

From: [REDACTED] >
To: Amex Centurian Travel <[REDACTED]>
Subject: Re: Travel & Hotel for [REDACTED] [REDACTED] [Email Ref: 150723-000218]
Date: Wed, 22 Jul 2015 19:07:26 +0000

I need [REDACTED] ticket to be Fully Refundable also! My brain is still on vacation! Sorry I did not tell you...can you change it? or did you only reserve her ticket?

On Jul 22, 2015, at 1:18 PM, Natalia Molotkova <[REDACTED]> wrote:

 Centurion Banner

Response (Natalia Molotkova) 07/22/2015 01:18 PM

The only one direct non stop flight from Rome to Shanghai is China Eastern, but outbound is available only in business. 1 MU 788 02AUG FCO PVG 0910P 0245P - business 2 MU 787 25AUG PVG FCO 1230P 0710P - coach 1ADT 2446.40 TOTAL FARE - USD 2446.40 Can be refunded with 120.00EUR cancellation fee, change fee is also 120.00EUR. Is it OK or should I look for connecting flights? I can wait list her in coach on the outbound as well. Working on hotels.

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 07/22/2015 01:10 PM

thank you! and I have a list of hotels...any one of them will do...regular room (which ever has best deal!) > Hotels in Shanghai: > > 1) Swissotel grand Shanghai > 2) delight Palace Jingan service apartment > 3) The Puli hotel and spa > 4) Yan'an hotel > 5) Pei Mansion hotel On Jul 22, 2015, at 1:06 PM, Natalia Molotkova wrote: > > Response (Natalia Molotkova) 07/22/2015 01:06 PM > Sure, on it... > Regards, > Natalia Molotkova > Centurion Relationship Manager > [REDACTED] > [REDACTED] > Hours: Monday through Friday 10:30am to 7:00pm EST > > Customer ([REDACTED]) 07/22/2015 01:04 PM > Hi Natasha...can you please put on HOLD a ticket for [REDACTED], round trip Rome/Shanghai (dates below) coach, as well as a centrally located hotel (something along the lines of a Marriott or Hyatt is perfect) attached is passport Travel Dates: Aug 2 - 25 Depart: Rome Arrival: Shanghai I assume we will need a round trip airfare along with hotel for 23 nights FROM: [REDACTED] SUBJECT: PASSPORT [REDACTED] DATE: July 22, 2015 at 11:04:42 AM EDT TO: Richard

Kahn===== image File Attachment =====
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CST#1022318, Washington UBI#600-469-694, Iowa IA#002, Nevada NV#2001-0126 > > >
Ref#150723-000218 >

Response (Natalia Molotkova) 07/22/2015 01:06 PM

Sure, on it...

Regards,

Natalia Molotkova

Centurion Relationship Manager

[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 07/22/2015 01:04 PM

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