

**From:** Lesley Groff <[REDACTED]>  
**To:** Nat Gennace <[REDACTED]>  
**Subject:** Re: Service Request Receipt | Leisure Fitness Equipment  
**Date:** Mon, 22 Sep 2014 23:31:40 +0000

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thanks...when do you think someone will come?

On Sep 22, 2014, at 6:04 PM, Nat Gennace <[REDACTED]> wrote:



Leisure Fitness Equipment | The Fitness Equipment Store

Service Request Receipt - Form Submitted on 09/22/2014 06:04 PM | LFE Portal

created by Nat Gennace

created on 09/22/2014

**SALES PERSON**

Nat Gennace -  
[REDACTED]

**STORE**

Paramus, NJ (26) [REDACTED]

**SERVICE PROVIDER**

Expedited Services

**CUSTOMER INFORMATION**

**Jeffrey Epstein**

9 East 71st Street  
Between 5th and Madison  
Manhattan, NY 10021  
[REDACTED]  
[REDACTED]

**ENTER BEST TIME TO CONTACT AND/OR ANY SPECIAL INSTRUCTIONS HERE**

Contact during day hours

**MANUFACTURER**

Precor

**COPY VENDOR SERVICE DEPARTMENT**

No

**PRODUCT**

Precor AMT 885 with Open Stride Adaptive Motion Trainer

**SERIAL NUMBER**

AJTEH13140010 / AC68H05140061

**PURCHASE DATE**

09/12/2014

**PROOF OF PURCHASE**

No File Uploaded

**DETAILED DESCRIPTION OF THE PROBLEM**

Unit was installed and tested. TV functionality is not working. Mike Douglass did extensive testing, and the most possible issue is a bad tuner. Precor suggested replacing P80 console for simplest repair. AMT is otherwise working fine. Case 96207 opened with Precor via Mike Douglass, but to be completed by Expedited Service by request of retailer Leisure Fitness, Store Manager Nat Gennace.