

**From:** "jeffrey E." <[REDACTED]>  
**To:** [REDACTED]  
**Subject:** Re: Precor/Nat from Leisure Fitness  
**Date:** Fri, 26 Sep 2014 15:25:35 +0000

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is there a user guide?

On Fri, Sep 26, 2014 at 11:02 AM, [REDACTED] > wrote:  
Below from Nat at Leisure Fitness...he says he would appreciate any feedback:

... there is simply an issue with the TV-Tuner: the machine is otherwise installed properly, and was installed by a well trained and well regarded technician. Mike has A LOT of experience with installs of this nature. Further, I know Mike spent a considerable amount of additional time trying to rectify this issue on site.

I apologize that there was any issue, but it does not prevent the machine from being used for exercise.

I will try to expedite the service call, but we are waiting on a replacement part to get the tuner running.

[REDACTED] is calling John Ferreira of the "Expedited Service Branch" to try to get an answer as well of when he part will be in and when they can come back out

On Sep 26, 2014, at 7:50 AM, jeffrey E. <[REDACTED]> wrote:

tell precor people that unable to exercise because they sent someone who had never set up a machine before

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