

**From:** [REDACTED] >  
**To:** "[REDACTED]" <[REDACTED]>  
**Subject:** Re: [REDACTED]  
**Date:** Mon, 17 Mar 2014 16:33:28 +0000

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Perfect! Thanks so much

Sent from my iPhone

On Mar 17, 2014, at 12:22 PM, [REDACTED] wrote:

I am wrapping up my appointment now and will be there at 1:30 pm. Thanks. See you soon

Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza  
Shelton, CT 06484  
[REDACTED]  
[REDACTED] fax  
[www.framecreations.com](http://www.framecreations.com)

-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Monday, March 17, 2014 11:23 AM  
**To:** [REDACTED]  
**Subject:** Re: [REDACTED]

yes! that would be super...either is better! Just let me know...

On Mar 17, 2014, at 11:17 AM, [REDACTED] wrote:

Yes. I will be there at two. Maybe I can make it for one thirty if that is better.

Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza  
Shelton, CT 06484  
[REDACTED]  
[REDACTED] fax  
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-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Monday, March 17, 2014 11:07 AM  
**To:** [REDACTED]  
**Subject:** Re: [REDACTED]

Is it possible for you to meet me any earlier today? like 2pm? My son has a practice today at 3pm and his ride has fallen through. He can be late but I really want to get my meeting in with you. I figure we can discuss my options and I can show you the windows I need you to measure...I don't need to stick around when you measure(?) let me know...thanks!

On Mar 17, 2014, at 8:41 AM, [REDACTED] wrote:

Yes! See you then.

Carol

Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza  
Shelton, CT 06484

[REDACTED]  
[REDACTED] fax

[www.framecreations.com](http://www.framecreations.com)

-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Monday, March 17, 2014 08:06 AM

**To:** [REDACTED]

**Subject:** Re: [REDACTED]

Hi Carol...reconfirming I will see you at 2:30 today at [REDACTED]! I counted 15 windows yesterday that I would like shutters or some kind of coverage...

On Mar 11, 2014, at 6:58 PM, [REDACTED] wrote:

Good, see you Monday.

Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza  
Shelton, CT 06484

[REDACTED]  
[REDACTED] fax

<http://www.framecreations.com/>

-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Tuesday, March 11, 2014 08:58 AM

**To:** [REDACTED]

**Subject:** Re: [REDACTED]

Sure. Let's do it. Thx

Sent from my iPhone

On Mar 11, 2014, at 8:23 AM, [REDACTED] wrote:

No. Sorry for the confusion. I am not sure if you got my last email from last night, but I can't do Tuesday the 18th. It would be Monday, March 17th (St. Paddy's day!) at 2:30 p.m. Does that work for you.

Carol

Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza  
Shelton, CT 06484

[REDACTED]  
[REDACTED] fax

<http://www.framecreations.com/>

-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Tuesday, March 11, 2014 07:08 AM

**To:** [REDACTED]

**Subject:** Re: [REDACTED]

so we are confirmed for 1pm on Tues. March 18th...  
done! thanks

On Mar 10, 2014, at 9:31 PM, [REDACTED] wrote:

Carol Tomassetti  
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18 Huntington Plaza  
Shelton, CT 06484

[REDACTED]  
[REDACTED] fax

<http://www.framecreations.com/>

-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Monday, March 10, 2014 02:01 PM

**To:** [REDACTED]

**Subject:** Re: [REDACTED]

HI Carol...I spoke to my builder and he says the floor guys will not be at the house until march 19th..so I am back to asking if you could meet me on Mon. 17 or Tues. 18th again...Before you said you could do Tues. 18th in the afternoon. Would 1pm work for you?

On Mar 9, 2014, at 8:40 PM, [REDACTED] wrote:

Hey,

I am booked solid this week, and do work weekends, but this Saturday and Sunday, I have to be at Costco to launch the new program. Let's keep it for the 24th.

Carol

Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza

Shelton, CT 06484

[REDACTED]  
[REDACTED] fax

<http://www.framecreations.com/>

-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Sunday, March 9, 2014 01:06 PM

**To:** [REDACTED]

**Subject:** Re: [REDACTED]

Wait! I just remembered, our floors are to be stained the week of the 17th and no one will be allowed in...I could do tomorrow or Tues. at 10:30 or 11...not sure if you work weekends..but I could do Sunday March 16th..otherwise, we wait until Mon. 24th...

On Mar 9, 2014, at 1:01 PM, [REDACTED] wrote:

No. I am sorry. I already have an appointment booked for that time. But, I will call her in the morning and see if I can change it. I will let you know. Thanks.

Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza  
Shelton, CT 06484

[REDACTED]  
[REDACTED] fax

<http://www.framecreations.com/>

-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Sunday, March 9, 2014 11:13 AM

**To:** [REDACTED]

**Subject:** Re: [REDACTED]

Would 10:30 or 11am be possible for you?

Sent from my iPhone

On Mar 9, 2014, at 10:30 AM, [REDACTED] wrote:

Tuesday the 18th, in the afternoon?

Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza  
Shelton, CT 06484

[REDACTED]  
[REDACTED] fax

<http://www.framecreations.com/>

-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Sunday, March 9, 2014 09:52 AM

**To:** [REDACTED]

**Subject:** Re: [REDACTED]

Ok. You know.. I think we should meet sooner. My builder really thinks we will be done mid April. By any chance are you available next Monday 17 or tues 18?

[REDACTED]

Sent from my iPhone

On Mar 9, 2014, at 9:34 AM, [REDACTED] wrote:

Also, the production time for custom shutter this month is running at about four weeks. We schedule an installation day as soon as they come in. Thanks.

Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza  
Shelton, CT 06484

[REDACTED]

[REDACTED] fax

<http://www.framecreations.com/>

-----Original Message-----

**From:** [REDACTED] [mailto:[REDACTED]]

**Sent:** Friday, March 7, 2014 04:53 PM

**To:** [REDACTED]

**Subject:** Re: [REDACTED]

terrific! thank you for the info on the program ...Another quick question...what is the production time for custom shutters? and then how long until I get on the installation schedule (if you can guestimate it)...My builder is now saying we should be able to move come mid April...but I still think it will be May 1 ! (ha! cause everything is taking longer than he predicts...)

Thanks, [REDACTED]

On Mar 6, 2014, at 8:56 PM, [REDACTED] wrote:

Hi [REDACTED],

I have penciled you in for March 31st. This is the Costco shop at home program, meaning we help you design and install all products. The brand Costco is now offering is the Graber brand of draperies, blinds, shading, and shutters. There is no charge for the estimate. The pricing on the product and installation is very competitive.

Attached is a copy of what you need to spend in order to get the Costco Cash Card. Please feel free to call me if you have any questions. I will confirm our appointment later on in the month. I hope all goes well with the new home and I look forward to working with you.

Carol  
Carol Tomassetti  
FRAME Creations  
18 Huntington Plaza  
Shelton, CT 06484

██████████  
██████████ fax

<http://www.framecreations.com>

-----Original Message-----

**From:** ██████████ [mailto:██████████]

**Sent:** Thursday, March 6, 2014 03:56 PM

**To:** ██████████

**Subject:** ██████████

Hi Carol...thank you for your call yesterday. █ like you to explain a little further the Costco program...I know you said we receive the 'costco' pricing and gift cards...how much do you have to spend in order to receive the gift card? I would like to pencil in an appointment with you for Monday March 31 at 10:30am. My new construction home is located at ██████████ in New Canaan. thank you, ██████████

<costco cash card 001.jpg>