

From: [REDACTED] <[REDACTED]>
To: Bella Klein <[REDACTED]>
Subject: Refund for Rec. Loc [REDACTED]
Date: Sun, 22 Mar 2015 23:21:54 +0000
Attachments: [REDACTED]

Bella, we will receive a refund for this ticket \$1444.00
the flight was so delayed that she would miss her connecting flight..we could not get her on any other flight from
JFK ...so we are buying a whole new ticket...will send that once I receive

Begin forwarded message:

From: "American Express Travel" <itinerary@myamextravel.com>
Subject: Invoice [REDACTED] for [REDACTED] 22MAR15 [REDACTED]
Date: March 20, 2015 at 4:54:52 PM EDT
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
<http://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:

Sunday 22 Mar 15

Other Information

CITIZENS OF SWITZERLAND MUST CARRY A VALID PASSPORT

Flight Information

Date	22 Mar 2015
Airline	Delta Air Lines
Airline Record Locator	[REDACTED]
Flight/Class	DL1247 M Economy Class
Origin	Phoenix, Sky Harbor Intl

Destination	New York, John F Kennedy International
Departing	12:13 PM
Arriving	08:00 PM
Departure Terminal	Terminal 3
Arrival Terminal	Terminal 4
Estimated Time	4 Hrs 47 Mins
Stops	Non-stop
Seats	████
Confirmed	

Flight Information

Date	22 Mar 2015
Airline	Alitalia C.A.I. S.P.A.
Airline Record Locator	████
Flight/Class	AZ605 O Economy Class
Origin	New York, John F Kennedy International
Destination	Milan, Malpensa
Departing	09:35 PM
Arriving	10:40 AM / 23 Mar 2015
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 1
Estimated Time	8 Hrs 5 Mins
Stops	Non-stop
Seats	████
Confirmed	

Friday 24 Apr 15

Flight Information

Date	24 Apr 2015
Airline	Alitalia C.A.I. S.P.A.
Airline Record Locator	████
Flight/Class	AZ604 L Economy Class
Origin	Milan, Malpensa
Destination	New York, John F Kennedy International
Departing	01:00 PM
Arriving	04:10 PM
Departure Terminal	Terminal 1
Arrival Terminal	Terminal 1
Estimated Time	9 Hrs 10 Mins
Stops	Non-stop
Seats	████
Confirmed	

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To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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