

**From:** Daphne Wallace <[REDACTED]>  
**To:** [REDACTED]  
**Subject:** Fwd:  
**Date:** Fri, 22 Aug 2014 21:59:38 +0000

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----- Forwarded message -----

From: "[REDACTED] B" <[REDACTED]>  
Date: Aug 22, 2014 5:58 PM  
Subject:  
To: "Daphne Wallace" <[REDACTED]>  
Cc:

Hi Daphnie ,

Sorry I have a bad service at the moment . As I said I gave you a bit wrong order ( an american standard ) my mom's first name , middle and last name. However , it should have been last name first ( [REDACTED] ) than first name ( [REDACTED] ) and middle name ( [REDACTED] ). My mom said that it prevents her from passing her lagage to a final destination and she have to go to bagge claim every time she lands between stops . Sorry it as my fault but would you be able please to call them and ask change it as it should be so she won't have to carry her big lagage

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Sincerely  
[REDACTED]