

From: [REDACTED] >
To: Consumer Travel Network Support <[REDACTED]>
Subject: Re: Hertz Car Rental In Warwaw Poland for [REDACTED] [Email Ref: 140828-000217]
Date: Wed, 27 Aug 2014 18:11:39 +0000

Great! thank you for investigating...I will get back to you after speaking with Jeffrey. Thanks!

On Aug 27, 2014, at 1:41 PM, Consumer Travel Network Support <[REDACTED]> wrote:

<===== DO NOT REPLY BELOW THIS LINE =====>

Response (Centurion Travel Team) 08/27/2014 01:41 PM

Hello [REDACTED]:

Called Hertz International and they may cancel this reservation anytime. They do not offer long term rentals in Poland.

Called Avis and Enterprise and the person who picks up the vehicle has to be the same person who pays for the rental.

Sixt Car Rental only allows pre-payment in their web site, but it is too late, they require 5 days prior

Auto Europe, has availability through Thrifty, for an intermediate car, similar to a Toyota Venice, with a/c and automatic, including only basic insurance (liability and fire, no collision nor damage waiver), with taxes and fees for \$3130.73, 33 days, pick up is noon, return is noon, 30Aug/02Oct

Let me know...

Charo Gordillo, Team II
Ext 57112

Sincerely,

Your Centurion Travel Services Team Two

Hours of Operations 08:00am-08:00pm M-F and 09:00am-05:30pm Sat-Sun.

If you need immediate assistance outside of these hours of operations, please call 1-877-877-0987, prompt "1" for the next Centurion Travel Consultant.

Customer ([REDACTED]) 08/27/2014 12:11 PM

Please go ahead and extend the rental. I will let Ms. Idzkwoska know she must go to the Hertz office and re-check out the vehicle...can she go to any Hertz rental center? or does it have to be the one at the airport?

On Aug 27, 2014, at 11:13 AM, Consumer Travel Network Support <[REDACTED]> wrote:

Response (Centurion Travel Team) 08/27/2014 11:13 AM

Hello [REDACTED]:

I called Hertz International to extend [REDACTED] car rental to October 2nd, and they had to make a new reservation.

We have to alert [REDACTED] to go to the Hertz office on August 30th and re-check the vehicle.

New prepaid rate from August 30th (around noon local time) to October 2nd (3pm local time) for same type of vehicle she has, is \$4099.20 including all taxes, fees, and mandatory insurance required.

I have this reservation on hold until you let me know....

Regards,

Ms. Charo Gordillo, Team II
Ext 57112

Sincerely,

Your Centurion Travel Services Team Two

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American Express made the following annotations on 2014-08-27 13:41:35

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American Express a ajouté le commentaire suivant le 2014-08-27 13:41:35

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