

From: [REDACTED] >
To: [REDACTED] <[REDACTED]>
Subject: Re: amex concierge
Date: Wed, 12 Jun 2013 22:07:34 +0000

Something else I just thought about, did Jeffrey authorize with Amex for you to purchase these train tix? Did he get on the phone and say "this is jeffrey Epstein and I authorize [REDACTED] to purchase the train tickets on my Amex card"? I can't purchase on JE's card. If I try to, I am told I am not an authorized user and I get Bella on the phone to tell Amex she gives me permission for this one transaction to purchase a ticket. I wonder if he did not tell Amex to allow you to purchase the train tix if that was the issue. However, if this is the case, Amex should have told you this when you requested them to purchase the tickets. If they didn't tell you this and decided after you hung up not to purchase them, that is a problem. Amex should have called you back or emailed you that they can't issue the tickets under JE's card without his authorization or an authorized user. Or are you an authorized user on his card?

Sent from my iPhone

On Jun 12, 2013, at 4:47 PM, [REDACTED] <[REDACTED]> wrote:

hi [REDACTED].

Where were the train tickets from and to? - paris - basel - paris

What day were the tickets for? - june 12th

One way or round trip? round trip

Did you actually ask to speak to a manager or was it just a customer service rep? - i spoke to the travel department representative and gave her all the tickets details and schedule + passengers details + authorized them to purchase the tickets. she replied that she needed to pass it to the train department and it the morning i would have an email from them - That never happened.

[REDACTED] card or JE's card? JE

thank you

On Wed, Jun 12, 2013 at 2:54 PM, [REDACTED] > wrote:

Hi [REDACTED]...I would like a few more specifics to add to this letter. Could you answer the below for me?

Where were the train tickets from and to?

What day were the tickets for?

One way or round trip?

Did you actually ask to speak to a manager or was it just a customer service rep?

[REDACTED] card or JE's card?

I am afraid since the record locator was never actually used, they will not be able to pull up any information regarding this event.

Thanks, [REDACTED]

On Jun 10, 2013, at 7:31 PM, [REDACTED] wrote:

> Hi [REDACTED]

>

> JE asked me to tell you about the problem we had with the Amex travel - notably the train booking department. I placed a request and gave the passengers details to book train tickets and was told that i would receive the email with the info in the morning (i even authorized them to purchase the tickets). However, I received nothing. When i called them back and gave the record locator - the manager just started to look into my request and suggested that i should go to the train station to purchase the tickets (she said that i needed paper tickets - that is completely wrong, the tickets can be emailed!!!!). Finally, she started looking into the request but the tickets were sold out already - they were available when i placed the request.

>

> JE asked if you could write Amex a letter about that. The record locator is IZIKAM.

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> thank you!