

**From:** bellaklein <[REDACTED]>  
**To:** [REDACTED] <[REDACTED]>  
**Cc:** [REDACTED] <[REDACTED]>  
**Subject:** Re: AMEX - IMMEDIATE INFORMATION REQUESTED  
**Date:** Mon, 28 Jul 2014 16:35:38 +0000

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[REDACTED] was here in the beginning of [REDACTED]. For how long? What should i ask for credit? For How many month? Please provide dates. ....

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Jul 28, 2014, at 11:32 AM, [REDACTED] <[REDACTED]> wrote:

A friend of mine [REDACTED], started a membership at equinox using my credit card with my permission to help her for a month. She left the country without canceling the membership. After speaking to equinox they did cancel it for me but this only lasted one month and then they started charging my card again.

On Mon, Jul 28, 2014 at 10:26 AM, bellaklein <[REDACTED]> wrote:  
Did you finish it? it is only 3 lines...

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Jul 25, 2014, at 3:40 PM, [REDACTED] <[REDACTED]> wrote:

writing the letter

On Fri, Jul 25, 2014 at 9:42 AM, bellaklein <[REDACTED]> wrote:  
ok,

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Jul 25, 2014, at 9:42 AM, [REDACTED] <[REDACTED]> wrote:

I will work on it at around 11.30 when I get in to the office.  
I will be buying myself a new phone today. I cannot function using a broken one.

Sent from my iPhone

On Jul 25, 2014, at 9:19 AM, bellaklein <[REDACTED]> wrote:

[REDACTED], Please let me know if you are working on the letter or i will do it myself.....Don't think JE is responsible for paying membership that doesn't exist.

Thank you,  
Bella

[REDACTED]

Tel: [REDACTED]

Begin forwarded message:

**From:** bellaklein <[REDACTED]>  
**Subject:** Re: AMEX - IMMEDIATE INFORMATION REQUESTED  
**Date:** July 24, 2014 at 1:06:56 PM EDT  
**To:** [REDACTED] <[REDACTED]>

i am waiting so is Amex...  
Thank you,  
Bella

[REDACTED]

Tel: [REDACTED]

On Jul 24, 2014, at 10:45 AM, [REDACTED] <[REDACTED]> wrote:

Ok  
Sorry I missed your call

Sent from my iPhone

On Jul 24, 2014, at 10:44 AM, bellaklein <[REDACTED]> wrote:

Please reference the letter to case [REDACTED] and i will fax it.

Thank you,  
Bella

[REDACTED]

Tel: [REDACTED]

On Jul 24, 2014, at 10:28 AM, [REDACTED] <[REDACTED]> wrote:

It says they are closing it  
Can we still provide them with the letter?

On Thu, Jul 24, 2014 at 10:03 AM, bellaklein <[REDACTED]> wrote:

Hi [REDACTED],

Please respond to the attached letter from Amex as they will close the dispute with Amex.  
Please write a detailed explanation what happened at Equinox with double charges...

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

Begin forwarded message:

**From:** [REDACTED]  
**Subject:** Message from KMBT\_C253  
**Date:** July 24, 2014 at 9:36:30 AM EDT  
**To:** [REDACTED]  
**Reply-To:** [REDACTED]