

**From:** Consumer Travel Network Support <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** St Barths - Tropical Hotel [Email Ref: 140826-000513]  
**Date:** Mon, 25 Aug 2014 18:08:41 +0000

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<===== DO NOT REPLY BELOW THIS LINE =====>

**Response (Centurion Travel Team) 08/25/2014 02:08 PM**

Hello [REDACTED]:

The Tropical Hotel responded my email...

"Thank you for your email; we are pleased to confirm you availability of one double room from December 28th 2014 to January 7th 2015 (10 nights) as following :

- Garden room at 380 Euros€ per night (terrace over viewing the tropical garden, WIFI access in the common areas, small flat TV screen and refrigerator), continental breakfast included

Or

- Superior room at 420 Euros € per night (private terrace, free WIFI access in the room, large flat TV screen and a refrigerator), continental breakfast included

Please note that the daily local tax (5%) is not included in our rates."

#### DEPOSIT AND CANCELLATION POLICY

##### DEPOSIT :

From October 20 to December 18 AND from April 16 to August 31 : 1 night is requested.

From January 10 to April 15 : 3 nights are requested.

From December 19 to January 9 : 50% at the reservation and the total prepayment of the stay is requested in August.

From January 10 to December 18 : From and over 10 nights 50 % of the stay is requested..

##### CANCELLATION POLICY :

From January 10 to December 18 : 30 days of notice prior arrival original date.

From December 19 to January 9 : 60 days of notice prior arrival original date.

Cancellation after notice period : Deposit non refundable

No Show / Delayed arrival / Early Departure : the full amount of the original reservation will be charged.

Our cancellation policy is strict so we strongly recommend you to subscribe a travel insurance.

Please let us know should you want to make a reservation....

Regards,

Ms. Charo Gordillo, Team II

Ext 57112

Sincerely,

Your Centurion Travel Services Team Two

Hours of Operations 08:00am-08:00pm M-F and 09:00am-05:30pm Sat-Sun.

If you need immediate assistance outside of these hours of operations, please call 1-877-877-0987, prompt "1" for the next Centurion Travel Consultant.

American Express made the following annotations on 2014-08-25 14:08:41

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments. Please do not respond to this email with personal identifiable information. If you need to provide personal identifiable information, you may contact us via our Secure Message Center by clicking on the following link: [REDACTED] Thank you."

American Express a ajouté le commentaire suivant le 2014-08-25 14:08:41

"Ce courrier et toute pièce jointe qu'il contient sont réservés au seul destinataire indiqué et peuvent renfermer des renseignements confidentiels et privilégiés. Si vous [REDACTED] pas le destinataire prévu, toute divulgation, duplication, utilisation ou distribution du courrier ou de toute pièce jointe est interdite. Si vous avez reçu cette communication par erreur, veuillez nous en aviser par courrier et détruire immédiatement le courrier et les pièces jointes. Veuillez ne pas répondre à cet email avec l'information identifiable personnelle. Si vous devez fournir des informations identifiables personnelles, vous pouvez nous contacter par l'intermédiaire de notre centre bloqué de message en cliquant sur sur le lien suivant : [REDACTED]  
Merci."