

**From:** [REDACTED] >  
**To:** Merwin <[REDACTED]>  
**Subject:** Re: Your order is being processed  
**Date:** Tue, 23 Dec 2014 17:14:33 +0000

---

Great!

Sent from my iPhone

On Dec 23, 2014, at 12:09 PM, Merwin <[REDACTED]> wrote:

Mom got a package with an iphone in it  
Addressed to JE this might be the phone  
You're waiting for

Merwin Dela Cruz  
[REDACTED]  
[REDACTED]

On Dec 22, 2014, at 9:15 AM, [REDACTED] > wrote:

great..t hansk

On Dec 22, 2014, at 9:13 AM, Merwin <[REDACTED]> wrote:

Sorry for the late response.  
We will keep an eye.

Merwin Dela Cruz  
[REDACTED]  
[REDACTED]

On Dec 21, 2014, at 3:22 PM, [REDACTED] > wrote:

I have ordered my new Iphone 6 Plus! It is to arrive the house between Dec. 29-31...please be on the lookout for it and let me know when it arrives Thanks! [REDACTED] :)

Begin forwarded message:

**From:** Apple Store <[your\\_order\\_US@orders.apple.com](mailto:your_order_US@orders.apple.com)>  
**Subject:** Your order is being processed  
**Date:** December 21, 2014 at 3:20:00 PM EST  
**To:** [REDACTED]

**Thank you for your order.**  
 We'll let you know when your items are on their way.

## Items to be Shipped

**Shipment 1** Available to ship: 3-5 business days  
 Delivers: Dec 29 - Dec 31 by Next Day Shipping



**iPhone 6 Plus 128GB Space Gray (GSM), AT&T** **\$0.00**

AT&T INSTALLMENT and Rate plan details for [REDACTED]

Installment Plan:

AT&T Next<sup>SM</sup> 18 (24 installments) \$39.55/mo

Data:  
**40GB** \$150.00/mo

Voice & Messaging:  
**Unlimited**

Line Access:  
**Smartphone** \$25.00/mo

AT&T Next<sup>SM</sup> monthly installments and rate plan charges will appear on your next AT&T bill. Additional features and/or price adjustments related to your account are not reflected in these prices.

**Shipping Address** JEFFREY EPSTEIN  
 [REDACTED]  
 9 E 71st St  
 New York NY 10021-4102  
 United States

## Payment

**Billing Contact** Jeffrey Epstein  
 [REDACTED]  
 [REDACTED]

**Billing Address** 9 East 71st Street  
 New York NY 10021  
 United States

---

Subtotal	\$0.00
<b>Free Shipping</b>	<b>\$0.00</b>
Estimated Tax*	\$84.22
<b>Order Total</b>	<b>\$84.22</b>

---

\*AT&T requires that you pay sales tax at the time of purchase based on the total price of iPhone.

---

## iPhone Information

---

### **I ordered an iPhone with a wireless account. Who can pick it up?**

If you've ordered an iPhone with a new line, the primary account holder on your wireless plan must pick it up. The primary account holder is the person whose billing information is linked to the wireless plan.

If the iPhone is an upgrade for an existing wireless account, it can be picked up by the account holder or by a person authorized by them. Contact your wireless carrier to authorize people on the account.

If your iPhone is unlocked, it can be picked up by the person who placed the order or the pickup contact on the order. For more information, visit [How to Pick Up Your iPhone](#).

### **How do I recycle my old phone?**

You can recycle your old cell phone for free with the [Apple Recycling Program](#).

### **What if I chose to have my iPhone delivered?**

Once you have your iPhone, activation is simple. Turn on your iPhone by pressing and holding the On/Off button for a few seconds. Then follow the onscreen instructions to set it up.

For questions about your rate plan, please contact your carrier. For questions about your iPhone order or hardware, visit [Apple Store Online Help](#).

### **What if I ordered an unlocked iPhone?**

An unlocked iPhone can be picked up by the person who placed the order. However, unlocked iPhones with activated wireless service must be picked up by the primary account holder.

---

## Questions

---

### When will I get my items?

There is a 'Delivers' estimate above each Shipment. This tells you when your items are expected to arrive. As each item leaves our warehouse, we'll email you with carrier and tracking information.

if you ordered multiple items, you'll receive a separate email as each item ships. There are not additional shipping fees for these items.

### How do I view or change my order?

Visit online [Order Status](#) to view the most up-to-date status and make changes to your order. To review more information about shipping, changing your order, or returns, please visit online [Help](#).

You can also reach our Customer Service team at 1-800-MY-APPLE, Monday through Friday from 5:00 a.m. to 8:00 p.m., or Saturday and Sunday from 7:00 a.m. to 4:00 p.m. Pacific. Please have your order number available.



#### Shop Mac

Mac Accessories  
Mac Software  
Gift Cards

#### Shop iPod

iPod Accessories  
Gift Cards

#### Shop iPhone

iPhone Accessories  
Gift Cards

#### Shop iPad

iPad Accessories  
Gift Cards

Copyright © 2014 Apple Inc. All rights reserved. | [Terms of Use](#) | [Privacy Policy](#) | [Sales and Refunds](#)

Use of iPhone constitutes acceptance of the iPhone terms and conditions and other third party terms found in the iPhone box, or at <http://www.apple.com/legal/sla/>.

If you purchased an iPhone for AT&T, you have agreed to the terms as stated in the AT&T Wireless Service Agreement, Terms of Service, and Rate Plan brochure, all of which are available at <http://www.att.com/iphoneterms>.

If you purchased an iPhone for Verizon, you have agreed to the [Verizon Wireless Customer Agreement](#) and [Service Terms and Conditions](#).

If you disagree with these terms and conditions you can return the iPhone in accordance with the [Apple Online Store return policy](#).

