

From: Lesley Groff <[REDACTED]>
To: Karyna Shuliak <[REDACTED]>
Subject: Re: I put this ticket on HOLD for you!
Date: Wed, 08 May 2013 18:40:30 +0000

Unfortunately, you can't book 2 tickets on the same day...Amex does not allow this...This ticket will remain on hold until 9pm tomorrow night (Thurs. may 9th) and then it will expire.

On May 8, 2013, at 2:35 PM, Karyna Shuliak wrote:

Thank you, I discussed it with JE before, he did not give an answer yet, as he said it's only Wednesday. Can we keep both tickets as fully refundable for now, the one I booked for 8:18pm from west PB and the one you booked for 4:30 please?

On Wednesday, May 8, 2013, Lesley Groff wrote:

Hi Karyna...I put this ticket on HOLD for you...let me know if you wish to take it...or you can book it yourself...just let me know if I can help.

Begin forwarded message:

From: "American Express Travel" <[REDACTED]>
Subject: Travel arrangements for KARYNA SHULIAK traveling on 05/12/2013
Date: May 8, 2013 11:16:07 AM EDT
To: [REDACTED]

DO NOT REPLY TO THIS EMAIL. This message was sent from a notification only address that cannot accept incoming messages. If you have any questions, please contact Centurion Travel Service at 1-877-877-0987.

Your travel arrangements are outlined below in the email. Please refer to attached PDF attachment and itinerary for more details regarding your travel arrangements. Your Centurion Travel Service travel plans have been posted to a secure website. Please click on the link to view your trip details:

[REDACTED]

If airline tickets are purchased for this itinerary:
Airline Baggage Fee/Rules may apply and can be accessed by visiting:
[REDACTED]

First time user? Refer to instructions when accessing the above website. Enter your email address and temporary password to gain access to the website. You will receive your temporary password in a separate email.

THIS ITINERARY IS A RESERVATION ONLY.

This reservation will not be ticketed or price guaranteed until ticketing authorization is received. Please contact your travel office by 11:59 PM on May 09,

or this entire reservation will automatically cancel.

Record Locator: ODYHKI
Traveler: KARYNA SHULIAK

Flight Information:

Reserved: JET BLUE 142
Class: Economy
Seats: Unassigned
Departs: West Palm Beach, FL - PBI
Date: May 12,2013 Time: 4:30 PM
Arrives: New York JFK, NY - JFK
Date: May 12,2013 Time: 7:22 PM

Airline Confirmation Numbers:

JET BLUE FETFYG

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To learn what documents may be required for your international destination, or to obtain visa or passport services, go to <http://visacentral.com/amex> to access the online services of VisaCentral and to receive discounted rates on travel document services. To contact VisaCentral by phone, call 866-529-6553.

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See attached itinerary PDF or link for full terms and conditions.

PDF itinerary attachment:

If you are unable to view the PDF attachment, ensure you have Adobe Acrobat Reader. Refer to website below to download and install this free software.

<http://www.adobe.com/products/acrobat/readstep.html>

Thank you for choosing American Express Centurion Travel Service and have a pleasant trip.

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California State Seller of Travel Registration Number: 1022318-10. Washington State Seller of Travel Registration Number: UBI#600469694. Rhode Island Registration Number: ML#1192; Nevada Seller of Travel Registration No.: NV#2001-0126; Iowa: TA# 002 Registered Iowa Travel Agency.