

**From:** RingCentral <[REDACTED]>

**To:** "[REDACTED]" <[REDACTED]>

**Subject:** Get your questions to the right support expert, the first time

**Date:** Tue, 25 Jun 2013 23:01:04 +0000

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## Open a case online and get help from an expert

When you Open a Case online, we will make sure your problem gets matched up with the right support expert – one who knows your subject best.

Your issues are routed to the right expert when you enter your support issues online. So your issues will be resolved faster, and more accurately, the first time.

### Along with more accurate resolutions:

You won't have to wait on hold for the next agent.

You'll receive regular updates so you know where your case stands.

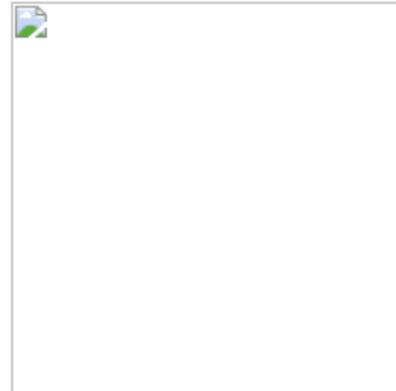
You can add screen shots to help us understand the issue better. (Can't do that on the phone!).

### To open a Case online:

Go to [REDACTED] and click **Contact Support > Open a Case**.

Log in and enter the details.

Our experts will contact you with a resolution.



This support experience was the best I've had with RingCentral so far. Our issue was resolved quickly.

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Got questions? Visit [REDACTED]

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