

**From:** Merwin <[REDACTED]>  
**To:** [REDACTED]  
**Subject:** Re: Shipment Notification  
**Date:** Tue, 23 Dec 2014 21:03:19 +0000

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Ok I will have Leo drop it off on Monday.

Thanks and I wish you and  
Your family a Merry Christmas  
And a happy and healthy New Year

Merwin Dela Cruz  
[REDACTED]  
[REDACTED]

On Dec 23, 2014, at 3:59 PM, [REDACTED] > wrote:

yippee!! Keep it safe for me :)

I will be in the office on Monday Dec. 29th ...would be great to have [REDACTED] or Leo bring this along with the gift that Steve Hanson dropped off for me brought over ...!!!

Hope you have a very merry christmas!

On Dec 23, 2014, at 2:18 PM, Merwin <[REDACTED]> wrote:

Hi [REDACTED]

Same tracking number. It's your phone.

Merwin Dela Cruz  
[REDACTED]  
[REDACTED]

On Dec 23, 2014, at 2:15 PM, [REDACTED] > wrote:

HI Merwin...this is the shipping notification for my Iphone...I show it has not arrived the house yet...can you check the fed ex # and compare it to this one for me?

Begin forwarded message:

**From:** Apple Store <[shipping\\_notification@orders.apple.com](mailto:shipping_notification@orders.apple.com)>  
**Subject:** Shipment Notification  
**Date:** December 22, 2014 at 5:06:59 PM EST  
**To:** [REDACTED]

# Your shipment is on its way.

Here are your shipment details and tracking information.

**Shipped:** Delivers Dec 23, 2014 by Next Day Shipping

[Track Shipment](#)

[Pre-Sign for Delivery](#)

Signature required.



**iPhone 6 Plus 128GB Space Gray (GSM)**

Phone number: [REDACTED]

**Shipping Address** JEFFREY EPSTEIN  
[REDACTED]  
9 E 71st St  
New York NY 10021-4102

**Carrier Name** FedEx  
**Tracking Number** [582622116360](#)

**Shipment Notifications**  
[REDACTED]

[To see all the items in this order, visit online Order Status](#)

## iPhone Information

### iPhone Activation

To activate your iPhone, turn it on by pressing and holding the On/Off button for a few seconds. Then follow the onscreen instructions to set it up.

For questions about rate plans, please contact your carrier. For questions about your iPhone order or hardware, visit [Apple Store Online Help](#).

### Additional Activation Information

When you upgrade from your old phone, some of the content from your previous phone, such as voicemails and contacts, may not be accessible anymore from your new phone. Please make sure you have listened to all of your voicemails and backed-up your contact information before using your new iPhone.

**How do I recycle my old phone?**

You can recycle your old cell phone for free with the [Apple Recycling Program](#).

## Questions

### How do I track my shipment?

Visit online [Order Status](#) to view the most up-to-date status of your order. Some carriers, including the U.S. Postal Service, may not provide tracking information. If you ordered multiple items, you may receive separate shipments with no additional shipping charges. For more information about shipping or returns, please visit online [Help](#).

You can also call Apple Store Customer Service at 1-800-MY-APPLE, Mon-Fri 5 a.m.– 8 p.m., Sat-Sun 7 a.m.–4 p.m. Pacific. Please have your order number available.

### Do I need to sign for my shipment?

Check the shipped items section to determine whether your shipment requires a signature. If a signature is required, the carrier will make three delivery attempts before returning your items to Apple.

If you're unavailable to sign for your items, we offer alternate delivery options. Visit [Delivery Options](#) for more information.



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Use of iPhone constitutes acceptance of the iPhone terms and conditions and other third party terms found in the iPhone box, or at <http://www.apple.com/legal/sla/>.

If you purchased an iPhone for AT&T, you have agreed to the terms as stated in the AT&T Wireless Service Agreement, Terms of Service, and Rate Plan brochure, all of which are available at <http://www.att.com/iphoneterms>.

If you purchased an iPhone for Sprint, you have agreed to the [Sprint Terms and Conditions](#).

If you purchased an iPhone for Verizon, you have agreed to the [Verizon Wireless Customer Agreement](#) and [Service Terms and Conditions](#).

If you disagree with these terms and conditions you can return the iPhone in accordance with the [Apple Online Store return policy](#).

