

From: [REDACTED] >
To: Consumer Travel Network Support <ctsteamtwo@service.americanexpress.com>
Subject: Re: More info for [REDACTED] // Loc - [REDACTED] [Email Ref: 140303-000173]
Date: Sun, 02 Mar 2014 17:55:10 +0000

got it..thanks

On Mar 2, 2014, at 12:54 PM, Consumer Travel Network Support <ctsteamtwo@service.americanexpress.com> wrote:

<===== DO NOT REPLY BELOW THIS LINE =====>

Response (Centurion Travel Team) 03/02/2014 12:54 PM

Well, she is holding 8MAR - 15MAR, but the flights cancelled were 6MAR - 12MAR.
I see 4MAR - 9MAR were cancelled yesterday when changed to 6MAR to 12MAR.

JoAnn

Sincerely,

Your Centurion Travel Services Team Two

Hours of Operations 08:00am-08:00pm M-F and 09:00am-05:30pm Sat-Sun.
If you need immediate assistance outside of these hours of operations, please call 1-877-877-0987, prompt "1" for the next Centurion Travel Consultant.

Customer ([REDACTED]) 03/02/2014 12:27 PM

so they cancelled the original ticket for [REDACTED] to travel march 4-9? ..and kept her holding the seats for March 8-15? Is that correct?

On Mar 2, 2014, at 12:17 PM, Consumer Travel Network Support <ctsteamtwo@service.americanexpress.com> wrote:

Response (Centurion Travel Team) 03/02/2014 12:17 PM

AA has cancelled the duplicate space.
If he is going to change than no problem....but if he is not then we have a problem because that is what they cancelled.

Sincerely,
JoAnn

Sincerely,

Your Centurion Travel Services Team Two

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Customer ([REDACTED]) 03/02/2014 12:12 PM

Thank you!

Sent from my iPhone

On Mar 2, 2014, at 11:59 AM, Consumer Travel Network Support <ctsteamtwo@service.americanexpress.com> wrote:

Response (Centurion Travel Team) 03/02/2014 11:59 AM

[REDACTED]

A couple of options to consider for [REDACTED] for lower fare if they are flexible:

Option 1

AA 63 09MAR CDG MIA 900A 205P
AA 2355 09MAR MIA STT 705P 935P
AA 1350 15MAR STT MIA 835A 1135A
AA 62 15MAR MIA CDG 550P 755A arrive 16MAR
2430.00 nonrefundable coach fare.

If return on 16MAR:

AA 63 09MAR CDG MIA 900A 205P
AA 2355 09MAR MIA STT 705P 935P
AA 1350 16MAR STT MIA 835A 1135A
AA 62 16MAR MIA CDG 550P 755A arrive 17MAR
fare would be 2046.00 nonrefundable coach fare.

Remember, fares not guaranteed until ticketed and can change at any time until then.

Sincerely,
JoAnn

Sincerely,

Your Centurion Travel Services Team Two

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American Express made the following annotations on 2014-03-02 12:54:08

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American Express a ajouté le commentaire suivant le 2014-03-02 12:54:08

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