

**From:** Richard Kahn <[REDACTED]>  
**To:** Jojo fontanilla <[REDACTED]>, lyn fontanilla <[REDACTED]>  
**Cc:** Lesley Groff <[REDACTED]>  
**Subject:** Fwd: Your December OnStar Vehicle Diagnostics report from your Cadillac Escalade ESV  
**Date:** Thu, 03 Jan 2013 16:17:25 +0000

Please put air in Escalade tires  
See below and confirm receipt

Richard Kahn  
HBRK Associates Inc.  
575 Lexington Avenue, 4th Floor,  
New York, New York 10022  
[REDACTED]

Begin forwarded message:

**From:** OnStar Subscriber Services <[REDACTED]>  
**Date:** December 26, 2012 12:59:43 PM EST  
**To:** [REDACTED]  
**Subject:** Your December OnStar Vehicle Diagnostics report from your Cadillac Escalade ESV  
**Reply-To:** OnStar Subscriber Services <[VM@onstar.com](mailto:VM@onstar.com)>

To ensure that you continue to receive emails from OnStar in your inbox, please add [vehiclediagnosics@OnStar.com](mailto:vehiclediagnosics@OnStar.com) to your address book. Having trouble viewing this email? [Click here.](#)

[OnStar by GM](#) [SERVICES](#) [ACCIDENT](#) [STATEMENT](#)  
[SUBSCRIPTION](#)

[ONSTAR VEHICLE DIAGNOSTICS](#)

### OnStar Vehicle Diagnostics from your 2012 Cadillac Escalade ESV as of 12/26/2012

Dear Luciano Fontanilla,

**See your diagnostics report below for your vehicle's status.**

Hands-Free Calling helps ensure that you're in reach, even if you don't have your cell phone or are in a low coverage area. Make and receive calls at the touch of a button. [Watch our helpful videos](#) to learn more.

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## MAINTENANCE INFORMATION

 **Vehicle Maintenance**  
No [required maintenance](#) due at this time.

 **Remaining Oil Life: 73%**

 **Mileage: 5,163**

Based on oil life and mileage readings, next required maintenance estimated at 8,000 miles.

[View maintenance summary](#)

### Additional Maintenance Items

Based on your current mileage, no items on the [additional maintenance list](#) are due at this time.

### Maintenance Records

 Did you know you can [update](#) your maintenance records online?

-  **Tire Pressure: Low (Add Air)**
- One or more tires are low and need air. Inflate them to the recommended tire pressure listed below as soon as possible.
  - Properly inflated tires can improve your fuel economy, vehicle performance, and tire life.
  - Recommended tire pressure - Front: 35 psi, Rear: 35 psi

Left Front:  

Low, 28 psi

 Right Front: 

Low, 29 psi

 Left Rear: 

Low, 30 psi

 Right Rear: 

Low, 28 psi

[View tire pressure information](#)

## 2012 Cadillac Escalade ESV

VIN: 1GYS4JEF4CR216976  
[GM Owner Center Online](#)

For vehicle information, search your online [Owner's Manual](#).

### Warranty Tracker

Your [warranty coverage](#) is current and active.

## ONSTAR INFORMATION

### OnStar<sup>1</sup> Subscription

- Account #: 013-5462-730
- Directions & Connections Services
- Continues through 02/28/2013
- Enroll in [Continuous Coverage](#)

### SELECT SERVICES

If we do not receive your payment by the above date, your OnStar services will be canceled and you will no longer receive Automatic Crash Response or other OnStar services.

### Turn-by-Turn Navigation

Push your blue button and take advantage of your Turn-by-Turn Navigation.

### Hands-Free Calling

- Calling #: 917-583-0070
- Minutes Remaining: 0

Take advantage of our special introductory offer.

### SPECIAL OFFER

## OTHER INFORMATION

### Insurance Benefit

Your mileage makes you eligible for a low mileage discount on auto insurance.

### EXPLORE OPTIONS

### XM Satellite Radio<sup>2</sup>

- Radio ID #: WTGHE2W3
- [XM Radio](#) active

## TIPS AND EXTRAS

### All-New Owner Center



## VEHICLE HISTORY

All your owner needs in one place. Manage all of your GM vehicle's maintenance, service history and more from the all-new Owner Center.

[Explore the Owner Center](#)

JOBS

Review charts of your vehicle's history.

[Oil Life History](#)

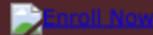
[Mileage History](#)

## CADILLAC ACCESSORIES

### Selling Dealer

GOLD COAST CADILLAC  
2123 RTE 35  
OAKHURST, NJ 07755

Enroll in Dealer Maintenance Notification so you won't have to worry about when to schedule service – your dealer will contact you!

 Enroll Now

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## Get Connected



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This is an automated email — please do not respond. If you no longer wish to participate in the OnStar Vehicle Diagnostics service or feel you have received this email in error, please call 1.888.4.ONSTAR (1.888.466.7827) to speak to an Advisor. Please allow up to 30 days to process your request.

[Click here](#) if you no longer own this vehicle.

To unsubscribe from OnStar Vehicle Diagnostic, please visit the [Update Enrollment](#) page at

If you are planning on transferring ownership of your vehicle, please go to [Subscription Transfers](#) for more information.

As always, if you have any questions about this report or OnStar Vehicle Diagnostics, please call 1.888.4.ONSTAR (1.888.466.7827) or visit [OnStar.com](#) for details.

<sup>1</sup> Visit [OnStar.com](#) for coverage maps, details and system limitations.

<sup>2</sup> XM Radio requires a subscription sold separately by XM after trial period. Available only in the 48 contiguous United States and District of Columbia. XM NavTraffic is available on certain vehicles and requires a subscription sold separately by XM after trial period. Available only in select markets. Visit [OnStar.com](#) for details.

Questions about your vehicle's monthly report? Please [contact us](#).

If you are deaf, hard of hearing, or speech impaired, [click here](#) for more information.

You can contact OnStar at the following address:

OnStar Subscriber Services, Box 1027, Warren, MI 48090-1027

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