

From: [REDACTED] >

To: [REDACTED]

Subject: Ticket on HOLD

Date: Mon, 24 Mar 2014 16:35:57 +0000

Attachments: Airmail.pdf

[REDACTED] you could take AF#1013 departs Milan at 3:30pm arrives CDG at 5pm...Biz class only available. \$1192.60 fully refundable. I put this on hold for you...

BUT-I have been advised that you should really try to add this to your ticket you are trying to change! The airline will look at this as 2 separate trips and you could have a problem with luggage or if the flight in Milan is delayed they may not try to help you with a new connecting flight from Paris to NY...that type of thing. So if you can add this flight to the itinerary you are working with already, it would be best...the price may be a lot better also this way...

Begin forwarded message:

From: "American Express Travel" <AmericanExpressTravel@trondent.com>

Subject: Travel arrangements for [REDACTED] traveling on 03/25/2014

Date: March 24, 2014 1:31:11 PM EDT

To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:

<https://www.aairweb.com/Mytravelarrangements/index.jsp>

If airline tickets are purchased for this itinerary:

Airline Baggage Fee/Rules may apply and can be accessed by visiting:

<https://www.aairweb.com/Mytravelarrangements/AirlineBaggagePolicies.jsp>

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

THIS ITINERARY IS A RESERVATION ONLY.

This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 09:00 AM on March 25, or this entire reservation will automatically cancel.

Record Locator: [REDACTED]

Traveler: [REDACTED]

Flight Information:

Reserved: AIR FRANCE 1013

Class: Business

Seats: Unassigned

Departs: Milan Linate, ITALY - LIN

Date: Mar 25,2014 Time: 3:30 PM

Arrives: Paris De Gaulle, FRANCE - CDG

Date: Mar 25,2014 Time: 5:00 PM

Airline Confirmation Numbers:

AIR FRANCE XXXXXXXXXX

NEED PASSPORT OR VISA SERVICES?

As a service to our customers, American Express has partnered with VisaCentral for visa and passport services.

To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

You may receive customer service emails even if you have requested not to receive email marketing offers from American Express. For details about our e-mail practices, please review the American Express Privacy Statement at <http://www.americanexpress.com/privacy>.

See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

Please be advised that certain mandatory hotel-imposed charges, including, but not limited to, daily resort or facility fees, may be applicable to your stay and payable to the hotel operator at check-out from the property. You may wish to inquire with the hotel before your trip regarding the existence and amount of such charges.

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Intermediary Disclosure. Amex assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. In this role, we are acting as an independent third party and not as a fiduciary. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide

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California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.