

**From:** [REDACTED] <[REDACTED]>  
**To:** bellaklein <[REDACTED]>  
**Subject:** Re: Itinerary INCL TICKETNO for [REDACTED] 19DEC14 [REDACTED]  
**Date:** Wed, 14 Jan 2015 22:23:04 +0000

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We can call together on Friday. I will be in the office. We for sure just CHANGED this ticket. You always have to pay a change fee and any difference in fare (that is always the case with nonrefundable tickets). The AA flight we will get a credit for in 1-2 billing cycles.

Sent from my iPhone

On Jan 14, 2015, at 4:29 PM, bellaklein <[REDACTED]> wrote:

If i call amex i have to dispute charge completely. I don't have any confirmation on cost change, flight locator...  
If you have al info you can ask Amex travel... Did you book that flight/  
Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Jan 14, 2015, at 4:17 PM, [REDACTED] <[REDACTED]> wrote:

the only leg of this trip [REDACTED] used was the NY to PB part on Dec. 19th...the rest of the ticket was not used.  
We changed the return flight to fly West Palm to LGA on Dec. 20th...there was \$199 charge to change or for the difference in ticket price... the AA flight for \$641.60 will be credited back (it will take 1-2 billing cycles)...

I think you will have to call regarding all of this...sorry Bella ...it was a very frustrating month of travel for sure...

**From:** "American Express Travel" <[itinerary@myamextravel.com](mailto:itinerary@myamextravel.com)>  
**Subject:** Itinerary INCL TICKETNO for [REDACTED] 19DEC14 [REDACTED]  
**Date:** December 16, 2014 at 4:32:29 PM EST  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<http://myamextravel.com/baggage>

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:

[https://myamextravel.com/Itinerary?  
RLOC=\[REDACTED\]=12752426](https://myamextravel.com/Itinerary?RLOC=[REDACTED]=12752426)

### E-Ticket Number(s)

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[REDACTED] Ticket DL [REDACTED]

[REDACTED] Ticket AA [REDACTED]

### Thursday 18 Dec 14

#### Other Information

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CITIZENS OF RUSSIAN FEDERATION MUST CARRY A VALID PASSPORT

#### Other Information

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A VISA IS REQUIRED FOR ENTRY INTO ST THOMAS

### Friday 19 Dec 14

#### Flight Information

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Date	19 Dec 2014
Airline	<b>Delta Air Lines</b>
Airline Record Locator	[REDACTED]
Flight/Class	<b>DL2463</b> H Economy Class
Origin	New York, La Guardia
Destination	West Palm Beach, Palm Beach International
Departing	10:35 AM
Arriving	01:59 PM
Departure Terminal	Terminal D
Estimated Time	3 Hrs 24 Mins
Stops	Non-stop
Seats	22B

**Confirmed**

### Saturday 20 Dec 14

## Flight Information

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Date	20 Dec 2014
Airline	<b>American Airlines</b>
Airline Record Locator	████████
Flight/Class	<b>AA986</b> Y Economy Class
Origin	Miami, Miami International
Destination	Charlotte Amalie, Cyril E King Airport
Departing	11:15 AM
Arriving	02:58 PM
Estimated Time	2 Hrs 43 Mins
Stops	Non-stop
Seats	27E

**Confirmed**

## Sunday 21 Dec 14

## Flight Information

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Date	21 Dec 2014
Airline	<b>Delta Air Lines</b>
Airline Record Locator	████████
Flight/Class	<b>DL676</b> U Economy Class
Origin	Charlotte Amalie, Cyril E King Airport
Destination	New York, John F Kennedy International
Departing	02:30 PM
Arriving	05:47 PM
Arrival Terminal	Terminal 4
Estimated Time	4 Hrs 17 Mins
Stops	Non-stop
Seats	31F

**Confirmed**

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To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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