

From: RingCentral <[REDACTED]>

To: "[REDACTED]" <[REDACTED]>

Subject: Don't wait on hold for Support. Do this instead...

Date: Tue, 02 Jul 2013 20:05:20 +0000



Don't waste your valuable time on hold, open a Case instead!

Tired of twiddling your thumbs while waiting on hold for the next available agent?

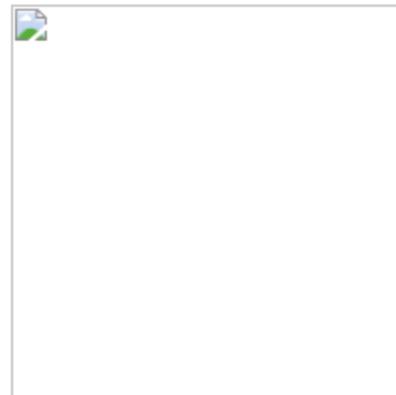
Twiddle no more. Open your case online at [REDACTED] and we'll route your issue to the right support expert. Your questions will get answered while you get back to what's important.

Staying off hold is only one of the benefits:

- Your issue is sent to the right support agent.
- You're always in the know with email updates.
- You can add details, such as screenshots, to help us help you.

To open a Case online:

- Go to [REDACTED] and click **Contact Support > Open a Case**.
- Log in and enter the details.
- Our experts will contact you with a resolution.



Outstanding
experience...fast,
easy, and pleasant!
Thanks!

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Got questions? Visit [REDACTED]

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