

**From:** John C <[REDACTED]>  
**To:** Lesley Groff <[REDACTED]>  
**Subject:** Re: Island ticket  
**Date:** Mon, 09 Jun 2014 16:22:28 +0000

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No inconvenience :) I enjoyed the first class breakfast...

> On Jun 9, 2014, at 12:12 PM, Lesley Groff <[REDACTED]> wrote:  
>  
> I am checking this out and will get back to you. So sorry for the inconvenience  
>  
> Sent from my iPhone  
>

>> On Jun 9, 2014, at 6:32 AM, John Christensen <[REDACTED]> wrote:

>> Hi Lesley,

>> I made it out to the island, thank you.

>> Just FYI, at check-in I was charged \$365 extra for the ticket. Apparently  
>> the ticket was booked first class but only paid as coach. So there was a  
>> difference in airfare.

>> I told them just to move me back in coach, but the flight was full to the  
>> last seat, so it was a matter of paying or not flying.

>> The ticket said both coach and First, so it looks like a booking error from  
>> Delta. You may want to check on your end if we can get a refund?

>> Best,

>> John Christensen  
>> [REDACTED]

>>> On 6/6/14, 8:23 PM, "[REDACTED]" <[REDACTED]> wrote:

>>> John, I have changed your ticket to depart tomorrow..you will take the exact  
>>> same flights. Once I have your confirm I will send along to you. Be sure to  
>>> reconfirm your seat at the airport and see if the Albuquerque airport can  
>>> confirm a seat for you on the second leg. The seats have been turned over to  
>>> airport check in...

>>>> On Jun 6, 2014, at 1:10 PM, John C <[REDACTED]> wrote:

>>>> Hi Leslie,

>>>> Any chance we can find a flight out to the island tomorrow instead? I've seen  
>>>> the ranch and had a chance to go over things with Karen and Brice, so I am  
>>>> ready to go to LSJ. Jeffrey recommended as well

>>>> Thanks

>>>> John

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