

114260  
Delivered-To: [REDACTED]  
Received: by [REDACTED]  
Wed, 5 Nov 2014 07:52:23 -0800 (PST)  
X-Received: by [REDACTED];  
Wed, 05 Nov 2014 07:52:23 -0800 (PST)  
Return-Path: <tropicalhotel@wanadoo.fr>  
Received: from smtp.smtpout.orange.fr (smtp04.smtpout.orange.fr. [80.12.242.126])  
by mx.google.com with ESMTPS id ex3si5404524wjd.56.2014.11.05.07.52.22  
for <[REDACTED]>  
(version=TLSv1 cipher=RC4-SHA bits=128/128);  
Wed, 05 Nov 2014 07:52:23 -0800 (PST)  
Received-SPF: none (google.com: tropicalhotel@wanadoo.fr does not designate permitted sender hosts)  
client-ip=80.12.242.126;  
Authentication-Results: mx.google.com;  
spf=neutral (google.com: tropicalhotel@wanadoo.fr does not designate permitted sender hosts)  
smtp.mail=tropicalhotel@wanadoo.fr  
Received: from PCreception ([81.248.141.86])  
by mwinf5d08 with ME  
id BrsKlp00A1s2tY103rsKyG; Wed, 05 Nov 2014 16:52:22 +0100  
X-ME-Helo: PCreception  
X-ME-Auth: dHJvcGljYWxob3RlbnEB3YW5hZG9vLmZy  
X-ME-Date: Wed, 05 Nov 2014 16:52:22 +0100  
X-ME-IP: 81.248.141.86  
From: "Tropical Hotel" <tropicalhotel@wanadoo.fr>  
To: "[REDACTED]"  
References: <53FC9C20.1AC.00206B5E23A2.kmbizhub@hbrkassociates.com> <ACE4B3E1-8C6E-412E-8764-9121AAD  
D430C@gmail.com> <011b01cfc161\$c50bff40\$4f23fdc0\$@wanadoo.fr> <1413E237-CBCB-487E-934C-2627566C792B@  
gmail.com> <013801cfc16a\$d65b3730\$8311a590\$@wanadoo.fr> <7C6F503F-DE36-4E7B-8C59-D2715EBFA07D@gmail.  
com> <006501cfc205\$75776e20\$60664a60\$@wanadoo.fr> <1C90FBAF-3700-4DA6-B466-006A584E4F15@gmail.com> <  
017001cfc795\$08f59340\$1ae0b9c0\$@wanadoo.fr> <327E1649-168E-4541-A042-7AFB0A5C46BC@gmail.com> <019801  
cfc781\$7065b7f0\$513127d0\$@wanadoo.fr> <E167C13A-53AE-40D8-814C-FBA3641FAF61@gmail.com> <01ba01cfc783  
\$40d96840\$c28c38c0\$@wanadoo.fr> <029BD4DD-86C5-40E9-8D46-0ABF755517F0@gmail.com> <01d601cfc785\$5e11a  
740\$1a34f5c0\$@wanadoo.fr> <245AAE82-1077-410C-81FF-CE78518F3FBE@gmail.com> <021e01cfc78a\$0446f3a0\$0c  
d4dae0\$@wanadoo.fr> <03276BEF-F806-411F-BD3F-9131B0D66541@gmail.com> <023c01cfc78b\$4a9fdfa0\$dfdf9ee0  
\$@wanadoo.fr> <0ACB6D28-8DDE-4E3A-9E8B-82C39EDF5E9E@gmail.com> <012001cfc7909\$efaf0abe0\$cee203a0\$@wana  
doos.fr> <8CC  
3B386-CEE4-422A-87A1-88AB2FF71CE5@gmail.com> <013601cfc790d\$6bcdbc50\$436934f0\$@wanadoo.fr> <  
06E647A0-870A-4EE1-97FA-0DAC0157B173@gmail.com> <015901cfc790f\$2f3fcd0\$8dbf6970\$@wanadoo.fr> <02C3BF  
D4-E7B9-4685-8AA0-F8145C156617@gmail.com>  
In-Reply-To: <02C3BFD4-E7B9-4685-8AA0-F8145C156617@gmail.com>  
Subject: RE: Reservation Application for [REDACTED] [REDACTED] Dec. 28-Jan. 7  
Date: Wed, 5 Nov 2014 11:52:26 -0400  
Message-ID: <016901cfc7910\$7fb90aa0\$7f2b1fe0\$@wanadoo.fr>  
MIME-Version: 1.0  
Content-Type: multipart/alternative;  
boundary="-----\_NextPart\_000\_016A\_01CFF8EE.F8B80C70"  
X-Mailer: Microsoft Outlook 14.0  
Thread-Index: AQJnglhZpDhJ7tWP2vMjaOWMudBxWwDjeUXgAdKAelcBwqTtZwJ/wqkHAcxnYhsB4YFpfgH70f2dAVTruYMCYY  
DhqQI5suNPAkkKyp4DDDHZKQJe1EE/ApSb0JIB8r25lQHqJBwEAbSb9aYCSiGkbQL85LwPAd4VQ+0CRL2oaAH163KKAwJ3/p0BeY  
y4lgHmjdg+mYVkmUA=  
Content-Language: fr

This is a multipart message in MIME format.

-----\_NextPart\_000\_016A\_01CFF8EE.F8B80C70  
Content-Type: text/plain;  
charset="utf-8"  
Content-Transfer-Encoding: quoted-printable

Dear [REDACTED],

=20

Yes that is correct so our partner could welcome them at the airport.

=20

Best regards,

=20

Tania

R=C3=A9servation

=20

TROPICAL HOTEL

www.tropicalhotel-stbarth.com <<http://www.tropicalhotel-stbarth.com/>>=20

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : [REDACTED] [mailto:[REDACTED]] =20

Envoy=C3=A9 : mercredi 5 novembre 2014 11:45

=C3=80 : Tropical Hotel

Objet : Re: Reservation Application for [REDACTED] [REDACTED] Dec. 28-Jan. =  
7

=20

Super..thank you so much...and as soon as the girls know of their =  
arrival information we will pass on to you.

=20

=20

On Nov 5, 2014, at 10:43 AM, Tropical Hotel <[tropicalhotel@wanadoo.fr](mailto:tropicalhotel@wanadoo.fr)> =  
wrote:

Dear [REDACTED],

=20

Their reservation number is C4080055 but just their name and a passport =  
will be fine.

=20

Best regards,

=20

Tania

R=C3=A9servation

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> [www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : [REDACTED] [mailto:[REDACTED]] =  
mailto:[REDACTED]] =20

Envoy=C3=A9 : mercredi 5 novembre 2014 11:34

=C3=80 : Tropical Hotel

Objet : Re: Reservation Application for [REDACTED] [REDACTED] Dec. 28-Jan. =  
7

=20

tremendous! The girls will take care of the 5% and extras on their own =  
at time of check out....

=20

Do we have reservation numbers or do they only need to give [REDACTED] =

name and show ID?=20

=20

Thank you for all your help. [REDACTED]

=20

On Nov 5, 2014, at 10:30 AM, Tropical Hotel <=  
<mailto:tropicalhotel@wanadoo.fr> tropicalhotel@wanadoo.fr> wrote:

Dear [REDACTED],

=20

Thank you for your email; if you are talking about Mrs. [REDACTED] and =  
[REDACTED]=E2=80=99s reservation, yes it is all set.

=20

Please note that the daily local tax (5%) will be due upon check out as =  
any extras.

=20

Are the guests taking care of these?

=20

Do not hesitate if you have further question.

=20

Best regards,

=20

Tania

=20

=20

On Aug 27, 2014, at 10:44 AM, Tropical Hotel <=  
<mailto:tropicalhotel@wanadoo.fr> tropicalhotel@wanadoo.fr> wrote:

=20

Dear [REDACTED],

=20

=20

We have well received your reservation form and inform you that we have =  
charged this day the amount of 4200=E2=82=AC on the credit card =  
provided as prepayment for Mrs. [REDACTED] and [REDACTED]=E2=80=99 stay =  
amongst us.

=20

So, we have the pleasure to confirm their reservation as following:

=20

- A superior double room from December 28th 2014 to January 7th 2015 (10 =  
nights) at 420 =E2=82=AC per night, inclusive continental breakfast.

=20

Please advise us if they wish to have a twin bed configuration.

=20

For your information, Check IN is from 3:00PM till 8:00PM and that =  
Tropical Hotel=E2=80=99s front desk closes at 9:00PM.

=20

Furthermore, please advise us if ever you will need help with a rental =  
car booking.

You will find attached our partner=E2=80=99s fleet and rates (gas and =  
insurance not included).

Otherwise, private taxis will be available upon arrival at the harbor or =  
airport.

=20

We remain at your disposal for any further information which would be =  
necessary for you.

=20

Looking forward to welcoming you.

=20

Best regards,

=20

Tania

=20

=20

R=C3=A9servation

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> [www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : [redacted] [mailto:[redacted]] =  
mailto:[redacted]]

Envoy=C3=A9 : mercredi 5 novembre 2014 11:11

=C3=80 : Tropical Hotel

Objet : Re: Reservation Application for [redacted] [redacted] Dec. 28-Jan. =  
7

=20

Thank you...I am scanning and will email now...

On another note, Did you charge our card for the other room as of yet? =  
Please let me know as we have changed some cards since I sent that first =  
reservation form over...I just want to make sure the room is paid for =  
and all is well with the reservation. Thanks!

=20

On Nov 5, 2014, at 10:05 AM, Tropical Hotel <=  
<<mailto:tropicalhotel@wanadoo.fr>> tropicalhotel@wanadoo.fr> wrote:

Dear [redacted],

=20

Good morning to you !

=20

The total amount to be paid is 380=E2=82=AC x10 =3D 3800=E2=82=AC.

=20

Awaiting your response and reservation form to proceed and confirm the = reservation.

=20

Do not hesitate if you have further question.

=20

Best regards,

=20

Tania

R=C3=A9servation

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> [www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : [redacted] [ <[mailto:\[redacted\]](mailto:[redacted])> =  
[mailto:\[redacted\]](mailto:[redacted])]=20

Envoy=C3=A9 : mercredi 5 novembre 2014 10:28

=C3=80 : Tropical Hotel

Objet : Re: Reservation Application for [redacted] [redacted] Dec. 28-Jan. =  
7

=20

Morning! Can you tell me what I amount I should put in the "Total = Amount" on this reservation form? Thanks, [redacted]

=20

On Nov 3, 2014, at 12:26 PM, Tropical Hotel <=  
<mailto:tropicalhotel@wanadoo.fr>> tropicalhotel@wanadoo.fr> wrote:

Dear [redacted],

=20

=20

We are pleased to confirm you availability of one single room from = December 28th 2014 to January 7th 2015 (10 nights) as following :

=20

- Garden room at 380 =E2=82=AC per night (terrace overlooking the = tropical garden, WIFI access in the common areas, small flat TV screen =

and refrigerator), continental breakfast included

=20

Please note that the daily local tax (5%) is not included in our rates.

=20

We inform you that we are kindly requesting full prepayment to confirm.

Please find attached our reservation form to return to us as =  
confirmation and on the other hand our cancellation policy form.

=20

We stay at your disposal for any further information you may need.

=20

Looking forward to hearing from you.

=20

Best regards,

=20

Tania

R=C3=A9servation

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> [www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : [redacted] [mailto:[redacted]] =

mailto:[redacted]] =20

Envoy=C3=A9 : lundi 3 novembre 2014 13:19

=C3=80 : Tropical Hotel

Objet : Re: Reservation Application for [redacted] [redacted] Dec. 28-Jan. =

7

=20

Understood...

What is your smallest room available for one person and the price =  
please?

=20

On Nov 3, 2014, at 12:17 PM, Tropical Hotel <=  
<mailto:tropicalhotel@wanadoo.fr> tropicalhotel@wanadoo.fr> wrote:

Dear [redacted],

=20

Unfortunately, this is not a possible alternative.

=20

Best regards,

=20

Tania

R=C3=A9servation

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> [www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : [redacted] [mailto:[redacted]] =  
mailto:[redacted]]

Envoy=C3=A9 : lundi 3 novembre 2014 13:06

=C3=80 : Tropical Hotel

Objet : Re: Reservation Application for [redacted] [redacted] Dec. 28-Jan. =  
7

=20

I see...ok...would it be possible for the girls to bring their own air =  
mattress with them and place in the room? =20

=20

On Nov 3, 2014, at 11:43 AM, Tropical Hotel <=  
mailto:tropicalhotel@wanadoo.fr> tropicalhotel@wanadoo.fr> wrote:

Dear [redacted],

=20

Yes, that is right but no more beds available for this period to do a =  
triple room.

=20

Best regards,

=20

Tania

R=C3=A9servation

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> [www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : [mailto: ] =  
mailto: ]=20  
Envoy=C3=A9 : lundi 3 novembre 2014 12:33  
=C3=80 : Tropical Hotel  
Objet : Re: Reservation Application for Dec. 28-Jan. =  
7

=20

Last year the girls were in a Triple Room...see below confirm...did =  
something change?

Dear ,

=20

Thank you for your email; yes, we have a triple room available from =  
December 25th 2013 to January 4th 2014 (10 nights) as following :

=20

- Superior triple room at 470 =E2=82=AC per night, (private terrace, =  
free WIFI access in the room, large flat TV screen and a refrigerator), =  
continental breakfast included.

=20

Please note that the daily local tax (5%) is not included in our rates.

In order to confirm your reservation, we kindly request the total amount =  
of the stay.

Please find attached our reservation form to return to us as =  
confirmation and on the other hand our cancellation policy form.

We stay at your disposal for any further information you may need.

Look forward to hearing from you.

Best regards,

Tania

p/o

=20

On Nov 3, 2014, at 11:28 AM, Tropical Hotel < =  
<mailto:tropicalhotel@wanadoo.fr> tropicalhotel@wanadoo.fr> wrote:

Dear ,

=20

Unfortunately all our rooms are same size so no possibility that way.

=20

Well noted for their arrival, we will get back to you a date closer to =  
have the infos.

=20

Once again, we stay at your disposal for any further question/request.

=20

Best regards,

=20

Tania

R=C3=A9servation

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> [www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : [redacted] [mailto:[redacted]] =  
mailto:[redacted]]

Envoy=C3=A9 : lundi 3 novembre 2014 12:25

=C3=80 : Tropical Hotel

Objet : Re: Reservation Application for [redacted] [redacted] Dec. 28-Jan. =  
7

=20

Thank you for your reply! Is it possible to get a larger room that =  
would accommodate 3 people? Even a king size bed plus a twin bed in one =  
room would be fine...Please let me know...Re the transfers, as soon as =  
they have their flight information we will pass along. It is possible =  
they are taking a private plane or a helicopter over from St. =  
Thomas...not sure yet.

=20

On Nov 3, 2014, at 11:15 AM, Tropical Hotel <=  
<<mailto:tropicalhotel@wanadoo.fr>> tropicalhotel@wanadoo.fr> wrote:

Dear [redacted],

=20

Thank you for your email ; unfortunately, our room are double occupancy =  
only.

=20

Please let us know if your friend want another room as soon as possible =  
as the availabilities are getting very limited.

=20

On the other hand, your arrival details will be needed to insure your =  
transfer to the TROPICAL Hotel by our partner.

=20

We stay at your disposal for any question you may have.

=20

Best regards,

=20

Tania

R=C3=A9servation

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> [www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : [mailto: ] =  
mailto: ]=20

Envoy=C3=A9 : lundi 3 novembre 2014 12:00

=C3=80 : Tropical Hotel

Objet : Re: Reservation Application for Dec. 28-Jan. =  
7

=20

Hello ...we would like to add one more guest to this reservation...

=20

█ █

=20

May we please add an extra bed in the room as well?

=20

Please let me know.

=20

thank you, █

=20

On Sep 3, 2014, at 12:35 PM, Tropical Hotel <=  
<<mailto:tropicalhotel@wanadoo.fr>> tropicalhotel@wanadoo.fr> wrote:

Dear █,

=20

Please find attached the rental car voucher and the form to fill out =  
with the amount to be paid upon departure.

=20

We will need the arrival details (company and flight number or name and =  
time of the ferry) in order to organize the transfers.

=20

Looking forward to hearing from you,

Best regards,

=20

Louise

Administration

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> [www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : Tropical Hotel [ <<mailto:tropicalhotel@wanadoo.fr>> =  
<mailto:tropicalhotel@wanadoo.fr>]=20

Envoy=C3=A9 : mardi 2 septembre 2014 12:44

=C3=80 : '██████████'

Objet : RE: Reservation Application for ██████████ ██████████ Dec. 28-Jan. =  
7

=20

Dear ██████████,

=20

We will contact our rental car partner to request a Hyundai car for =  
██████████ and ██████████ from December 28th 2014 to January 7th 2015.

=20

And we will send you as soon as received their form to fill in with =  
their reservations conditions.

=20

We stay at your disposal for any further information you may need.

=20

Looking forward to hearing from you,

Best regards,

=20

Louise

Administration

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> [www.tropicalhotel-stbarth.com](http://www.tropicalhotel-stbarth.com)

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

De : ██████████ [ <<mailto:██████████>> =  
<mailto:██████████>]=20

Envoy=C3=A9 : mardi 2 septembre 2014 12:12

=C3=80 : Tropical Hotel

Objet : Re: Reservation Application for ██████████ ██████████ Dec. 28-Jan. =  
7

=20

Hello Again! [REDACTED] and [REDACTED] would like to rent a car for their =  
entire stay...The Hyundai will be perfect. Please advise what you need =  
them to do in order to proceed with the rental. Thank you, [REDACTED]

=20

=20

On Aug 27, 2014, at 10:44 AM, Tropical Hotel < =  
<mailto:tropicalhotel@wanadoo.fr> tropicalhotel@wanadoo.fr> wrote:

=20

Dear [REDACTED],

=20

=20

We have well received your reservation form and inform you that we have =  
charged this day the amount of 4200=E2=82=AC on the credit card =  
provided as prepayment for Mrs. [REDACTED] and [REDACTED]=E2=80=99 stay =  
amongst us.

=20

So, we have the pleasure to confirm their reservation as following:

=20

- A superior double room from December 28th 2014 to January 7th 2015 (10 =  
nights) at 420 =E2=82=AC per night, inclusive continental breakfast.

=20

Please advise us if they wish to have a twin bed configuration.

=20

For your information, Check IN is from 3:00PM till 8:00PM and that =  
Tropical Hotel=E2=80=99s front desk closes at 9:00PM.

=20

Furthermore, please advise us if ever you will need help with a rental =  
car booking.

You will find attached our partner=E2=80=99s fleet and rates (gas and =  
insurance not included).

Otherwise, private taxis will be available upon arrival at the harbor or =  
airport.

=20

We remain at your disposal for any further information which would be =  
necessary for you.

=20

Looking forward to welcoming you.

=20

Best regards,

=20

Tania

R=C3=A9servation

=20

TROPICAL HOTEL

<<http://www.tropicalhotel-stbarth.com/>> www.tropicalhotel-stbarth.com

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

=20

=20

-----Message d'origine-----

De : [redacted] [mailto:[redacted]]> =

mailto:[redacted]=20

Envoy=C3=A9 : mercredi 27 ao=C3=BBt 2014 10:00

=C3=80 : Tropical Hotel

Objet : Re: Reservation Application for [redacted] [redacted] Dec. 28-Jan. =

7

=20

Hello Tania=E2=80=A6I gave you the wrong expiration date for the Visa =

card=E2=80=A6please try the below:

=20

Visa Card: 4197 4200 0050 9864

Code: 630

Expiration: 10/15

=20

Please let me know if this works! thanks, [redacted]

=20

On Aug 26, 2014, at 4:18 PM, Tropical Hotel < =

<mailto:tropicalhotel@wanadoo.fr> tropicalhotel@wanadoo.fr> wrote:

=20

> Dear [redacted],

>=20

> Thank you for getting back to us and we are awaiting your email.

>=20

> Best regards,

>=20

> Tania

> R=C3=A9servation

>=20

> TROPICAL HOTEL

> <<http://www.tropicalhotel-stbarth.com/>> www.tropicalhotel-stbarth.com

> From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

> From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 =

74

>=20

>=20

>=20

> -----Message d'origine-----

> De : [redacted] [mailto:[redacted]]> =

mailto:[redacted] Envoy=C3=A9 : mardi 26 ao=C3=BBt

> 2014 16:12 =C3=80 : Tropical Hotel Objet : Re: Reservation Application =  
for

> [REDACTED] [REDACTED] Dec. 28-Jan. 7 Importance : Haute

>=20

> Thank you for your email...we will call the bank and get back with

> you! thank you very much, [REDACTED]

>=20

> On Aug 26, 2014, at 3:13 PM, Tropical Hotel <=  
<mailto:tropicalhotel@wanadoo.fr> tropicalhotel@wanadoo.fr> wrote:

>=20

>> Dear [REDACTED],

>>=20

>> Thank you for your email; we have tried to debit the amount of =  
4200=E2=82=AC from the credit card number given.

>>=20

>> Unfortunately, the transaction was denied.

>>=20

>> It is often for amount like this one that happens, we advise you to =  
contact your bank in order to let them know.

>>=20

>> We are awaiting your green light in order to proceed again.

>>=20

>> We stay at your disposal for any question you may have.

>>=20

>> Best regards,

>>=20

>> Tania

>> R=C3=A9servation

>>=20

>> TROPICAL HOTEL

>> <<http://www.tropicalhotel-stbarth.com/>> =  
www.tropicalhotel-stbarth.com

>> From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

>> From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 =  
74

>>=20

>>=20

>>=20

>> -----Message d'origine-----

>> De : [REDACTED] [ <mailto:[REDACTED]> =  
mailto:[REDACTED] ] Envoy=C3=A9 : mardi 26

>> ao=C3=BBt

>> 2014 15:06 =C3=80 : <mailto:tropicalhotel@wanadoo.fr> =

tropicalhotel@wanadoo.fr Objet : Reservation

>> Application for [REDACTED] [REDACTED] Dec. 28-Jan. 7

>>=20

>> Please accept below reservation for [REDACTED] [REDACTED] Dec. 28,

>> 2014-Jan. 7, 2015 and confirm back to me. Thank you, [REDACTED]

>>=20

>>>=20

>>>=20

>>>=20

>>=20

>=20

>=20

=20

<TROPICAL-WELCOME US 2013-2014.pdf>

=20

<AUTO CB [REDACTED] 28 DEC-07 JAN 2015.pdf><VOUCHER WELCOME [REDACTED] =  
28 DEC-07 JAN 2015.pdf>

=20

<RESERVATION FORM US.pdf><DEPOSIT & POLITIQUE D'ANNULATION.pdf>

=20

-----=\_NextPart\_000\_016A\_01CFF8EE.F8B80C70

Content-Type: text/html;  
charset="utf-8"

Content-Transfer-Encoding: quoted-printable

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charset=3Dutf-8">

<html xmlns:v=3D"urn:schemas-microsoft-com:vml" =  
xmlns:o=3D"urn:schemas-microsoft-com:office:office" =  
xmlns:w=3D"urn:schemas-microsoft-com:office:word" =  
xmlns:m=3D"http://schemas.microsoft.com/office/2004/12/omml" =  
xmlns=3D"http://www.w3.org/TR/REC-html40"><head><meta name=3DGenerator =  
content=3D"Microsoft Word 14 (filtered medium)"><style><!--  
/\* Font Definitions \*/

@font-face  
{font-family:Helvetica;  
panose-1:2 11 6 4 2 2 2 2 4;}

@font-face  
{font-family:Helvetica;  
panose-1:2 11 6 4 2 2 2 2 4;}

@font-face  
{font-family:Calibri;  
panose-1:2 15 5 2 2 2 4 3 2 4;}

@font-face  
{font-family:Tahoma;  
panose-1:2 11 6 4 3 5 4 4 2 4;}

/\* Style Definitions \*/  
p.MsoNormal, li.MsoNormal, div.MsoNormal  
{margin:0cm;  
margin-bottom:.0001pt;  
font-size:12.0pt;  
font-family:"Times New Roman","serif";}

a:link, span.MsoHyperlink  
{mso-style-priority:99;  
color:blue;  
text-decoration:underline;}

a:visited, span.MsoHyperlinkFollowed  
{mso-style-priority:99;  
color:purple;}

```
text-decoration:underline;}
p.MsoAcetate, li.MsoAcetate, div.MsoAcetate
{mso-style-priority:99;
mso-style-link:"Texte de bulles Car";
margin:0cm;
margin-bottom:.0001pt;
font-size:8.0pt;
font-family:"Tahoma","sans-serif";}
span.apple-converted-space
{mso-style-name:apple-converted-space;}
span.EmailStyle18
{mso-style-type:personal-reply;
font-family:"Calibri","sans-serif";
color:#1F497D;}
span.TextedebullesCar
{mso-style-name:"Texte de bulles Car";
mso-style-priority:99;
mso-style-link:"Texte de bulles";
font-family:"Tahoma","sans-serif";}
.MsoChpDefault
{mso-style-type:export-only;
font-size:10.0pt;}
@page WordSection1
{size:612.0pt 792.0pt;
margin:70.85pt 70.85pt 70.85pt 70.85pt;}
div.WordSection1
{page:WordSection1;}
--></style><!--[if gte mso 9]><xml>
<o:shapedefaults v:ext=3D"edit" spidmax=3D"1026" />
</xml><![endif]><!--[if gte mso 9]><xml>
<o:shapelayout v:ext=3D"edit">
<o:imap v:ext=3D"edit" data=3D"1" />
</o:shapelayout></xml><![endif]></head><body lang=3DFR link=3Dblue =
vlink=3Dpurple><div class=3DWordSection1><p class=3DMsoNormal><span =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'>Dear [REDACTED],<o:p></o:p></span></p><p class=3DMsoNormal><span =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'><o:p>&nbsp;</o:p></span></p><p class=3DMsoNormal><span lang=3DEN-US =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'>Yes that is correct so our partner could welcome them at the =
airport.<o:p></o:p></span></p><p class=3DMsoNormal><span lang=3DEN-US =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'><o:p>&nbsp;</o:p></span></p><p class=3DMsoNormal><span lang=3DEN-US =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'>Best regards,<o:p></o:p></span></p><p class=3DMsoNormal><span =
lang=3DEN-US =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'><o:p>&nbsp;</o:p></span></p><p class=3DMsoNormal><span lang=3DEN-US =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'>Tania<o:p></o:p></span></p><div><p class=3DMsoNormal><span =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'>R=C3=A9servation<o:p></o:p></span></p><p class=3DMsoNormal><span =
style=3D' font-size:5.0pt;font-family:"Calibri","sans-serif";color:#1F497D=
'><o:p>&nbsp;</o:p></span></p><p class=3DMsoNormal><b><span =
style=3D' font-size:10.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'>TROPICAL HOTEL<o:p></o:p></span></b></p><p class=3DMsoNormal><span =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'><a =
href=3D"http://www.tropicalhotel-stbarth.com/">www.tropicalhotel-stbarth.=
com</a><o:p></o:p></span></p><p class=3DMsoNormal><span lang=3DEN-US =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'>From Europe=C2=A0=C2=A0 Tel : 00 590 590 27 64 87 / Fax : 00 590 590 =
27 81 74<o:p></o:p></span></p><p class=3DMsoNormal><span lang=3DEN-US =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'>From USA=C2=A0=C2=A0=C2=A0=C2=A0=C2=A0=C2=A0=C2=A0=C2=A0=C2=A0 Tel : 011 590 590 =
27 64 87 / Fax : 011 590 590 27 81 74<o:p></o:p></span></p><p =
class=3DMsoNormal><span lang=3DEN-US =
style=3D' font-size:8.0pt;font-family:"Calibri","sans-serif";color:#1F497D=
'><o:p>&nbsp;</o:p></span></p></div><p class=3DMsoNormal><span =
lang=3DEN-US =
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#1F497=
D'><o:p>&nbsp;</o:p></span></p><div><div =
style=3D' border:none;border-top:solid #B5C4DF 1.0pt;padding:3.0pt 0cm =
0cm 0cm'><p class=3DMsoNormal><b><span =
style=3D' font-size:10.0pt;font-family:"Tahoma","sans-serif'">De&nbsp; </s=
pan></b><span =
style=3D' font-size:10.0pt;font-family:"Tahoma","sans-serif'"> [REDACTED]
[mailto:[REDACTED]] <br><b>Envoy=C3=A9&nbsp; </b> =
mercredi 5 novembre 2014 11:45<br><b>C3=80&nbsp; </b> Tropical =
```





superior double room from December 28<sup>th</sup> to January 7<sup>th</sup> 2014 to January 15<sup>th</sup> 2015 (10 nights) at 420 =E2=82=AC per night, inclusive continental breakfast.

Please advise us if they wish to have a twin bed configuration.

For your information, Check IN is from 3:00PM till 8:00PM and that Tropical Hotel front desk closes at 9:00PM.

Furthermore, please advise us if ever you will need help with a rental car booking.

You will find attached our partner=E2=80=99s fleet and rates (gas and insurance not included).

Otherwise, private taxis will be available upon arrival at the harbor or airport.

We remain at your disposal for any further information which would be necessary for you.

Looking forward to welcoming you.

Best regards,

Tania

D'>R=C3=A9servation

>TROPICAL HOTEL























for [REDACTED] [REDACTED] Dec. 28-Jan. =  
7</span><o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal>&nbsp;<o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal>Hello Again! [REDACTED] and [REDACTED] would like to rent a =  
car for their entire stay...The Hyundai will be perfect. &nbsp;<Please =  
advise what you need them to do in order to proceed with the rental. =  
&nbsp;<Thank you, [REDACTED]<o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal>&nbsp;<o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal>&nbsp;<o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal>On Aug 27, 2014, at 10:44 AM, Tropical Hotel &lt;a =  
href=3D"mailto:tropicalhotel@wanadoo.fr"><span =  
style=3D' color:purple'>tropicalhotel@wanadoo.fr</span></a>&gt; =  
wrote:<o:p></o:p></p></div></div><p class=3DMsoNormal =  
style=3D'margin-bottom:12.0pt'>&nbsp;<o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal><span lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>Dear =  
[REDACTED],</span><o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal><span lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>&nbsp;</spa =  
n><o:p></o:p></p></div></div></div></div></div><p class=3DMsoNormal><span =  
lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>&nbsp;</spa =  
n><o:p></o:p></p></div></div></div></div></div><p class=3DMsoNormal><span =  
lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>&nbsp;</spa =  
n><o:p></o:p></p></div></div></div></div></div><p class=3DMsoNormal><span =  
lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>We have =  
well received your reservation form and inform you that<span =  
class=3Dapple-converted-space>&nbsp;</span><b>we have charged this =  
day&nbsp;the amount of 4200=E2=82=AC on the &nbsp;credit card provided =  
as prepayment for Mrs. [REDACTED] and [REDACTED]=E2=80=99 stay amongst =  
us.</b></span><o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal><span lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>&nbsp;</spa =  
n><o:p></o:p></p></div></div></div></div></div><p class=3DMsoNormal><span =  
lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>So, we =  
have the pleasure to confirm their reservation as =  
following:</span><o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal><span lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>&nbsp;</spa =  
n><o:p></o:p></p></div></div></div></div></div><p class=3DMsoNormal><b><span =  
lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>- A =  
superior double room from December 28<sup>th</sup><span =  
class=3Dapple-converted-space>&nbsp;</span></sup>2014 to January =  
7<sup>th</sup><span class=3Dapple-converted-space>&nbsp;</span></sup>2015<span =  
class=3Dapple-converted-space>&nbsp;</span></span></b><span lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>(10 =  
nights) at 420 =E2=82=AC per night, inclusive continental =  
breakfast.</span><o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal><span lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>&nbsp;</spa =  
n><o:p></o:p></p></div></div></div></div></div><p class=3DMsoNormal><b><span =  
lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif";color:#95373 =  
5'>Please advise us if they wish to have a twin bed =  
configuration.</b></span></b><o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal><span lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>&nbsp;</spa =  
n><o:p></o:p></p></div></div></div></div></div><p class=3DMsoNormal><span =  
lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>For your =  
information, Check IN is from 3:00PM till 8:00PM and that Tropical =  
Hotel=E2=80=99s front desk closes at =  
9:00PM.</span><o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal><span lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>&nbsp;</spa =  
n><o:p></o:p></p></div></div></div></div></div><p class=3DMsoNormal><span =  
lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>Furthermore, =  
, please advise us&nbsp;if ever you will need help with a rental car =  
booking.</span><o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal><span lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>You will =  
find attached our partner=E2=80=99s fleet and rates (gas and insurance =  
not included).</span><o:p></o:p></p></div></div></div></div></div><p =  
class=3DMsoNormal><span lang=3DEN-US =  
style=3D' font-size:11.0pt;font-family:"Calibri","sans-serif"'>Otherwise, =  
private taxis will be available upon arrival at the harbor or =  
airport.</span><o:p></o:p></p></div></div></div></div></div><p =









