

**From:** [REDACTED] >  
**To:** Robert Caffrey <[REDACTED]>  
**Subject:** Re: Master bath shower..  
**Date:** Tue, 26 Aug 2014 21:11:21 +0000

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Vicki sealed the countertops before bringing them to us. The shower is not sealed unless the guy you hired to install the tile did it. Can you please give me the name and contact info for the person you hired to install the tile and any contract that was signed.

Sent from my iPhone

On Aug 26, 2014, at 5:01 PM, "Robert Caffrey" <rgcaffrey@bg.net> wrote:

> It wasn't sealed as far as I know.

>

> -----Original Message-----

> From: [REDACTED] [mailto:[REDACTED]]

> Sent: Tuesday, August 26, 2014 11:27 AM

> To: Bob Caffrey

> Cc: Ike Groff

> Subject: Re: Master bath shower...

>

> our water does not bother me at all...what bothers me is the fact that our  
> grout is turning brown. Vicki says it is possible hard water could be the  
> problem, but why is the basement bath turning brown also when no one has  
> used that shower. I will figure out how we test for hard water...in the  
> interim, can you find out if our bathroom stone was sealed? do you know? I  
> know I had our kitchen, butlers pantry sealed cause I organized it...

>

> On Aug 26, 2014, at 11:12 AM, Robert Caffrey <[REDACTED]> wrote:

>

>> First test the water. I may be wrong. If it is hard and it bothers  
>> you then look into getting a water system. They are smaller and need  
>> less maintenance.

>>

>> -----Original Message-----

>> From: [REDACTED] [mailto:[REDACTED]]

>> Sent: Tuesday, August 26, 2014 10:55 AM

>> To: Bob Caffrey

>> Cc: Ike Groff

>> Subject: Re: Master bath shower...

>>

>> we are city water, right? what do we need to do? install a water  
>> softner system?

>>

>> On Aug 26, 2014, at 10:52 AM, Robert Caffrey <[REDACTED]>

> wrote:

>>

>>> Hard water there is no water softner.

>>>

>>> -----Original Message-----

>>> From: [REDACTED] [mailto:[REDACTED]]

>>> Sent: Tuesday, August 26, 2014 9:56 AM

>>> To: Bob Caffrey

>>> Cc: Ike Groff

>>> Subject: Master bath shower...

>>>

>>> our master bath shower grout is turning brown and discoloring (it is  
>>> supposed to be white)...I touched base with Vicki at Stepping Stones  
>>> and she is asking if the installer sealed the stone? Do you know?  
>>> if not, can you find out? It is also coming out in some  
>>> places...please let  
>> me know.  
>  
>