

From: Lesley Groff <[REDACTED]>
To: John Christensen <[REDACTED]>
Cc: Richard Kahn <[REDACTED]>
Subject: Re: Island ticket
Date: Mon, 09 Jun 2014 16:12:05 +0000

I am checking this out and will get back to you. So sorry for the inconvenience

Sent from my iPhone

On Jun 9, 2014, at 6:32 AM, John Christensen <[REDACTED]> wrote:

> Hi Lesley,

>

> I made it out to the island, thank you.

>

> Just FYI, at check-in I was charged \$365 extra for the ticket. Apparently
> the ticket was booked first class but only paid as coach. So there was a
> difference in airfare.

>

> I told them just to move me back in coach, but the flight was full to the
> last seat, so it was a matter of paying or not flying.

>

> The ticket said both coach and First, so it looks like a booking error from
> Delta. You may want to check on your end if we can get a refund?

>

> Best,

>

> John Christensen

> [REDACTED]

>

>

>

> On 6/6/14, 8:23 PM, "Lesley Groff" <[REDACTED]> wrote:

>

>> John, I have changed your ticket to depart tomorrow..you will take the exact
>> same flights. Since I have your confirm I will send along to you. Be sure to
>> reconfirm your seat at the airport and see if the Albuquerque airport can
>> confirm a seat for you on the second leg. The seats have been turned over to
>> airport check in...

>>

>>

>> On Jun 6, 2014, at 1:10 PM, John C <[REDACTED]> wrote:

>>

>>> Hi Leslie,

>>>

>>> Any chance we can find a flight out to the island tomorrow instead? I've seen
>>> the ranch and had a chance to go over things with Karen and Brice, so I am
>>> ready to go to LSJ. Jeffrey recommended as well

>>>

>>> Thanks

>>>

>>> John

>

>