

From: "Robert" <[REDACTED]>

To: "Lesley Groff" <[REDACTED]>

Subject: FW: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

Date: Wed, 05 Feb 2014 13:48:29 +0000

Attachments: creditcardauth.xls; photo_1.jpg; photo_2.jpg; photo_3.jpg

The pergola is ready

-----Original Message-----

From: Hayes, Will [mailto:[REDACTED]]

Sent: Wednesday, February 05, 2014 8:40 AM

To: Robert

Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

Good Morning Robert,

Attached are photos of your pergola being palletized. We will need the remaining balance of \$6,481 prior to us shipping the pergola. If you could fill out the attached credit card authorization form I will get your pergola on the road. Please let me know if you have any questions.

Thank you,

William Hayes
Technical Sales Manager
Turnkey Millwork, Inc.
6231 Westgate Road Suite 150
Raleigh, NC 27617

Phone: [REDACTED]

Fax: [REDACTED]

Direct Line: [REDACTED]

-----Original Message-----

From: Hayes, Will

Sent: Friday, January 31, 2014 1:12 PM

To: 'Robert'

Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

Robert,

Attached are some documents detailing the installation of your pergola. The first document is about installing our pergola column mounting kits for the (4) outer columns that will receive these kits, the second document is showing how to install our rafter-to-beam attachment plates, and the third document explains how to install the rafters over the threaded rod sticking out of the beams. The threaded rod is used as a support rod to keep the rafters from wanting to lay down due to their shape.

Please look these over over the weekend and let me know if you have any questions.

Thanks,

William Hayes
Technical Sales Manager
Turnkey Millwork, Inc.
6231 Westgate Road Suite 150
Raleigh, NC 27617

EFTA00374843

Phone: [REDACTED]
Fax: [REDACTED]
Direct Line: [REDACTED]

-----Original Message-----

From: Hayes, Will
Sent: Thursday, January 30, 2014 1:44 PM
To: 'Robert'
Cc: Hayes, Will
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

Robert,

I just wanted to email you an update. The weather here has put us a couple of days behind. Your pergola has been machined but needs to be assembled. Assembly will be here tomorrow to start working on your pergola, so by early next week we should have your pergola complete. I will email you Tuesday to let you know where we stand.

Thanks,

William Hayes
Technical Sales Manager
Turnkey Millwork, Inc.
6231 Westgate Road Suite 150
Raleigh, NC 27617

Phone: [REDACTED]
Fax: [REDACTED]
Direct Line: [REDACTED]

-----Original Message-----

From: Hayes, Will
Sent: Friday, January 17, 2014 11:29 AM
To: 'Robert'
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

Robert,

What is the ship-to address?

Thanks,

William Hayes
Technical Sales Manager
Turnkey Millwork, Inc.
6231 Westgate Road Suite 150
Raleigh, NC 27617

Phone: [REDACTED]
Fax: [REDACTED]
Direct Line: [REDACTED]

-----Original Message-----

From: Robert [mailto:[REDACTED]]
Sent: Friday, January 17, 2014 6:27 AM
To: Hayes, Will
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

Thanks.

-----Original Message-----

From: Hayes, Will [mailto:[REDACTED]]

Sent: Thursday, January 16, 2014 4:13 PM
To: Robert
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

I am pushing to ship the pergola by the end of January, 1/31. I will let you know how we are doing late next week.

Thanks,

William Hayes
Technical Sales Manager
Turnkey Millwork, Inc.
6231 Westgate Road Suite 150
Raleigh, NC 27617

Phone: [REDACTED]
Fax: [REDACTED]
Direct Line: [REDACTED]

-----Original Message-----

From: Robert [mailto:[REDACTED]]
Sent: Thursday, January 16, 2014 4:10 PM
To: Hayes, Will
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

Ok got. Whats the ETA?

-----Original Message-----

From: Hayes, Will [mailto:[REDACTED]]
Sent: Wednesday, January 15, 2014 10:51 AM
To: Robert
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

Robert,

Attached is your receipt for the 50% down payment.

Thank you,

William Hayes
Technical Sales Manager
Turnkey Millwork, Inc.
6231 Westgate Road Suite 150
Raleigh, NC 27617

Phone: [REDACTED]
Fax: [REDACTED]
Direct Line: [REDACTED]

-----Original Message-----

From: Robert [mailto:[REDACTED]]
Sent: Wednesday, January 15, 2014 9:02 AM
To: Hayes, Will
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

Here it is sorry

-----Original Message-----

From: Hayes, Will [mailto:[REDACTED]]
Sent: Wednesday, January 15, 2014 8:33 AM
To: Robert
Cc: Hayes, Will
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

Robert,

Attached is your revised quote, paint technical bulletin, and credit card authorization form. Please let me know if you have any questions.

Thanks,

William Hayes
Technical Sales Manager
Turnkey Millwork, Inc.
6231 Westgate Road Suite 150
Raleigh, NC 27617

Phone: [REDACTED]
Fax: [REDACTED]
Direct Line: [REDACTED]

-----Original Message-----

From: Robert [mailto:[REDACTED]]
Sent: Sunday, December 15, 2013 2:26 PM
To: Hayes, Will
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04 - Arched

I have found what I want. Can you do the attached?

Thanks
Robert Caffrey Berkeley Construction LLC.

-----Original Message-----

From: Hayes, Will [mailto:[REDACTED]]
Sent: Friday, December 06, 2013 2:53 PM
To: Robert
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04

Robert,

Do you want both the beams and rafter to be 2x10s, or do you want 2x10 beams and 2x8 rafters?

Thanks,

William Hayes
Technical Sales Manager
Turnkey Millwork, Inc.
6231 Westgate Road Suite 150
Raleigh, NC 27617

Phone: [REDACTED]
Fax: [REDACTED]
Direct Line: [REDACTED]

-----Original Message-----

From: Robert [mailto:[REDACTED]]
Sent: Friday, December 06, 2013 1:59 PM
To: Hayes, Will
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04

William,

Thanks for the quote. I was thinking that 10 inch columns would look more substantial and I think 2x10 rafters would also be better. What would the price of that kit be?

-----Original Message-----

From: Hayes, Will [mailto: [REDACTED]]
Sent: Friday, December 06, 2013 9:56 AM
To: [REDACTED]
Cc: Hayes, Will; Walser, Mike
Subject: RE: Turnkey Millwork RFQ Submission - WH-120513-04

Good Morning Robert,

Thank you again for your interest in our cellular PVC pergola systems. Working with your 16x16 concrete patio, I would recommend a 14x14 column footprint pergola leaving you around 5"-6" of clearance from the edge of the patio to the edge of the column's base. Attached is a generic drawing of our 14x14 freestanding pergola. Your requested pergola will have 8"x8' square fiberglass columns instead of the pictured 10"x8' round fiberglass columns.

Your delivered price for a 14x14 freestanding cellular PVC pergola is \$8,710.75. This price includes: 4 - 8"x8' square fiberglass columns, 4 - pergola column mounting kits, 4 - 18' beams, 13 - 18' rafters, and all necessary hardware. Our payment terms are 50% down and the balance due prior to shipping. We will send digital photos of your completed pergola before asking for final payment. Payment can be made with check or credit card.

Please feel free to contact me if you have any questions.

Thanks,

William Hayes
Technical Sales Manager
Turnkey Millwork, Inc.
6231 Westgate Road Suite 150
Raleigh, NC 27617

Phone: [REDACTED]
Fax: [REDACTED]
Direct Line: [REDACTED]

-----Original Message-----

From: Turnkey Millwork RFQ Submission
[mailto: [REDACTED]]
Sent: Thursday, December 05, 2013 10:02 AM
To: TKM Leads; Bobo, Tim; [REDACTED]; [REDACTED];
[REDACTED]; [REDACTED]
Subject: Turnkey Millwork RFQ Submission - WH-120513-04

Turnkey Millwork Pergola RFQ Submission

Filled out by Robert

Phone: [REDACTED]
Email: [REDACTED]

Which best describes you? Builder

Where did you hear about Turnkey Millwork?

Special Instructions: The size of the patio is 16 x 16 what size would you recommend

PERGOLA QUOTE INFORMATION

Pergola Type: standard

Pergola Material: cellular pvc

Free-Standing or Attached: free-standing

STANDARD PERGOLA DETAILS

Flat or Arched Top: flat

Square or Round Columns: square

Include Canopy: no canopy

Pergola Dimensions Determined by: beam and
rafter dimensions

Pergola Length: 16\'

Pergola Width: 16\'

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