From: ████████████████████████████████████

To: ███████████████████████

Cc: ████████████████████████████

Subject: Re: 71st Street

Date: Wed, 08 Oct 2014 17:06:18 +0000

I don't think you are hardwired anymore, and scanning should definitely be working. I'll need to look at it when I am back.

As for other people connecting, they should try removing and re-adding the printer on their machines. I changed the printer setup when I upgraded your iMac a couple months ago and if they're connected to the previous method, it may not work with the current one.

☐ Certified Support Professional 10.6

████████████████████

http://personalgenius.us

On Oct 8, 2014, at 2:51 PM, ████████████████████████████ > wrote:

Hi ████████ next time you are at 71st, we need you to have a look at the printer...It is not scanning...also, no one can print from the printer wirelessly...I am the only one who can print because I am hard wire in (at least I think that is why)

Thanks! ████████