

**From:** [REDACTED] >  
**To:** bellaklein <[REDACTED]>  
**Subject:** Re:  
**Date:** Mon, 19 May 2014 18:18:24 +0000

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Time Warner just called...they said it does look as if all that needs to be done is the unplug re plug thing...we will probably have to do after this girl leaves.

On May 19, 2014, at 1:42 PM, bellaklein wrote:

tell that you are not able to do what they want at this time and we will contact if the problem is there..  
Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On May 19, 2014, at 1:40 PM, [REDACTED] > wrote:

problem is, I don't know if it is working or not.  
what should I tell them?  
Is it an automated call?

On May 19, 2014, at 1:36 PM, bellaklein wrote:

ok, time warner might call you to insure that the line is working. They will call the phone on file [REDACTED]

[REDACTED]...  
Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On May 19, 2014, at 1:17 PM, [REDACTED] > wrote:

ok...we will see if we can get the guest to do this...apparently, she is not real good at responding..that is why [REDACTED] office is trying to reach her on the apt phone.

On May 19, 2014, at 1:14 PM, bellaklein wrote:

On the phone with TWC. The modem in the apt should be restarted manually: unplug for about 30c and plug back in.  
Should work. TWC will call the number shortly to troubleshoot.

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On May 19, 2014, at 1:02 PM, [REDACTED] > wrote:

ok, that is what Bella has for the number in there...so sorry...Bella, do you have any thing else for this apartment?

On May 19, 2014, at 12:59 PM, Kimberly Feierstein wrote:

Doesn't work.

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Monday, May 19, 2014 12:58 PM  
**To:** Kimberly Feierstein  
**Subject:** Re:

so sorry...try this:

[REDACTED]

On May 19, 2014, at 12:54 PM, Kimberly Feierstein wrote:

Sorry, any chance you found the number?

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**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Monday, May 19, 2014 12:22 PM  
**To:** Kimberly Feierstein  
**Subject:** Re:

Hang in...

On May 19, 2014, at 12:19 PM, Kimberly Feierstein wrote:

Hi there,

Is there a phone in that apartment that I could call her on?

Thanks.

Kim

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**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Wednesday, May 14, 2014 2:22 PM

**To:** Kimberly Feierstein

**Subject:** Re:

Kim, we can have her stay one week...  
so in on May 16, out on May 23....I hope it is helpful :)

On May 14, 2014, at 1:46 PM, Kimberly Feierstein <[REDACTED]>  
wrote:

Hi there,

Sorry it took us a few days to get back to you. She will definitely move in this Friday. Her name is Theresa Babendreier. How long could she stay? Eva said she would probably like to stay as long as possible.

Thanks.

Kim

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**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Saturday, May 10, 2014 11:20 AM

**To:** [REDACTED]

**Cc:** Kimberly Feierstein

**Subject:** Re:

Eva, we have a studio apt available for your friend starting Friday May 16th...can you please let me know her full name? She may stay in 11P...code is 20334...also, once you know how long she will stay, please let me know..thanks, [REDACTED]

On May 10, 2014, at 10:36 AM, [REDACTED] <[REDACTED]> wrote:

[REDACTED]  
My friends have left as of this morning so the apartment is empty:)

