

From: Natalia X Molotkova <[REDACTED]>

To: Lesley Groff <[REDACTED]>

Subject: FW: Change of the existing reservation

Date: Fri, 15 May 2015 14:35:02 +0000

Inline-Images: image002.png; image003.png; image004.png; image005.png; image006.png; image007.png; image008.jpg

It is done, will update itinerary on our end and email it to you, thank you for your patience.

Natalia (Natasha) Molotkova | Relationship Manager

American Express Centurion Servicing

Working hours: 10:30am-7:00pm Monday-Friday



[REDACTED]



[REDACTED]

 image001

From: tokyo.reservation@andaz.com [mailto:tokyo.reservation@andaz.com]

Sent: Friday, May 15, 2015 3:16 AM

To: Natalia X Molotkova

Cc: RM Jade; [REDACTED]

Subject: RE: Change of the existing reservation

Dear Ms. Molotkova,

Greetings from Andaz Tokyo.

EFTA00347746

We are pleased to confirm with you about the reservation change as below;

Confirmation No.: 6035714
Guest Name: Mr. EPSTEIN, Jeffrey
Arrival Date: 25 MAY 2015
Departure Date: 02 JUNE 2015
Room Type: Andaz Bay View Suite
Room Rate: JPY212,000++

Confirmation No.: 60935816
Guest Name: Mr. ESPTEIN, Jeffrey
Arrival Date: 25 MAY 2015
Departure Date: 02 JUNE2015
Room Type: Andaz Bay View Twin
Room Rate: JPY62,000++

We are still keeping the Connecting room for Mr. Epstein.

Should you require any further assistance, please do not hesitate to contact us at any time.

Best Regards,

湯口 真実 Mami Yuguchi
宿泊予約 | Room Reservation

アンダーズ 東京 | *Andaz Tokyo Toranomom Hills*

東京都港区虎ノ門1-23-4 | 1-23-4 Toranomom, Minato-ku, Tokyo

E-mail: tokyo.reservation@andaz.com

Web site: andaztokyo.com^(EN) andaztokyo.jp^(JP)

 説明: cid:image017.png@01CFB09C.CF852530

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From: RM Jade [REDACTED]
Sent: Friday, May 15, 2015 6:03 AM
To: Kikuchi, Asami (TYOAZ); Natalia X Molotkova
Subject: FW: Change of the existing reservation

Dear Ms. Hanawa, reservations,

I need your help to change the exiting reservation. The confirmation numbers are HY0060935714 and HY0060935816 under Mr. Jeffrey Epstein's name. The reason why I can't change the reservation in the GDS, looks like the 2 rooms were connected to each other and I can't see in the system if connection is available for the new dates, to call reservations - too early in the morning - 530am.

Will you please change both rooms - still keep them connected - to arrive on May 25th, depart on June 2nd?

Thank you in advance!!!!

EFTA00347749

Natalia (Natasha) Molotkova | Relationship Manager

American Express Centurion Servicing

Working hours: 10:30am-7:00pm Monday-Friday



[REDACTED]

 image001



From: [REDACTED] [REDACTED]
Sent: Thursday, May 14, 2015 4:47 PM
To: RM Jade
Subject: Automatic reply: Change of the existing reservation

Thank you for your message.

I have decided to pursue other career opportunities and during the interim until my successor has been identified, please contact Asami from HR at below:

[REDACTED]

Thank you very much for your support of Andaz Tokyo!

Ellie

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EFTA00347750

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