

From: Natalia Molotkova <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: Jeffrey Epstein Phoenician Reservation Rec Loc#IMNFEQ [Email Ref: 150321-000180]

Date: Fri, 20 Mar 2015 16:59:30 +0000

 Centurion Banner

Response (Natalia Molotkova) 03/20/2015 12:59 PM

I spoke to the front desk, told them the story how the general reservations messed up with rate - so front desk agent Bollen cancelled the first night at no fee, so now is only one night - check in on the 22nd. Just in case will keep an eye on the card charges....no cancellation number, due to technically within cancellation policy.

Regards,

Natalia Molotkova

Centurion Relationship Manager
[REDACTED]

(877) 877-0987

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 03/20/2015 12:51 PM

excellent ! appreciate it!

On Mar 20, 2015, at 12:50 PM, Natalia Molotkova <[REDACTED]> wrote:

>

>

> Response (Natalia Molotkova) 03/20/2015 12:50 PM

> Defiantly will try to negotiate.

> Regards,

> Natalia Molotkova

> Centurion Relationship Manager
> [REDACTED]

> Hours: Monday through Friday 10:30am to 7:00pm EST

>

> Customer ([REDACTED]) 03/20/2015 12:48 PM

> Hi Natasha...Jeffrey has now decided he will not go to the Phoenician for Saturday night ...he is aware of the policy and knows his money is spent, but he is asking if he could get an upgrade or something spectacular considering he will not be staying (and they can potentially rent to someone else)...

>

> Could you give them a call and see what they say?

>

> Please let me know! thanks, [REDACTED]

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>

>

> Ref#150321-000180

Response (Natalia Molotkova) 03/20/2015 12:50 PM

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Regards,
Natalia Molotkova
Centurion Relationship Manager
[REDACTED]

Hours: Monday through Friday 10:30am to 7:00pm EST

Customer ([REDACTED]) 03/20/2015 12:48 PM

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