

From: Natalia Molotkova <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: Please Remove [REDACTED] from this Reservation ([REDACTED]) [Email Ref: [REDACTED]]

Date: Tue, 28 Apr 2015 19:20:27 +0000

Attachments: [REDACTED]; Attachment_2.html; Attachment_3.txt

 Centurion Banner

Response (Natalia Molotkova) 04/28/2015 03:20 PM

Done, I separated [REDACTED] from the group, emailed you itinerary for Karyna and [REDACTED] only.

For [REDACTED] ticket will request refund of 5045.70USD, might take up to 2 billing cycles to hit the card.

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Response (Natalia Molotkova) 04/28/2015 03:08 PM

Let me have a look...

Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 04/28/2015 03:06 PM

Hi Natasha...can you please remove [REDACTED] from this ticket? she will no longer be going to Japan with Karyna and [REDACTED]...Then send me the revised ticket...thank you! [REDACTED]

Begin forwarded message:

FROM: "American Express Travel" <itinerary@myamextravel.com>

(mailto:itinerary@myamextravel.com) >

SUBJECT: INVOICE [REDACTED] FOR [REDACTED] / [REDACTED] 21MAY15 [REDACTED]

DATE: April 15, 2015 at 1:07:55 PM EDT

TO: [REDACTED] (mailto:[REDACTED])

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion

Travel Service at 1-877-877-0987. If airline tickets are purchased for this itinerary: Airline Baggage Fee/Rules may apply and can be accessed by visiting: <http://myamextravel.com/baggage> (<http://myamextravel.com/baggage>) Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:

Travel Arrangements

for [REDACTED] SHULIAK/KARYNA [REDACTED] [REDACTED]

Thursday 21 May 15

Other Information

CITIZENS OF BELARUS MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO JAPAN

Other Information

CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

Other Information

A VISA IS REQUIRED FOR ENTRY INTO JAPAN

Other Information

CITIZENS OF RUSSIAN FEDERATION- PASSPORTS MUST BE VALID FOR 6MONTHS AFTER RETURNING TO USA. PLEASE VISIT [WWW.VISACENTRAL.COM](http://www.visacentral.com) (<http://www.visacentral.com/>) AMEX

Flight Information

Date 21 May 2015

Airline DELTA AIR LINES

Airline Record Locator [REDACTED]

Flight/Class DL473 B Economy Class

Origin New York, John F Kennedy International

Destination Tokyo, Narita International Airport

Departing 12:06 PM

Arriving 02:55 PM / 22 May 2015

Departure Terminal Terminal 4

Arrival Terminal Terminal 1

Estimated Time 13 Hrs 49 Mins

Stops Non-stop

Seats 40E, 42E, 43E
CONFIRMED

Saturday 30 May 15

Flight Information

Date 30 May 2015

Airline DELTA AIR LINES

Airline Record Locator [REDACTED]

Flight/Class DL172 B Economy Class

Origin Tokyo, Narita International Airport

Destination New York, John F Kennedy International

Departing 04:40 PM

Arriving 04:59 PM

Departure Terminal Terminal 1

Arrival Terminal Terminal 4

Estimated Time 13 Hrs 19 Mins

Stops Non-stop

Seats 53G, 53F, 53E

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Number: 1022318. Washington State Seller of Travel Registration Number: UBI#600469694. Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.

===== application File Attachment =====
[REDACTED], 97264 bytes, Added to incident

===== text File Attachment =====
Attachment 2.html, 506 bytes, Added to incident

===== text File Attachment =====
Attachment 3.txt, 6704 bytes, Added to incident

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