

From: "Tropical Hotel" <tropicalhotel@wanadoo.fr>

To: "[REDACTED]" <[REDACTED]>

Subject: RE: WELCOME Rental Car for [REDACTED]

Date: Fri, 26 Dec 2014 14:50:31 +0000

Attachments: DEPOSIT_&_POLITIQUE_D'ANNULATION.pdf

Inline-Images: image001.jpg

Dear [REDACTED],

Thank you for your email ; well noted but keep in mind that without those details our partner will not be able to insure the transfer and a notice is required.

On the other hand, [REDACTED] has called us this morning to cancel one of the room.

As explained to her by phone, no reimbursement / credit could be done according to our cancellation policy.

As a reminder, please find enclosed our cancellation policy.

We stay at your disposal for any further question/request you may have.

Best regards,

Tania

Réservation

TROPICAL HOTEL

www.tropicalhotel-stbarth.com

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

 Joyeuses fetes et bonne année 2015

De : [REDACTED] [mailto:[REDACTED]]
Envoyé : vendredi 26 décembre 2014 10:25
À : Tropical Hotel
Cc : [REDACTED]; [REDACTED]
Objet : Re: WELCOME Rental Car for [REDACTED]

Hello and thank you for touching base...I have both [REDACTED] and [REDACTED] cc'd on this mail. They will be flying private on the 28th to St. Barth's and will get back to you themselves once they have secured their timing.

[REDACTED]

On Dec 24, 2014, at 4:03 PM, Tropical Hotel <tropicalhotel@wanadoo.fr> wrote:

Dear [REDACTED]

A quick email to ask you if you know the exact arrival details of Mrs. [REDACTED] and Mrs. [REDACTED] to give to our partner Welcome for their rental car.

They will be there to pick them up Saturday and to insure the transfer to the Hotel.

Looking forward to hearing from you.

Best regards,

EFTA00356255

Julie

Réservation

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From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

<image001.jpg>

De : [redacted] [mailto:[redacted]]

Envoyé : jeudi 11 septembre 2014 09:29

À : Tropical Hotel

Objet : Re: WELCOME Rental Car for [redacted]

Thank you! I will forward the voucher to [redacted] and see if they have flights as of yet. Thanks, [redacted]

Sent from my iPhone

On Sep 11, 2014, at 9:24 AM, "Tropical Hotel" <tropicalhotel@wanadoo.fr> wrote:

Dear [redacted]

Thank you for your email.

We well received cc form under Mrs [redacted] name and we have sent it to our partner Welcome Car Rental.

So please find attached the voucher corresponding.

Also, would you please give us clients' arrival information when you have it in order our partner can organize their transfer.

EFTA00356256

We stay at your disposal for any further information you may need.

Looking forward to hearing from you,

Best regards,

Louise

Administration

TROPICAL HOTEL

www.tropicalhotel-stbarth.com

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

De : [REDACTED] [mailto:[REDACTED]]

Envoyé : mercredi 10 septembre 2014 16:59

À : Tropical Hotel

Cc : [REDACTED]; [REDACTED]; Bella Klein

Objet : Hertz Rental Car for [REDACTED]

<VOUCHER WELCOME [REDACTED] 28 DEC-07 JAN 2015.pdf>