

From: [REDACTED] <[REDACTED]>
To: [REDACTED] <[REDACTED]>
Cc: [REDACTED] <[REDACTED]>, lynfontanilla <[REDACTED]>
Subject: Re: Apartments
Date: Tue, 22 Jul 2014 13:40:57 +0000

Of course. Thank you [REDACTED]. I also am going to make a list and go in and check every time a guest leaves Like TV, bulbs, iron, and whether anyone has damaged anything.

Sent from my iPhone

On Jul 22, 2014, at 9:37 AM, [REDACTED] <[REDACTED]> wrote:

Hi [REDACTED],

Good morning! Sorry to heard about the complaint about things in apartment try my best to make sure everything is clean before I left the building like what you said I need to start making notes and passed it to you what we need to fixed! but you said I can't control everything specially maintenance problem I don't touch electrical. But I'll make sure I let you know next time. about the iron I used it no problem and I never used the spray on the iron. I used bottle water spray for linens. I probably need to buy new iron for the apartment for the guest to used. Thank you for the reminders.

On Tuesday, July 22, 2014, [REDACTED] <[REDACTED]> wrote:

Morning [REDACTED]

I just got an email from Jeffrey as the man staying in 10B has complained to him about the apartment. Most things are not in your control.

Just the following:

He said there was a burned out lightbulb. So if you can just test them everytime after you have cleaned.

He said when he tried to iron a shirt a stream of rust poured out the iron. A little strange because I have never seen rust on our sheets.

I know you already do tell me but just a reminder again to tell me whenever you notice something wrong.

I am also going to get into a habit of checking them after each person leaves.

Thank you

Sent from my iPhone