

From: [REDACTED] >
To: [REDACTED] >
Cc: Zorro Development Jeffrey <[REDACTED]>, Zorro Development Jeffrey <[REDACTED]>, [REDACTED] <[REDACTED]>
Subject: Fwd: Travel arrangements for [REDACTED] traveling on 03/26/2014
Date: Tue, 25 Mar 2014 23:48:01 +0000
Attachments: Airmail.pdf

Hi Polina. Here is your new ticket to travel home tomorrow. [REDACTED] will make sure you get to the airport!
Hope you had a great time! Lesley

Sent from my iPhone

Begin forwarded message:

From: "American Express Travel" <AmericanExpressTravel@trondent.com>
Date: March 25, 2014, 3:23:15 PM EDT
To: [REDACTED]
Subject: Travel arrangements for ~~POLINA SHKORSKA~~ traveling on 03/26/2014

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:

<https://www.aeairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://www.aeairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

Record Locator: ZFUMUW

Traveler: [REDACTED]

Flight Information:

Reserved: SOUTHWEST AIRLINES 384

Class: Economy

Seats: Unassigned

Departs: Albuquerque, NM - ABQ

Date: Mar 26, 2014

Time: 10:00 AM

EFTA00372177

Arrives: Los Angeles, CA - LAX

Date: Mar 26, 2014

Time: 11:00 AM

Airline Confirmation Numbers:

SOUTHWEST AIRLINES Z6FSUX

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, we receive compensation from suppliers when customers use the American Express Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and

recommending itineraries, we may consider a number of factors, including supplier availability and your preferences. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

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