

**From:** [REDACTED] <[REDACTED]>  
**To:** Jeffrey Epstein <jeevacation@gmail.com>, Richard Kahn <[REDACTED]>, [REDACTED] <[REDACTED]>  
**Cc:** "[REDACTED]" <[REDACTED]>  
**Subject:** Problem with Amex Concierge.  
**Date:** Wed, 30 Apr 2014 00:04:07 +0000  
**Attachments:** Airmail.pdf

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Below is Amex's confirmation of Jeffreys ticket (even including assigned seat) that they dropped/lost this evening. I made them get him back on the flight but now his seat is unassigned which means he may not get 1A. I spent 90 minutes with them on the phone. It is unbelievable. Rich we have to discuss in the morning as we can't have the risk of this again. Jeffrey thinks maybe there is an alternative number with the Amex Concierge that will get us better service.

----- Forwarded message -----

**From:** American Express Travel [REDACTED]  
**Date:** Mon, Apr 28, 2014 at 3:28 PM  
**Subject:**  
**To:** [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at [1-877-877-0987](tel:1-877-877-0987).

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:  
<https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:  
Airline Baggage Fee/Rules may apply and can be accessed by visiting:  
<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

Record Locator: [REDACTED]  
Traveler: JEFFREY E EPSTEIN  
Traveler: [REDACTED]

Flight Information:  
Reserved: AIR FRANCE 11  
Class: First  
Seats: [REDACTED]  
Departs: New York JFK, NY - JFK  
Date: Apr 29,2014 Time: 9:50 PM  
Arrives: Paris De Gaulle, FRANCE - CDG  
Date: Apr 30,2014 Time: 11:10 AM

Flight Information:

Reserved: AIR FRANCE 12

Class: First

Seats: [REDACTED]

Departs: Paris De Gaulle, FRANCE - CDG

Date: May 08,2014 Time: 10:35 AM

Arrives: New York JFK, NY - JFK

Date: May 08,2014 Time: 12:50 PM

Airline Confirmation Numbers:

AIR FRANCE [REDACTED]

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To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call [866-529-6553](tel:866-529-6553).

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.