

From: Bella Klein <[REDACTED]>
To: [REDACTED] <[REDACTED]>
Cc: lyn fontanilla <[REDACTED]>, [REDACTED] fontanilla
<[REDACTED]>, [REDACTED] <[REDACTED]>, [REDACTED] <[REDACTED]>, [REDACTED] <[REDACTED]>, [REDACTED] <[REDACTED]>, Richard Kahn <[REDACTED]>, Rich
Barnett <[REDACTED]>

Subject: Fwd: Sprint Customer Confirmation Phone:(9179754500)

Date: Wed, 03 Jul 2013 19:53:02 +0000

Inline-Images: logo.png

Would like to let you know that i just ordered a phone for Tess from Sprint. Her phone will arrive to 9 East in 3-5 business days, estimated delivery is Tuesday. Tess phone number is [REDACTED].

Thank you,
Bella

Begin forwarded message:

From: BusinessECare24@sprint.com
Date: July 3, 2013 3:47:22 PM EDT
To: [REDACTED]
Subject: Sprint Customer Confirmation Phone:(9179754500)



Dear BELLA KLEIN,

Thank you for contacting Sprint. It was my pleasure serving you today. We're so happy you picked us, now we want to make sure you're happy with this experience. • Equipment Order: Your order request for a Samsung Galaxy SIII and your order number is DM14-O-29211755.

If for any reason your issue has not been fully resolved, we'd like to hear from you. Your voice is extremely important in understanding how we can improve our overall customer experience.

By replying to this email, we will ensure your comments are noted and any unresolved issues are addressed. To better assist you, please provide your account number and mobile number in your email reply.

Don't forget, sprint.com self-service options gives you an easy and convenient way to manage your account online.

- Click [here](#) to see if you are on the best value rate plan based on your usage.
- Click [here](#) to learn about your phone, your phone's features or performance.

Thank you for choosing Sprint. We appreciate your business and look forward to serving you in the future.

Sincerely,

Brenda

(22187378zq829381xxx)

Sprint – Delivering Excellence, Every time! Industry Leader in 4G & Call Satisfaction Manage your account in one easy location; register for My Sprint Business today!

Need a new device? Sprint brings you the first 4G network from a national carrier, which offers speeds up to *10 times faster than 3G. Dial *2 from your Sprint phone today and ask about the great deals you may be eligible to receive on some of our most popular devices including our new 4G devices. Speed and Value.....now that's Powerful!

*Based on download speed comparison of 3G's 600 kbps vs. 4G's 6 Mbps. Typical published 3G avg. speeds (600 kbps-1.7 Mbps); 4G avg. speeds (3-6 Mbps). Actual speeds may vary. Sprint 4G currently available in over 25 markets and counting, and on select devices. See sprint.com/4G for details.

