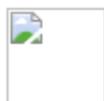


From: [redacted] personal genius <[redacted]>
To: [redacted]
Cc: [redacted]
Subject: Re: 71st Street
Date: Mon, 13 Oct 2014 20:01:18 +0000

11:30-noonish would be my best guess.



[redacted]
your Personal Genius

Certified Support Professional 10.6

[redacted]
<http://personalgenius.us>

On Oct 13, 2014, at 3:57 PM, [redacted] > wrote:

Sounds good to me. Around what time do you think it might be?

Sent from my iPhone

On Oct 13, 2014, at 3:46 PM [redacted] | personal genius <[redacted]> wrote:

Great. Can I swing by after I sort out Bella tomorrow?



[redacted]
your Personal Genius

Certified Support Professional 10.6

[redacted]
<http://personalgenius.us>

On Oct 13, 2014, at 3:40 PM, [redacted] > wrote:

I am there tomorrow and wed!

Sent from my iPhone

On Oct 13, 2014, at 3:30 PM [redacted] personal genius <[redacted]> wrote:

Are you going to be at 71st St. anytime this week? I'm confident that I can get it sorted, but I'd like to run through it with you to make sure it works as you expect.

Thx.



[REDACTED]
your Personal Genius

Certified Support Professional 10.6

[REDACTED]
<http://personalgenius.us>

On Oct 8, 2014, at 1:35 PM, [REDACTED] > wrote:

oh....and I see a cable connecting the printer to my computer which leads me to believe I am still hard wired in....right?

On Oct 8, 2014, at 1:06 PM, [REDACTED] personal genius <[REDACTED]> wrote:

I don't think you are hardwired anymore, and scanning should definitely be working. I'll need to look at it when I am back.

As for other people connecting, they should try removing and re-adding the printer on their machines. I changed the printer setup when I upgraded your iMac a couple months ago and if they're connected to the previous method, it may not work with the current one.



[REDACTED]
 Certified Support Professional 10.6

[REDACTED]
<http://personalgenius.us>

On Oct 8, 2014, at 2:51 PM, [REDACTED] > wrote:

Hi [REDACTED] next time you are at 71st, we need you to have a look at the printer...It is not scanning...also, no one can print from the printer wirelessly...I am the only one who can print because I am hard wire in (at least I think that is why)

Thanks! [REDACTED]