

From: [REDACTED] >
To: Consumer Travel Network Support <[REDACTED]>
Subject: Re: Air France Tickets [Email Ref: 130531-001832]
Date: Fri, 31 May 2013 11:06:36 +0000

Excellent Larry! Thank you for your time and effort to figure this out for us!!

[REDACTED]

On May 30, 2013, at 10:12 PM, Consumer Travel Network Support <[REDACTED]> wrote:

<===== DO NOT REPLY BELOW THIS LINE =====>

Response (Centurion Travel Team) 05/30/2013 10:12 PM

[REDACTED]

Regarding Jeffrey the American Express Record Locator is CYUMEX. The Air France Record Locator is YEPZ32.

The Air France Ticket number is 057 7149878496. This was a full refundable ticket which the departure taken on 29 Nov and return 07 Dec.

was refunded. This ticket no longer has any value.

//

For [REDACTED] this is non refundable coach ticket with 250.00 change fee. Have up to one year from date of issue to reuse the return

flight. The Air France Ticket Number is [REDACTED]. New Air France Flight will need to be booked and taken by 28 Nov 2013.

American Express Record Locator is ALNNJV. Will pay 250.00 change fee plus any difference in air fare.

Air France Record Locator is ZXMIX2.

If any questions please call American Express Team Two at ext 57499 or can e mail.

Thank You,

Larry

Sincerely,

Your Centurion Travel Services Team Two

Hours of Operations M-F 08:00am -11:00pm ET and Sat-Sun 08:00am-08:00pm ET

If you need immediate assistance outside of these hours of operations, please call 1-877-877-0987, prompt "1" for the next Centurion Travel Consultant.

American Express made the following annotations on 2013-05-30 22:12:30

"This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify us by reply e-mail and immediately and permanently delete this message and any attachments. Please do not respond to this email with personal identifiable information. If you need to provide personal identifiable information, you may contact us via our Secure Message Center by clicking on the following link: <https://www.americanexpress.com/messagecenter> Thank you."

American Express a ajouté le commentaire suivant le 2013-05-30 22:12:30

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