

From: Lesley Groff <[REDACTED]>
To: John C <[REDACTED]>
Subject: Re: Island ticket
Date: Mon, 09 Jun 2014 16:23:28 +0000

Awesome

Sent from my iPhone

On Jun 9, 2014, at 12:22 PM, John C <[REDACTED]> wrote:

> No inconvenience :) I enjoyed the first class breakfast...

>

>> On Jun 9, 2014, at 12:12 PM, Lesley Groff <[REDACTED]> wrote:

>>

>> I am checking this out and will get back to you. So sorry for the inconvenience

>>

>> Sent from my iPhone

>>

>>> On Jun 9, 2014, at 6:32 AM, John Christensen <[REDACTED]> wrote:

>>>

>>> Hi Lesley,

>>>

>>> I made it out to the island, thank you.

>>>

>>> Just FYI, at check-in I was charged \$365 extra for the ticket. Apparently

>>> the ticket was booked first class but only paid as coach. So there was a

>>> difference in airfare.

>>>

>>> I told them just to move me back in coach, but the flight was full to the

>>> last seat, so it was a matter of paying or not flying.

>>>

>>> The ticket said both coach and First, so it looks like a booking error from

>>> Delta. You may want to check on your end if we can get a refund?

>>>

>>> Best,

>>>

>>> John Christensen

>>> [REDACTED]

>>>

>>>

>>>

>>>> On 6/6/14, 8:23 PM, "Lesley Groff" <[REDACTED]> wrote:

>>>>

>>>> John, I have changed your ticket to depart tomorrow..you will take the exact

>>>> same flights. Once I have your confirm I will send along to you. Be sure to

>>>> reconfirm your seat at the airport and see if the Albuquerque airport can

>>>> confirm a seat for you on the second leg. The seats have been turned over to

>>>> airport check in...

>>>>

>>>>

>>>>> On Jun 6, 2014, at 1:10 PM, John C <[REDACTED]> wrote:

>>>>>

>>>>> Hi Leslie,

>>>>>

>>>>> Any chance we can find a flight out to the island tomorrow instead? I've seen

>>>>> the ranch and had a chance to go over things with Karen and Brice, so I am

>>>>> ready to go to LSJ. Jeffrey recommended as well

>>>>>

>>>>> Thanks

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>>>>
>>>> John
>>>
>>>
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