

From: bellaklein <[REDACTED]>
To: Lesley Groff <[REDACTED]>
Subject: Fwd: Update on Your \$200 Airline Fee Credit Benefit
Date: Thu, 03 Jan 2013 16:09:19 +0000

Begin forwarded message:

From: "American Express" <AmericanExpress@email.americanexpress.com>
Date: January 3, 2013 10:05:25 AM EST
To: [REDACTED]
Subject: Update on Your \$200 Airline Fee Credit Benefit
Reply-To: "American Express" <support-b7prc6zbgv2pwwau0frkhcf4bebym2@email.americanexpress.com>

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Option to Update Your Airline Selection

Dear JEFFREY EPSTEIN,

We are writing to remind you that you have the option to update your airline selection in 2013 for your enrollment in the \$200 Airline Fee Credit benefit for eligible incidental fees. Your current airline selection is American Airlines.

If you would like to choose a different airline for 2013, you may do so from January 1st through January 31st by clicking on the button below.

If you would like to keep your current airline selection, you don't need to take any action.



As a Centurion® member, you can receive up to \$200 in statement credits annually for airline incidental fees incurred with the eligible airline you select.* You'll have the opportunity to change your selection once a year between **January 1st and January 31st**.

As always, we thank you for your Centurion membership and hope this benefit has improved your travels.

Sincerely,
American Express Customer Care

* American Express relies on accurate airline transaction data to identify incidental fee purchases. If you do not see a credit for a qualifying incidental



For your security:

Account Holder: JEFFREY EPSTEIN

Account Ending: 13001



purchase on your enrolled Card after 4 weeks, simply call the number on the back of your Card.

[Contact Customer Service](#) | [View Our Privacy Statement](#) | [Add Us to Your Address Book](#)

Your Cardmember information is included in the upper-right corner to help you recognize this as a Customer Service e-mail from American Express. Using the spam/junk mail function may not block servicing messages from being sent to your e-mail account. To learn more about e-mail security or report a suspicious e-mail, please visit us at americanexpress.com/phishing. We kindly ask you not to reply to this e-mail but instead contact us securely via [Customer Service](#).

Terms & Conditions for the \$200 Airline Fee Credit

Benefit is available to Consumer and Business Platinum Card® and Centurion® members only. To receive statement credits of up to \$200 a year toward incidental air travel fees, Card member must enroll and choose a qualifying airline at www.americanexpress.com/airlinechoice. Only the Basic Card member or Authorized Account Manager(s) on the Card account can enroll and select the qualifying airline. Card members who have not chosen a qualifying airline will be able to do so at any time. Card members who have already selected a qualifying airline will be able to change their choice one time each year in January at www.americanexpress.com/airlinechoice or by calling the number on the back of the Card. Card members who do not change their airline selection will remain with their current airline. **Statement Credits:** Incidental air travel fees must be charged on the enrolled Card account for the benefit to apply. Incidental air travel fees must be separate charges from airline ticket charges. Fees not charged by the Card member's airline of choice (e.g. wireless internet and fees incurred with airline alliance partners) do not qualify for statement credits. Airline tickets, upgrades, mileage points purchases, mileage points transfer fees, gift cards, duty free purchases, and award tickets are not deemed to be incidental fees. The airline must submit the incidental air travel fees under the appropriate merchant code, industry code, or required service or product identifier for the charge to be identified. Purchases made by both the Basic and Additional Card members on the enrolled Card account are eligible for statement credits. Each Card Account is eligible for up to a total of \$200 a year in statement credits, regardless of the number of Cards on the Account. Please allow 2-4 weeks after the qualifying incidental air travel fee is charged to your Card account for statement credit(s) to be posted to the account. We rely on airlines to submit the correct information on airline transactions, so please call the number on the back of the Card if statement credits have not posted after 4 weeks from the date of purchase. Card members remain responsible for timely payment of all charges. To be eligible for this benefit, Card account(s) must be active and not in default at the time of statement credit fulfillment. If a charge for any incidental air travel fee is included in a Pay Over Time feature balance on your Card account (for example, Sign & Travel), the statement credit associated with that charge will not be applied to that Pay Over Time feature balance. Instead, the statement credit will be applied to your Pay In Full balance. For additional information about this benefit, call the number on the back of your Card.

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