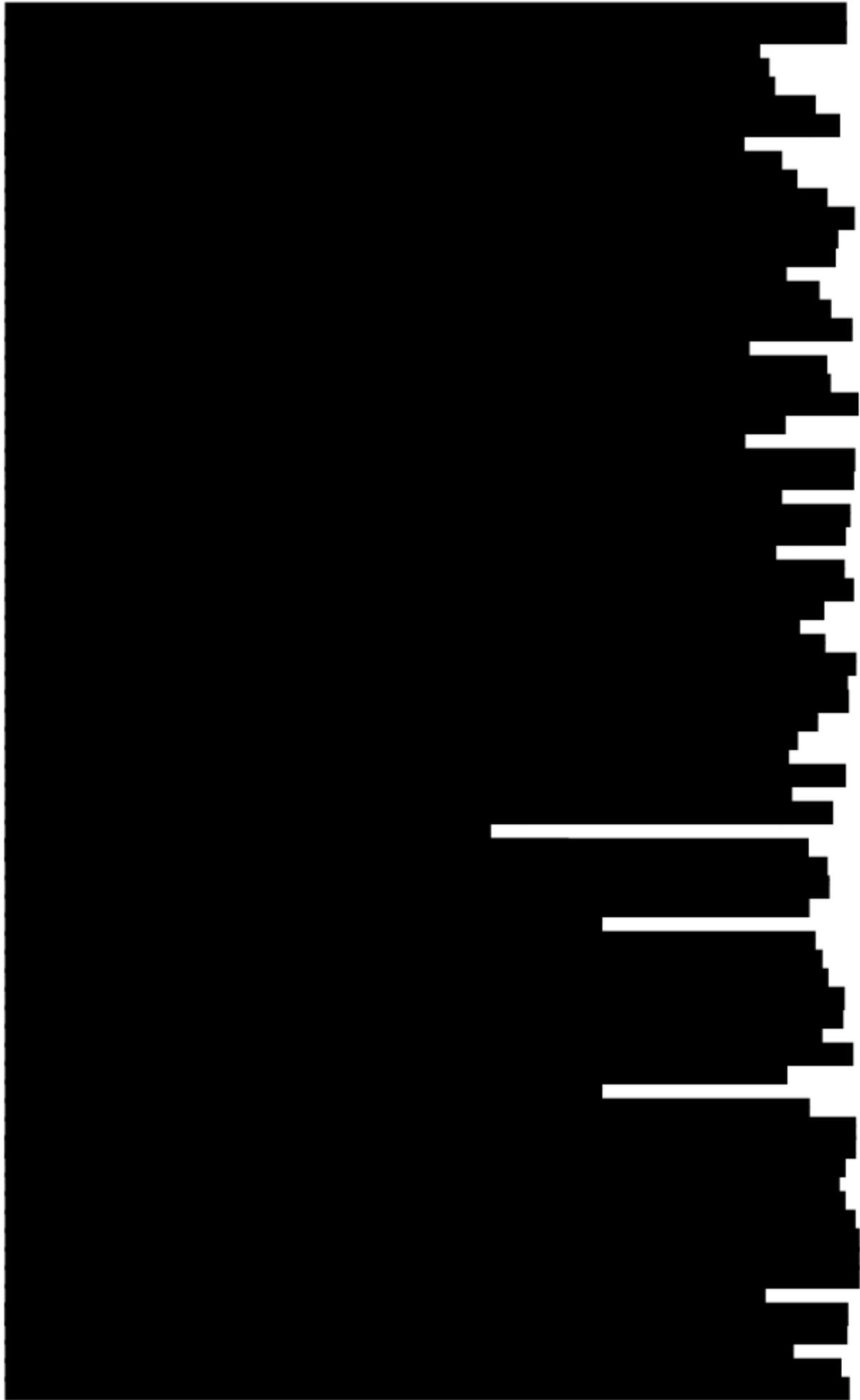


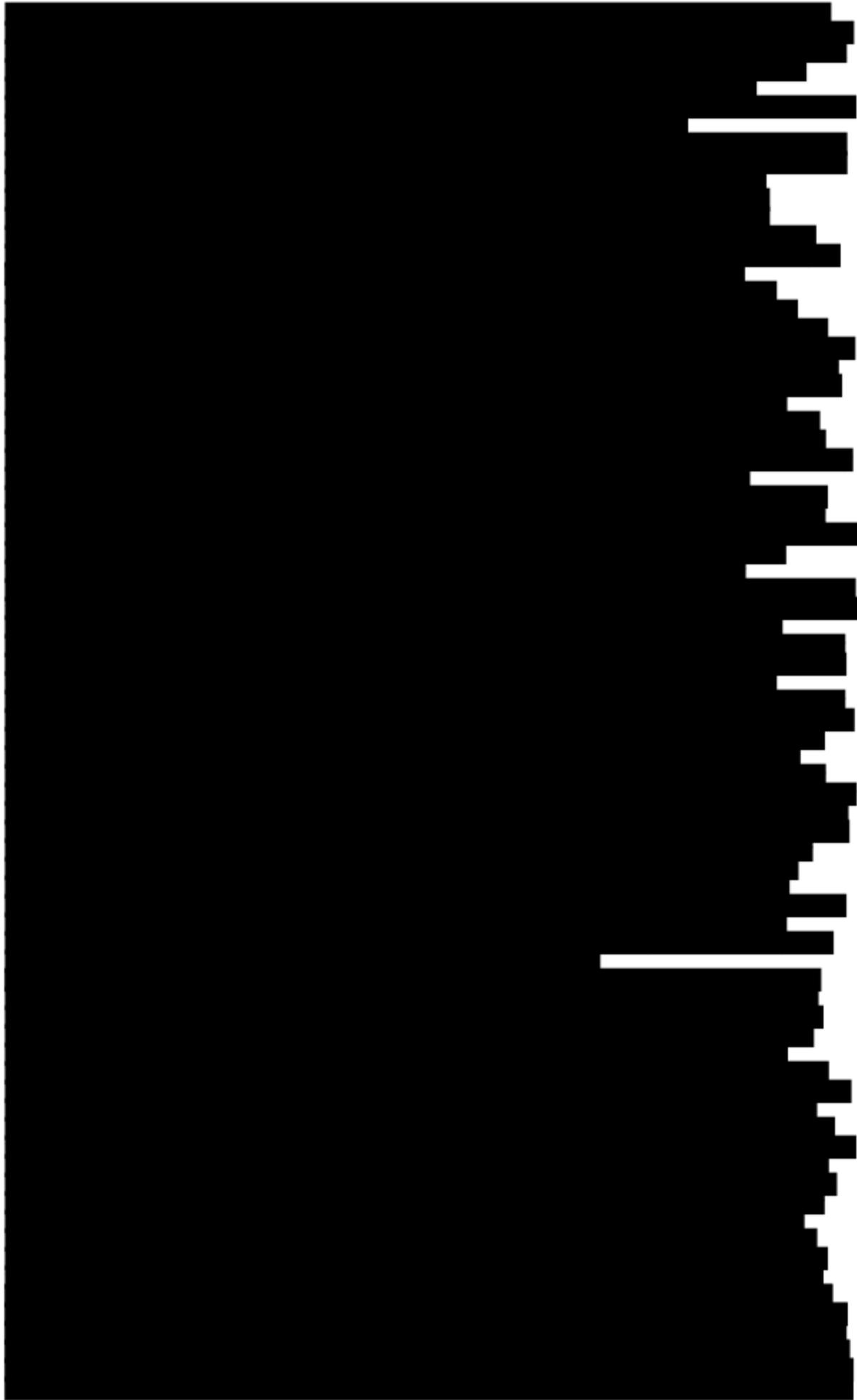


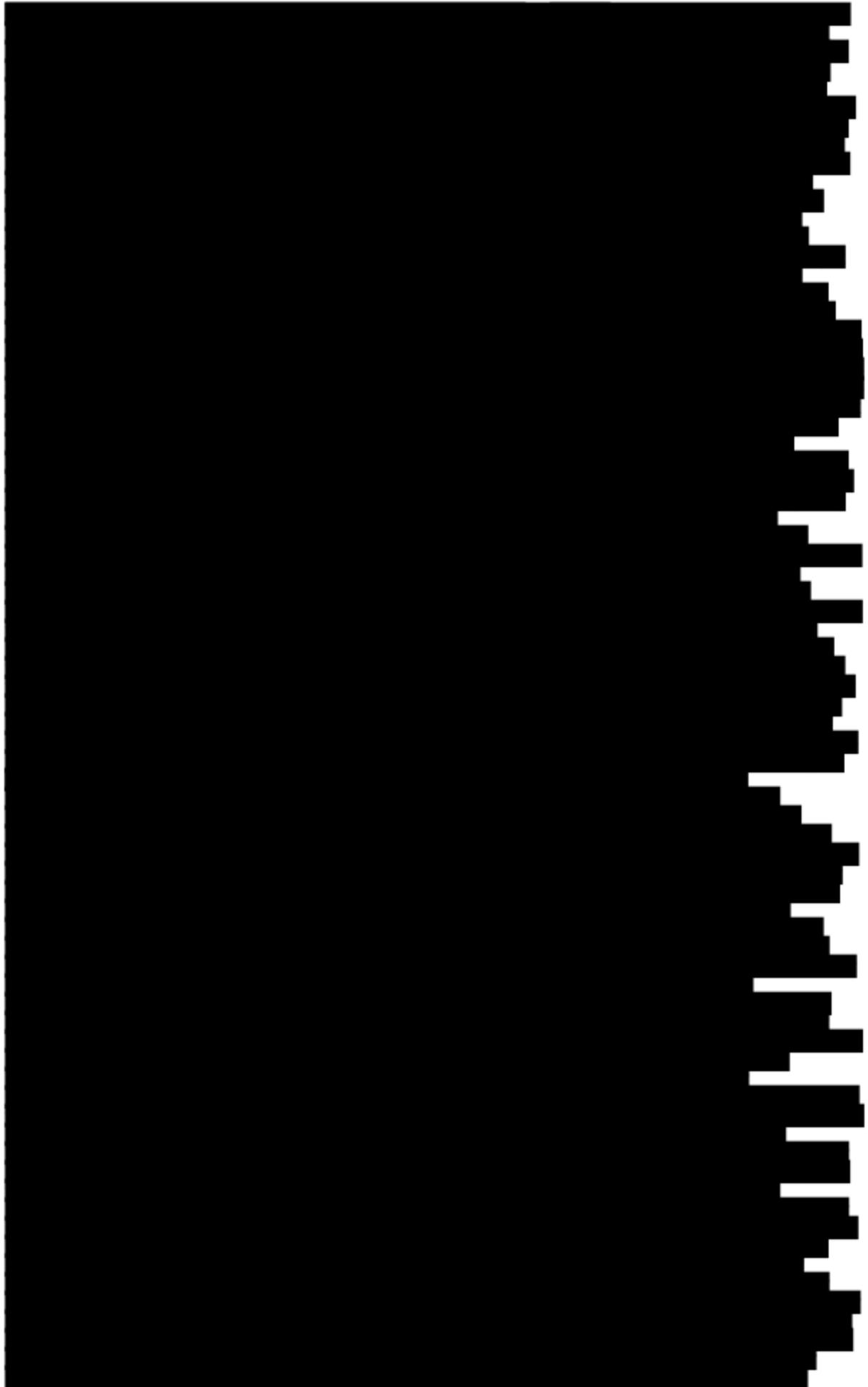




[REDACTED]





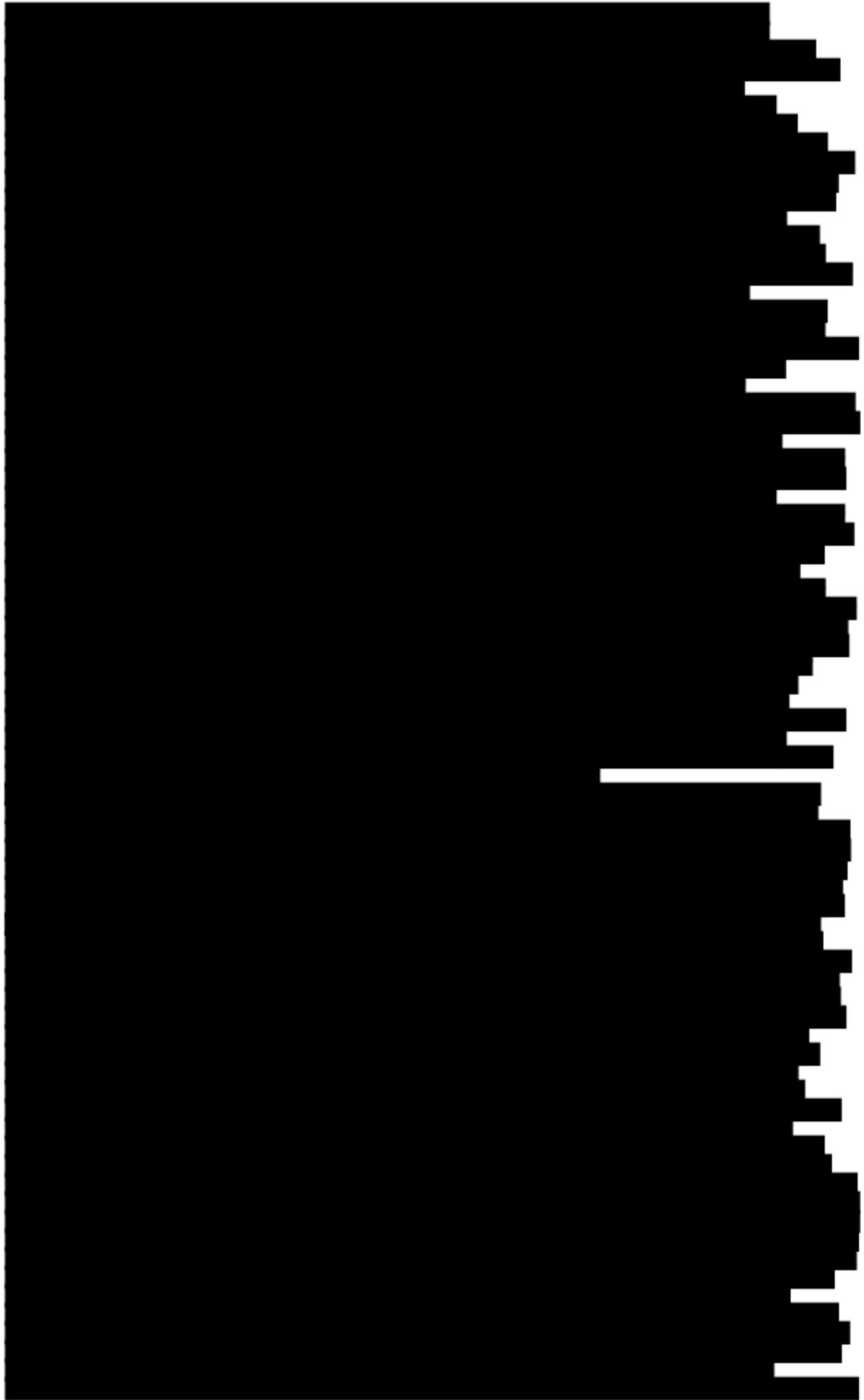


reserve the right to note profile and preference data for servicing purposes. American

[REDACTED]









[REDACTED]

[REDACTED] on UBI#600-469-694, Iowa IA#002, Nevada NV#2001-0126 > > > Ref#150723-000076 >

Response (Natalia Molotkova) 07/22/2015 01:10 PM
LH 193 17AUG TXL FRA 345P 455P - 15.00USD per seat LH 422 18AUG FRA BOS 1240P 235P - 35.00USD per seat, 100.00 - fro extra leg room seat LH 423 14JUL BOS FRA 440P 540A - 35.00USD per seat, 100.00 - fro extra leg room seat LH 174 15JUL FRA TXL 745A 855A - 15.00USD per seat

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

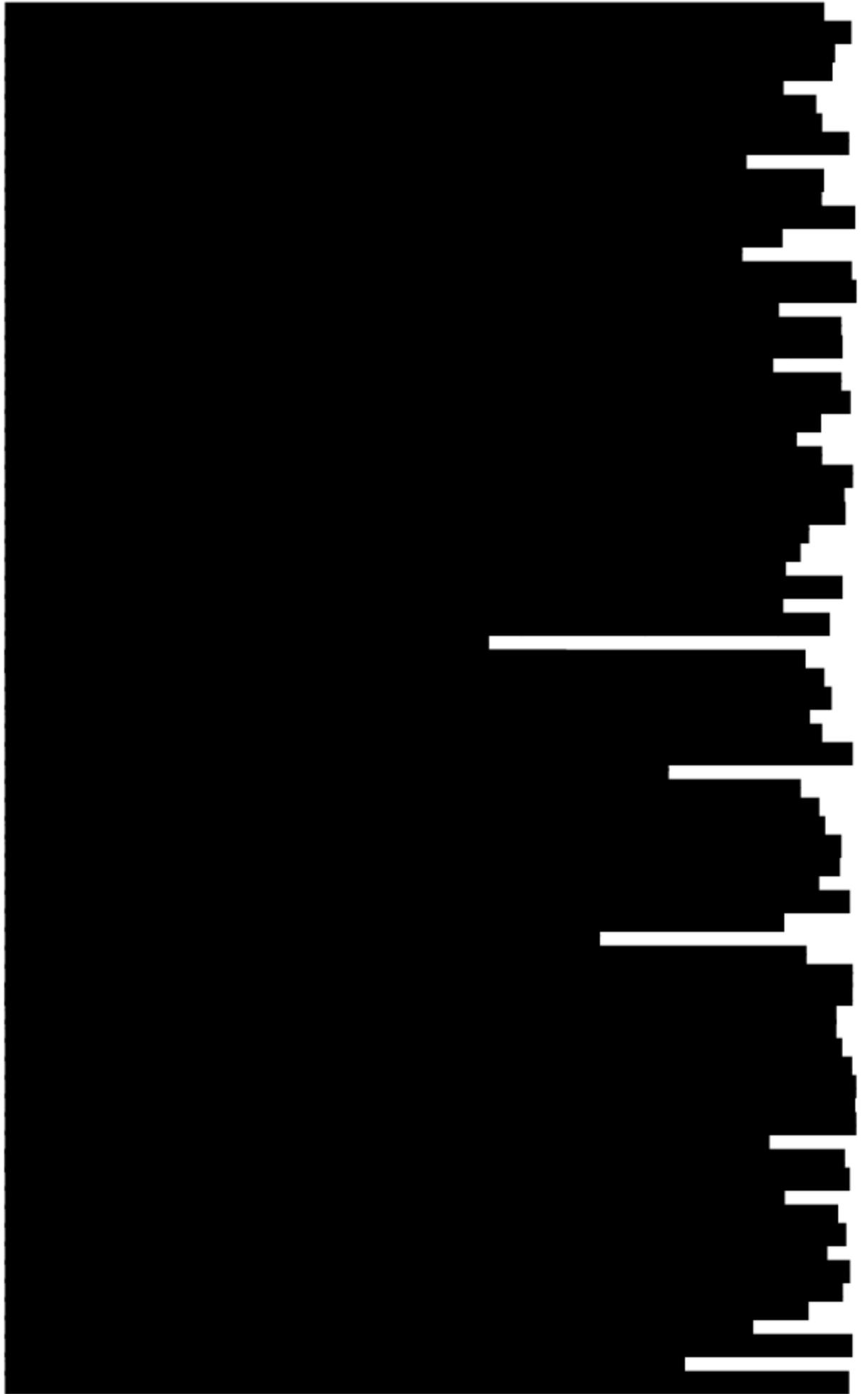
Response (Natalia Molotkova) 07/22/2015 01:05 PM
Let me have a look..

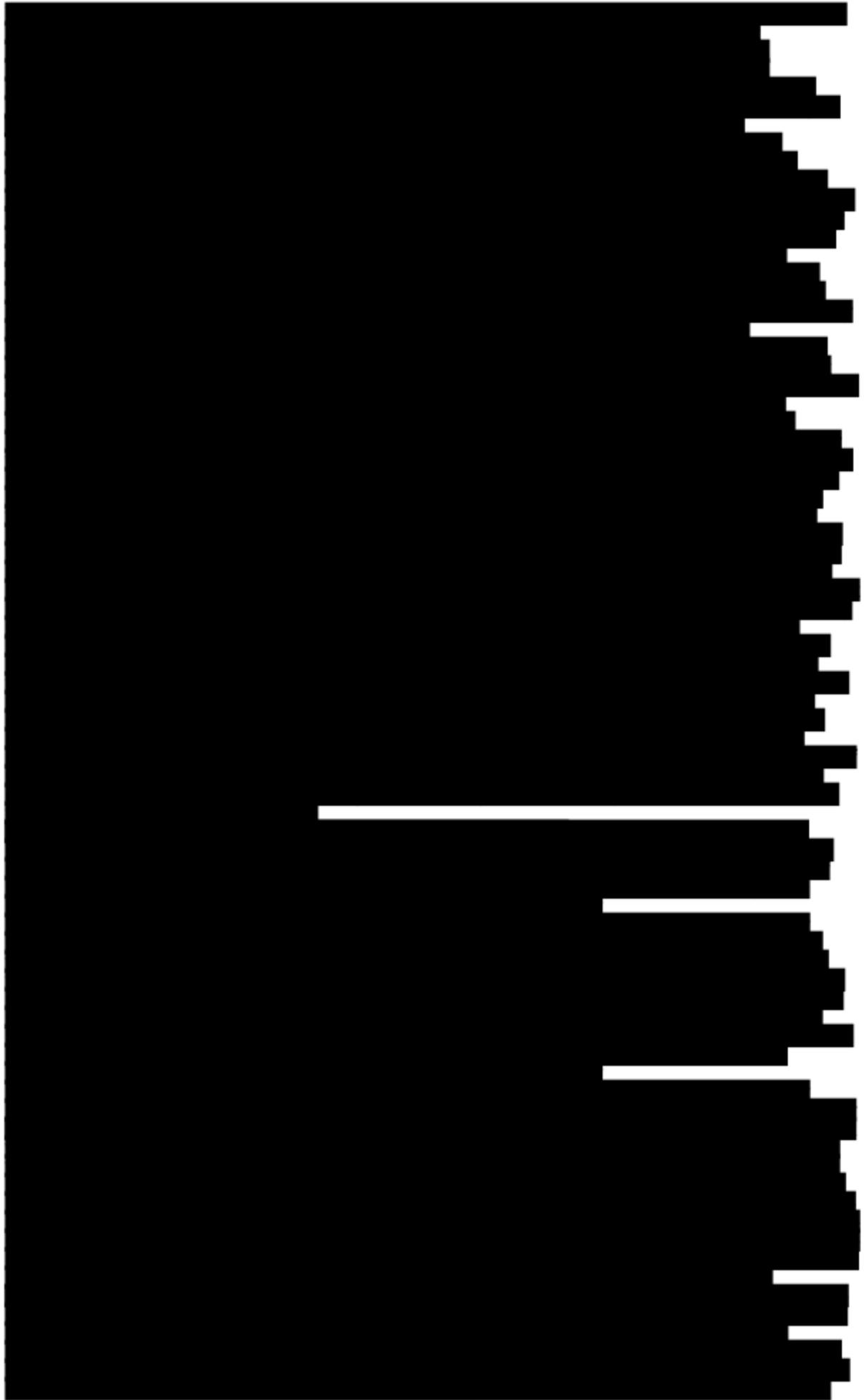
Regards,
Natalia Molotkova
Centurion Relationship Manager

[Redacted]

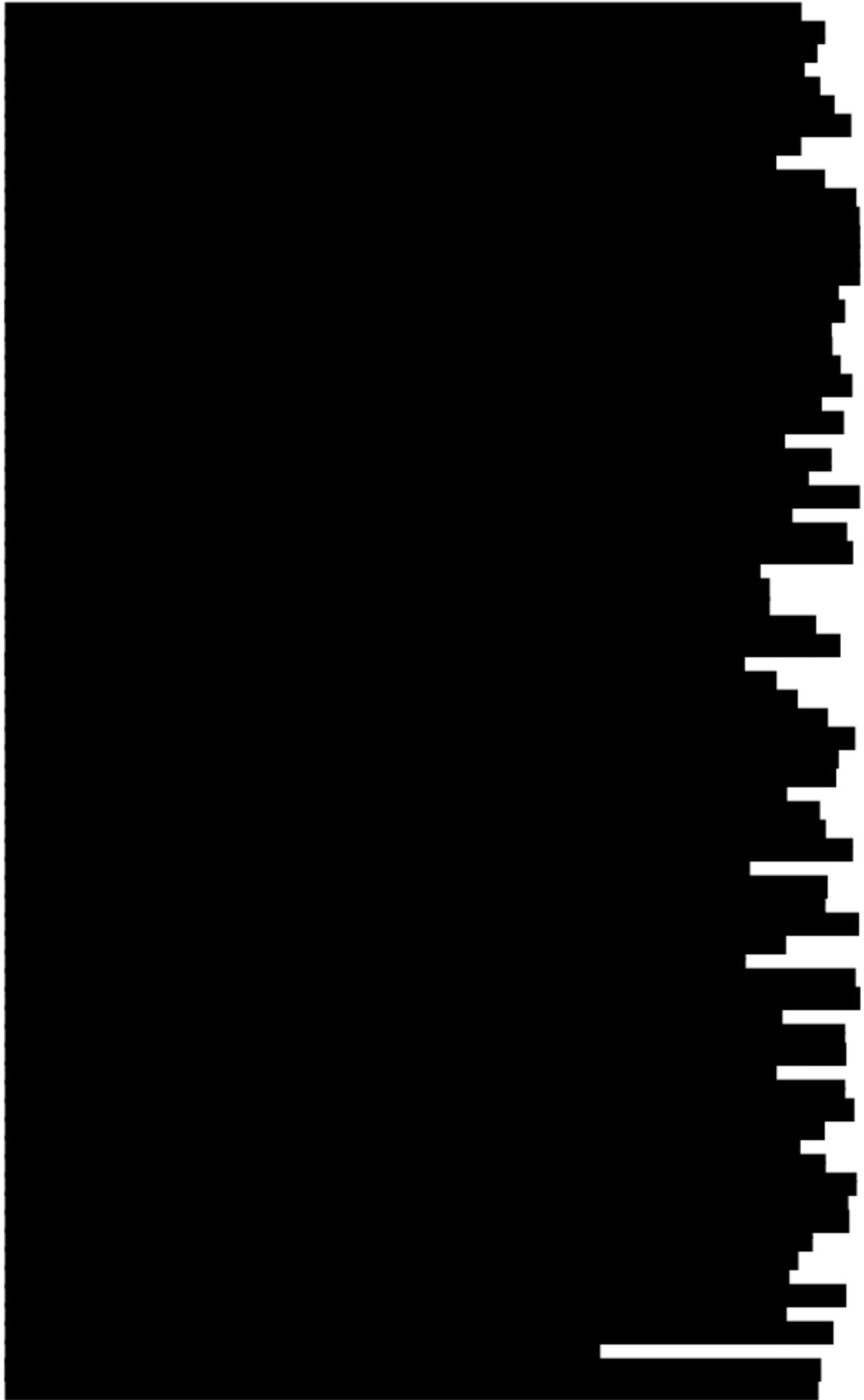
Hours: Monday through Friday 10:30am to 7:00pm EST

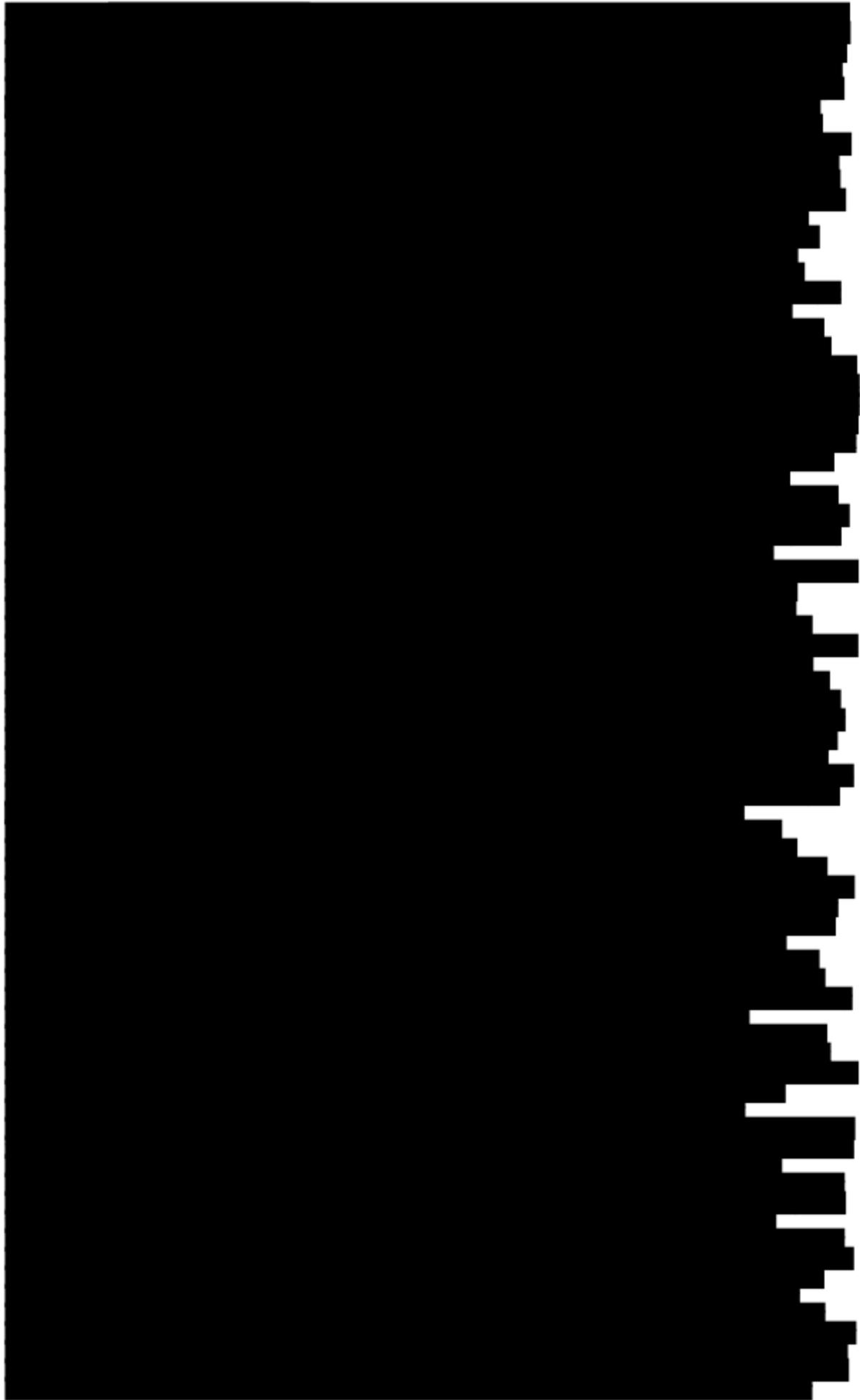
[Redacted]

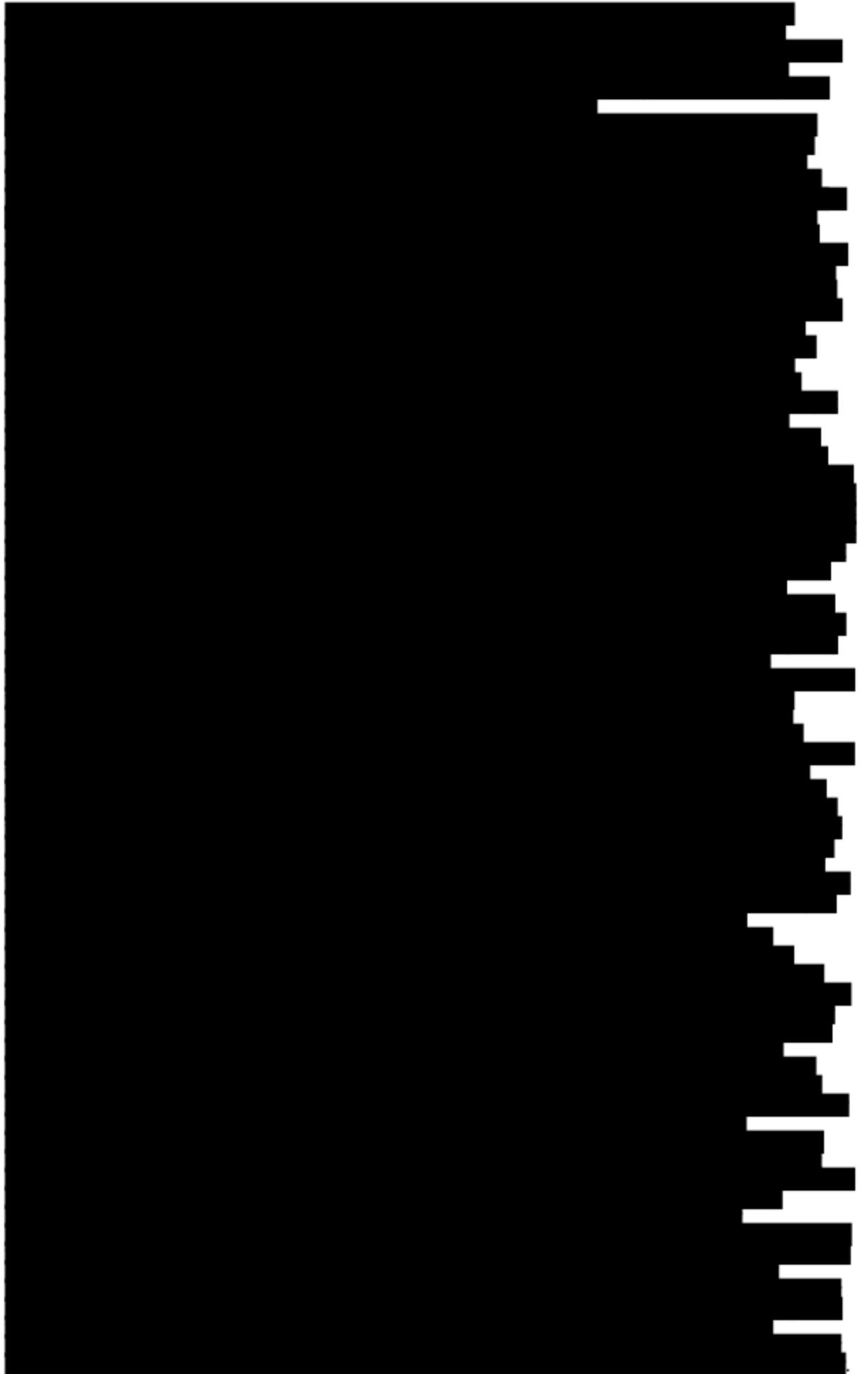












Service provider rates and availability are subject to change. >> Content is provided "AS

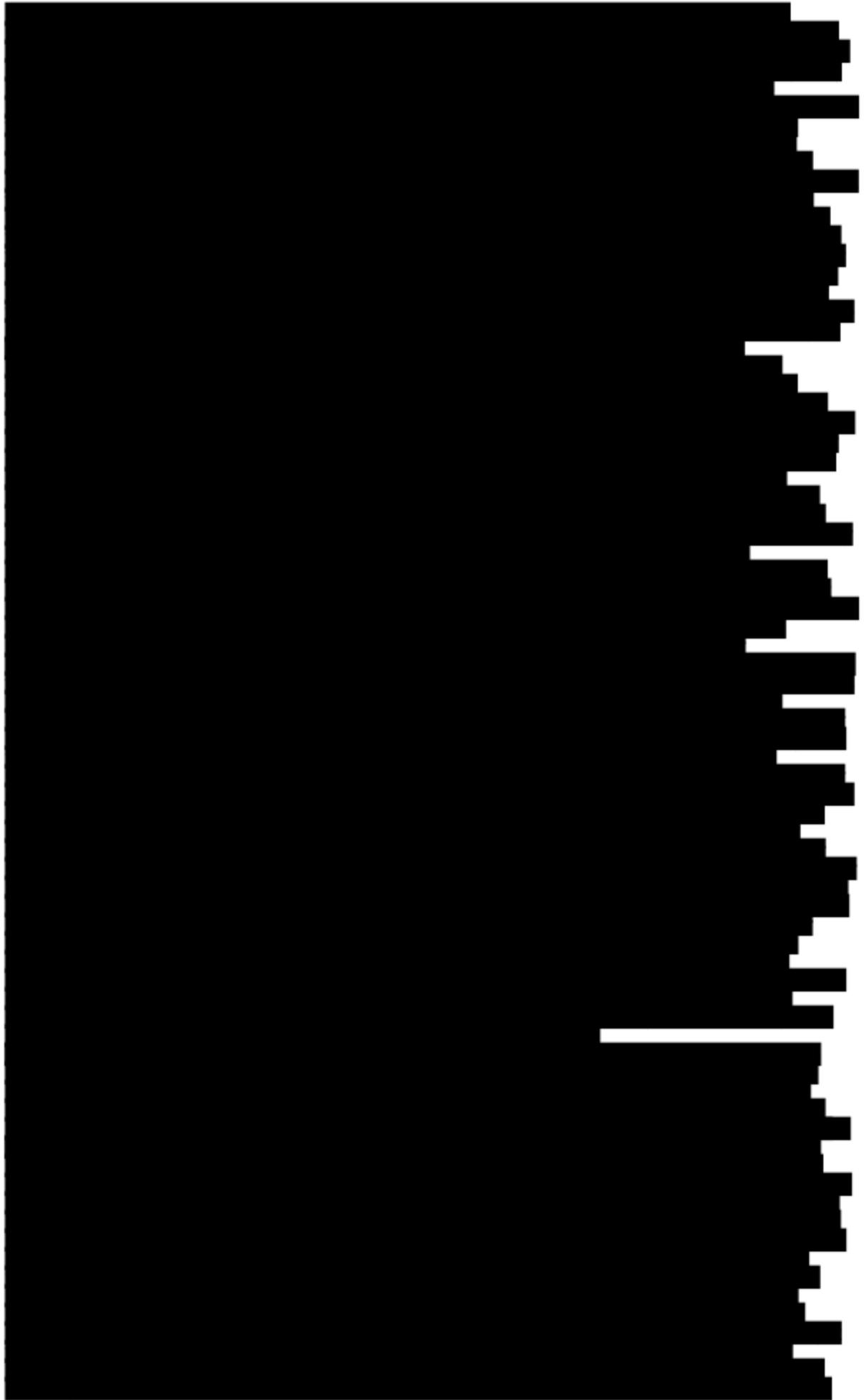
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]





[REDACTED]



[Privacy Statement](#) | [Visit the Centurion Card website](#)

To learn more about e-mail security or report a suspicious e-mail, please visit us at [REDACTED]

© 2015 American Express. All rights reserved

When booking concierge services for Card Members, American Express uses a third party concierge service contractor ("Concierge Company"). In some cases, Concierge Company will provide you with certain information about the service provider(s) fulfilling your concierge service. The actual decision to use any service provider referred by Concierge Company and/or American Express is the responsibility of each Card Member. Concierge Company and American Express strongly recommend that you carefully consider each service provider before choosing to use that provider. Service providers are not employees or agents of Concierge Company or American Express, and are not authorized to act on behalf of Concierge Company or American Express in any way. The Card Member accepting and utilizing a service provider acknowledges that Concierge Company and/or American Express are in no way responsible for the actions of the service provider used by the Card Member, and expressly understands and agrees that the exclusive remedy for any claims relating to services or products provided by the service provider (including, but not limited to negligence or failure to deliver on the terms of any contract between the service provider and the Card Member) is against the service provider and not against Concierge Company and/or American Express. Concierge Company and/or American Express shall not be liable for loss, damage, or other claim with respect to any services or products provided to Card Member by service provider. Service provider rates and availability are subject to change.

Content is provided "AS IS," without any express or implied warranties. Portions of this content are provided by Gayot© and may not be used without written permission. Used hereunder by license. For Google "Maps Terms of Use" click here:

[REDACTED]. For "Map Legal Notices" click here: [REDACTED]. There is typically no cost to you for most booking efforts Concierge Company and American Express perform on your behalf, although you are responsible for any purchases and/or shipping charges you authorize. Fees may apply for meetings and event planning. We reserve the right to note profile and preference data for servicing purposes. American Express acts solely as sales agent for travel suppliers and is not responsible for the actions or inactions of such suppliers. We want you to be aware that certain suppliers pay us commissions and other incentives for reaching sales targets or other goals, and may also provide incentives to our travel counselors. For more information please visit [REDACTED] California CST#1022318, Washington UBI#600-469-694, Iowa TA#002, Nevada NV#2001-0126

Ref#150723-000076

<LOGO_lufthansa.png><LOGO_lufthansa.png>