

**From:** Consumer Travel Network Support <[REDACTED]>  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** [REDACTED] [Email Ref: 140630-002531]  
**Date:** Mon, 30 Jun 2014 18:49:01 +0000  
**Attachments:** [REDACTED]

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===== DO NOT REPLY BELOW THIS LINE =====>

**Response (Centurion Travel Team) 06/30/2014 02:49 PM**

Hello,

First I want to apologize this booking has been some troublesome.

By now, I hope you have received the E-mail with the seat assignments. I have also requested a copy of the E-ticket receipts be resent to you.

As an attachment, I have included the receipt for the seat assignments on LOT, please let me know if you can't open the file.

Andrew Scott  
American Express Centurion Travel  
Jacksonville FL  
x [REDACTED]

Sincerely,

Your Centurion Travel Services Team Two

Hours of Operations 08:00am-08:00pm M-F and 09:00am-05:30pm Sat-Sun.

If you need immediate assistance outside of these hours of operations, please call 1-877-877-0987, prompt "1" for the next Centurion Travel Consultant.

**Customer ([REDACTED]) 06/30/2014 10:34 AM**

I finally rec'd the ticket to my hotmail account (yae)!...BUT, the seats on the LOT flights still say unassigned. Can you please get her seats for me? Also, I see the AA#1074 flight on July 18th is unassigned...is it possible to confirm a seat for her on this flight as well?

On Jun 30, 2014, at 10:04 AM, Consumer Travel Network Support <[REDACTED]> wrote:

**Response (Centurion Travel Team) 06/30/2014 10:04 AM**

[REDACTED]

This is the E-mail for the itinerary.

I will contact our ticketing department to have the E-ticket receipt resent to my E-mail address and forward that to you as well.

Andrew Scott  
American Express Centurion Travel

Jacksonville FL

x [REDACTED]

Sincerely,

Your Centurion Travel Services Team Two

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**Customer ([REDACTED]) 06/30/2014 09:19 AM**

Hi Andrew..I was just about to call you!

I have rec'd this email...please do forward me the confirmed itinerary. Were you able to get her seats on the LOT flights? Thanks, [REDACTED]

On Jun 30, 2014, at 8:55 AM, Consumer Travel Network Support <[REDACTED]> wrote:

**Response (Centurion Travel Team) 06/30/2014 08:55 AM**

[REDACTED]

I got your Voice mail this morning.

Let me know if you receive this. If you do, then I will send the itinerary via this E-mail, if I don't hear from you, I will call you.

Andrew Scott

American Express Centurion Travel

Jacksonville FL

x [REDACTED]

Sincerely,

Your Centurion Travel Services Team Two

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American Express made the following annotations on 2014-06-30 14:49:01

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments. Please do not respond to this email with personal identifiable information. If you need to provide personal identifiable information, you may contact us via our Secure Message Center by clicking on the following link: <https://www.americanexpress.com/messagecenter> Thank you."

American Express a ajouté le commentaire suivant le 2014-06-30 14:49:01

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Merci."