

From: james | need mac help <[REDACTED]>
To: Lesley Groff <[REDACTED]>
Cc: Sara | Need Mac Help <[REDACTED]>, Rich Kahn <[REDACTED]>
Subject: Re: My Computer has Arrived!
Date: Tue, 08 Jul 2014 19:50:12 +0000

Assuming that what you have currently is a telephone jack, that will probably mean running new cables through the wall.

It's probably not worth it.

We've got a couple powerline adapters that I didn't end up using in Florida that I intend to bring with me. If needed we can use them in place of running new network cables.

James Ce
 Certified Support Professional 10.6

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On Jul 8, 2014, at 3:45 PM, Lesley Groff <[REDACTED]> wrote:

Sarah, I had a guy from Optimum here and he says if I want to hardwire my computer in my office I must change the jack in my wall to a Cat 5 Ethernet ...I am trying to see if I can get my electrician here tomorrow to change this for me...If he can't get here to do this tomorrow, maybe we should wait to have James out to me...

On Jul 8, 2014, at 1:34 PM, Sara | Need Mac Help <[REDACTED]> wrote:

Excellent!

James will take the 9:04am train from Grand Central, which arrives in New Canaan at 10:19am.

Thank you!

Sara

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On Jul 8, 2014, at 1:25 PM, Lesley Groff wrote:

That works!! I thought it would be too quick of a turn around time. James should take the metro north to New Canaan and I can pick him up.

Sent from my iPhone

On Jul 8, 2014, at 1:13 PM, Sara | Need Mac Help <[REDACTED]> wrote:

Hi Lesley,

We had time for you on hold for Thursday this week. Is that day no longer good?

Thanks!

Sara

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On Jul 8, 2014, at 1:10 PM, Lesley Groff wrote:

Hi James...I rec'd my computer today...only one box has everything I assume? Might we be able to schedule you to come to my home one day early next week?

Lesley