

**From:** Lesley Groff <[REDACTED]>  
**To:** Sara | Need Mac Help <[REDACTED]>  
**Cc:** James Ce <[REDACTED]>, Rich Kahn <[REDACTED]>  
**Subject:** Re: My Computer has Arrived!  
**Date:** Tue, 08 Jul 2014 19:45:02 +0000

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Sarah, I had a guy from Optimum here and he says if I want to hardwire my computer in my office I must change the jack in my wall to a Cat 5 Ethernet ...I am trying to see if I can get my electrician here tomorrow to change this for me...If he can't get here to do this tomorrow, maybe we should wait to have James out to me...

On Jul 8, 2014, at 1:34 PM, Sara | Need Mac Help <[REDACTED]> wrote:

> Excellent!  
>  
> James will take the 9:04am train from Grand Central, which arrives in New Canaan at 10:19am.  
>  
> Thank you!  
> Sara  
>  
> Need Mac Help, Inc.  
> 646-924-2727  
> Serving NYC since 1993  
>  
> [www.needmachelp.com](http://www.needmachelp.com)  
>  
>  
>  
> On Jul 8, 2014, at 1:25 PM, Lesley Groff wrote:

>  
>> That works!! I thought it would be too quick of a turn around time. James should take the metro north to New Canaan and I can pick him up.  
>>

>> Sent from my iPhone  
>>

>> On Jul 8, 2014, at 1:13 PM, Sara | Need Mac Help <[REDACTED]> wrote:

>>> Hi Lesley,  
>>>  
>>> We had time for you on hold for Thursday this week. Is that day no longer good?  
>>>  
>>> Thanks!  
>>> Sara  
>>>  
>>> Need Mac Help, Inc.  
>>> 646-924-2727  
>>> Serving NYC since 1993  
>>>  
>>> [www.needmachelp.com](http://www.needmachelp.com)  
>>>  
>>>  
>>>

>>> On Jul 8, 2014, at 1:10 PM, Lesley Groff wrote:

>>>> Hi James...I rec'd my computer today...only one box has everything I assume? Might we be able to schedule you to come to my home one day early next week?  
>>>>

>>>> Lesley  
>>>  
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