

From: Lesley Groff <[REDACTED]>
To: Consumer Travel Network Support <[REDACTED]>
Subject: Re: AIR FRANCE 2 FOR 1 [Email Ref: 130911-000054]
Date: Tue, 10 Sep 2013 15:46:03 +0000

Cress...Jeffrey is asking if you checked the AirFrance flights that are operated by Delta as well...which I think you did, but I told him I would ask for good measure...

On Sep 10, 2013, at 11:38 AM, Consumer Travel Network Support wrote:

<===== DO NOT REPLY BELOW THIS LINE =====>

Response (Centurion Travel Team) 09/10/2013 11:38 AM

AF11 26SEP 772 BOEING 777-200 JET

AF17 27SEP 77W BOEING 777-300ER JET

AF6 09OCT 388 AIRBUS INDUSTRIE A380-800 JET

Cress

Sincerely,

Your Centurion Travel Services Team Two

ours of Operations M-F 08:00am -11:00pm ET and Sat-Sun 08:00am-08:00pm ET
If you need immediate assistance outside of these hours of operations, please call [REDACTED], prompt "1" for the next Centurion Travel Consultant.

Customer ([REDACTED]) 09/10/2013 11:21 AM

Hi Cress...could you please let me know what kind of plane the AF11 on 26th is? Jeffrey would like to know! Also, if you don't mind, could you tell me again what the plane is on the 27th that he is currently booked on at 6:15 (Record Locator #BCTYUK) As well as the plane he is booked on for Oct. 9th...

thank you! Lesley

On Sep 10, 2013, at 10:54 AM, Consumer Travel Network Support wrote:

>

Customer ([REDACTED]) 09/10/2013 11:07 AM

Awesome Cress! thank you!

If he is able to get on the 9:55 in first, how am I alerted...?

On Sep 10, 2013, at 10:54 AM, Consumer Travel Network Support wrote:

>

Response (Centurion Travel Team) 09/10/2013 10:54 AM

I was able to waitlist first class for AF11, departing at 955pm. Exploring departure out to Newark,NJ right now

Cress

Sincerely,

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Customer ([REDACTED]) 09/10/2013 10:44 AM

Hi Cress...thank you, but no...Jeffrey for sure does not want to make a connection...and flying out from another city would not be desirable to him either...it could be any NY airport (but I don't think that helps!) Did Air France say he could be wait listed for 1st Class on the 7:10, 9:55 or 11:10 pm flights on the 26th?

Thanks for your help, Lesley

On Sep 10, 2013, at 10:33 AM, Consumer Travel Network Support wrote:

>

Response (Centurion Travel Team) 09/10/2013 10:33 AM

Good morning Lesley,

Would Mr. Epstein consider connecting flight on Air France in First class or flying out of another city?

Cress Brown

Sincerely,

Your Centurion Travel Services Team Two

ours of Operations M-F 08:00am -11:00pm ET and Sat-Sun 08:00am-08:00pm ET
If you need immediate assistance outside of these hours of operations, please call [REDACTED], prompt "1" for the next Centurion Travel Consultant.

American Express made the following annotations on 2013-09-10 11:38:33

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American Express a ajouté le commentaire suivant le 2013-09-10 11:38:33

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